



Dell DVS Sourcebook for Windows Server 2012 v1.5

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Revision History

Date	Revision	Author
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1/22/2013	1.5 – Update 10 User bundle info, formatting fixes	Peter Fine

1 Introduction

1.1 Purpose of this document

This document describes:

1. Dell DVS Reference Architecture for Windows Server 2012, scaling from 50 to 600 VDI users or 260 -1040 RDSH sessions.
2. [A VDI Experience Proof of Concept \(POC\) Solution](#), an entry level configuration supporting 10 VDI users.

This document addresses the architecture design, configuration and implementation considerations for the key components of the architecture required to deliver virtual desktops via RDS on Hyper-V 2012.

1.2 Desktop Virtualization Solutions Overview

Dell Desktop Virtualization Solutions offering is a comprehensive solution portfolio designed to enable customers to experience the benefits of virtual end user computing. While there are several ways of delivering virtual desktops, this solution is built on the shared hosted as well as Virtual Desktop Infrastructure (VDI) models. In a shared hosted environment, the user desktop workspaces exist simply as server-based RDP sessions that share the physical server's resources. In a VDI environment, user desktops exist as virtual machines (VMs) in a centralized infrastructure and delivered over a network to an end-user's client device.

Getting the most out of VDI requires a well-developed, reliable, proven architecture. If the VDI architecture is undersized in terms of processing, memory or storage, then performance will suffer and the user experience will be degraded from that of the traditional PC. If the architecture is oversized, then the cost per virtual desktop will be economically unfeasible for VDI adoption.

In order to enable Dell to compete efficiently in the VDI space and to accelerate the sales cycle, a Solution Source Architecture (SSA) approach has been developed. This approach offers a tested methodology that accelerates time to benefit and increases operating efficiency for our customers.

Under the hood, the Dell Desktop Virtualization Solutions leverages purpose built hardware, software and services ingredients to enable a "capable" architecture that maximizes IT control while enhancing the end user experience. Dell utilizes industry standard ingredients so that our customers have a clear path to expedient upgrades and full support through the life of this open solution without sacrificing choice and flexibility. Dell invests in extensive R&D and solution validation to ensure that our customers go through a fine-tuned deployment process that leads to deterministic operational costs. Coupled with Dell's ability to offer a subscription based Desktop-as-a-Service model to minimize capital costs, Dell makes its leading desktop virtualization solution more affordable for our customers.

1.3 Scope

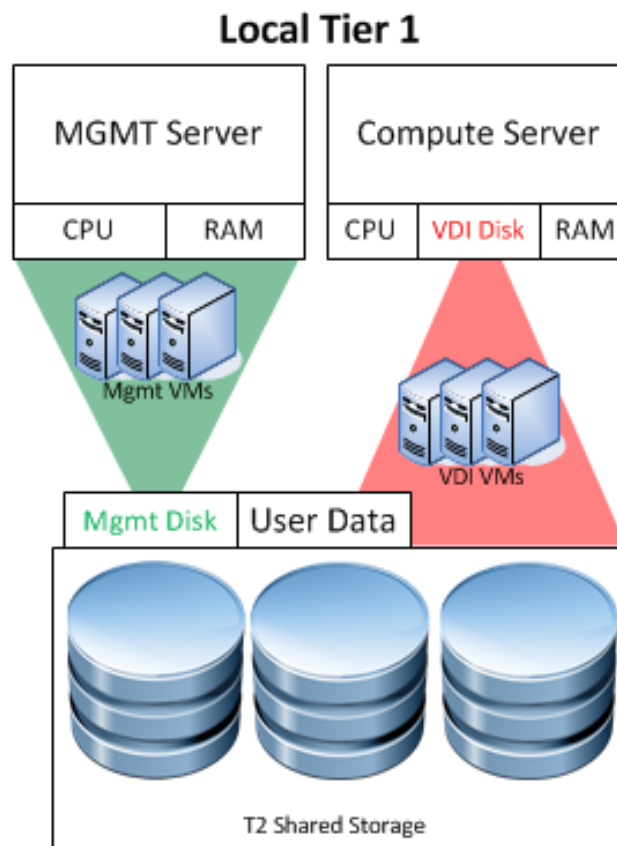
Relative to delivering the virtual desktop environment, the objectives of this document are to:

- Define the detailed technical design for the solution.
- Define the hardware requirements to support the design.
- Define the design constraints which are relevant to the design.
- Define relevant risks, issues, assumptions and concessions – referencing existing ones where possible.
- Provide a breakdown of the design into key elements such that the reader receives an incremental or modular explanation of the design.
- Provide solution scaling and component selection guidance.
- Identify key installation steps
- Identify Sales Motion

2 Solution Architecture Overview

2.1 Physical Architecture Overview

The core architecture design consists of the Local Tier1 solution model. "Tier 1" in the DVS context defines from which disk source the VDI sessions execute. Local Tier1 applies to rack servers only while Shared Tier 1 can be rack or blade. Tier 2 storage is utilized for user profile/data and Management VM execution.



2.2 Layouts and Breakpoints

The solution architecture will follow the traditional DVS distributed design model consisting of 4 primary layers: Network, Compute, Management, and Storage. The Network and Storage layers can be optionally provided by the customer if suitable infrastructure is already in place. The Compute layer contains the hosts that serve the VDI sessions and the Management layer contains the components required to support the VDI broker infrastructure.

The following highlights the key layout and scaling elements of the solution.

2.3 Local Tier 1 – Solution Layers

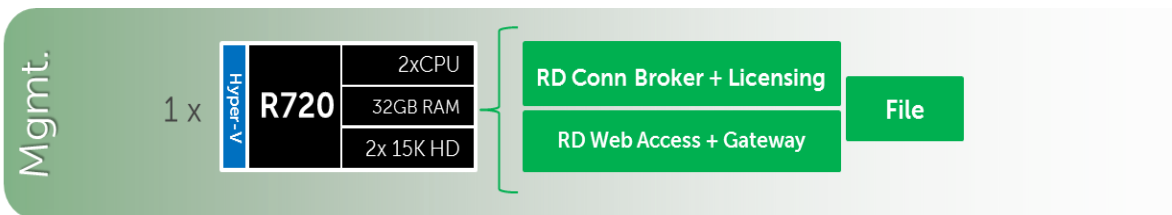
Only a single high performance Force10 S55 48-port switch is required to get started in the Network layer. This switch will host all solution traffic consisting of 1Gb iSCSI and LAN sources. Additional switches can be added and stacked as required to provide High Availability for the Network layer.



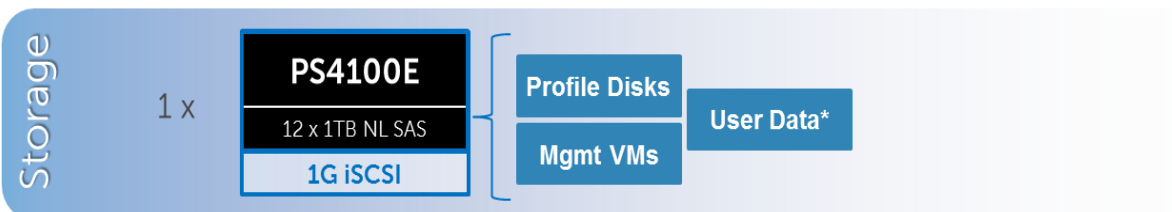
The Compute layer consists of the server resources responsible for hosting the user sessions, whether shared via RDSH (formerly Terminal Services) or pooled via RDVH (see [section 4.5.1](#) for a detailed explanation of each role). The RDVH role requires Hyper-V as well as hardware assisted virtualization so must be installed into the parent partition of the Hyper-V instance. The RDSH role is enabled within dedicated VMs on the same or dedicated hosts in the Compute layer.



Management components are dedicated to their own layer so as to not negatively impact the user sessions running in the Compute layer. This physical separation of resources provides clean, linear, and predictable scaling without the need to reconfigure or move resources within the solution as you grow. The Management layer will host all the RDS VMs necessary to support the infrastructure as well as a file server to host SMB shares for user Profile Disks or data.

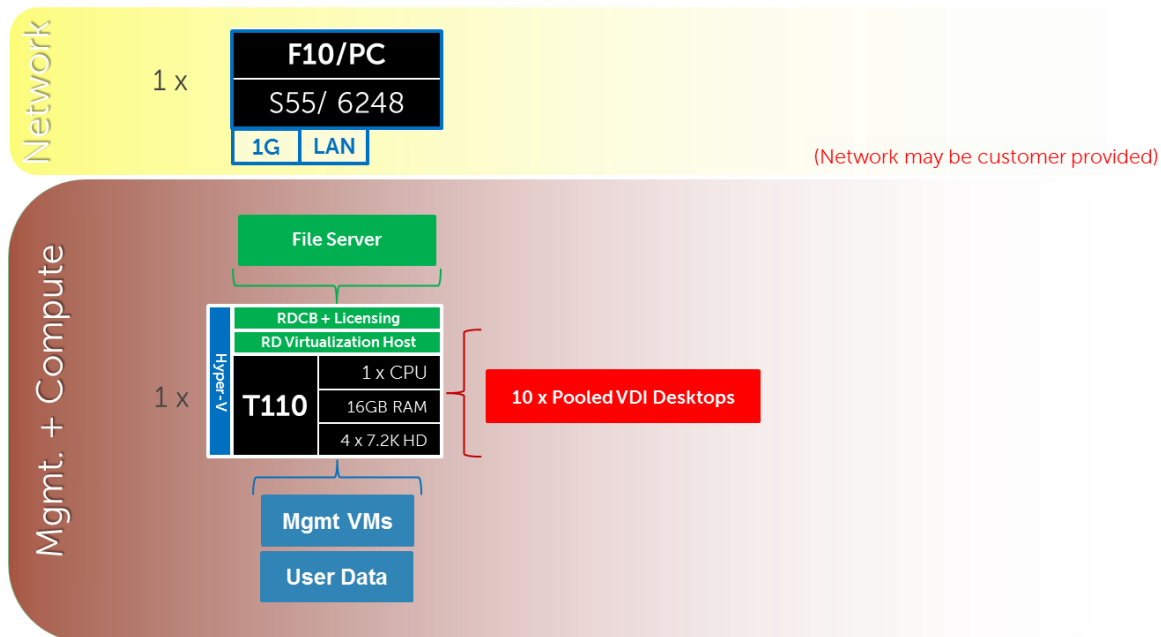


The Storage layer is made up by the capacity dense and performance capable Equallogic 4100E iSCSI array. 12TB is provided in base form that can scale as high as 36TB to suit your capacity requirements. A second 4100E can be added to group the two arrays to provide greater capacity or performance.



2.4 Dell DVS 10-Seat Trial Kit

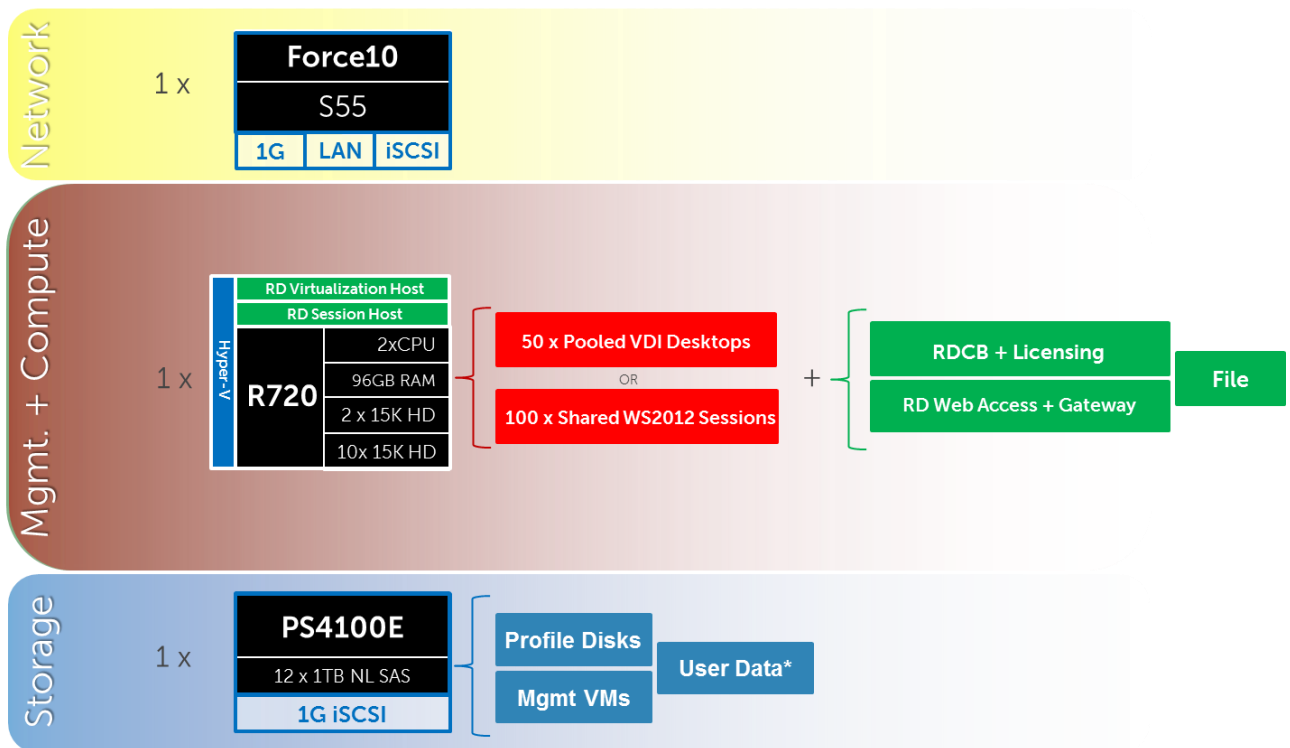
To get up and running as quickly as possible with pooled VDI, Dell is offering an extremely affordable solution capable of supporting 10 concurrent users for a minimal investment. This architecture leverages an inexpensive single server platform intended to demonstrate the capabilities of VDI for a small environment or focused POC/ trial. Networking is provided optionally in this solution and all VDI roles/ sessions are hosted on a single server.



For more information on the 10-user POC offering, please see [Appendix A](#).

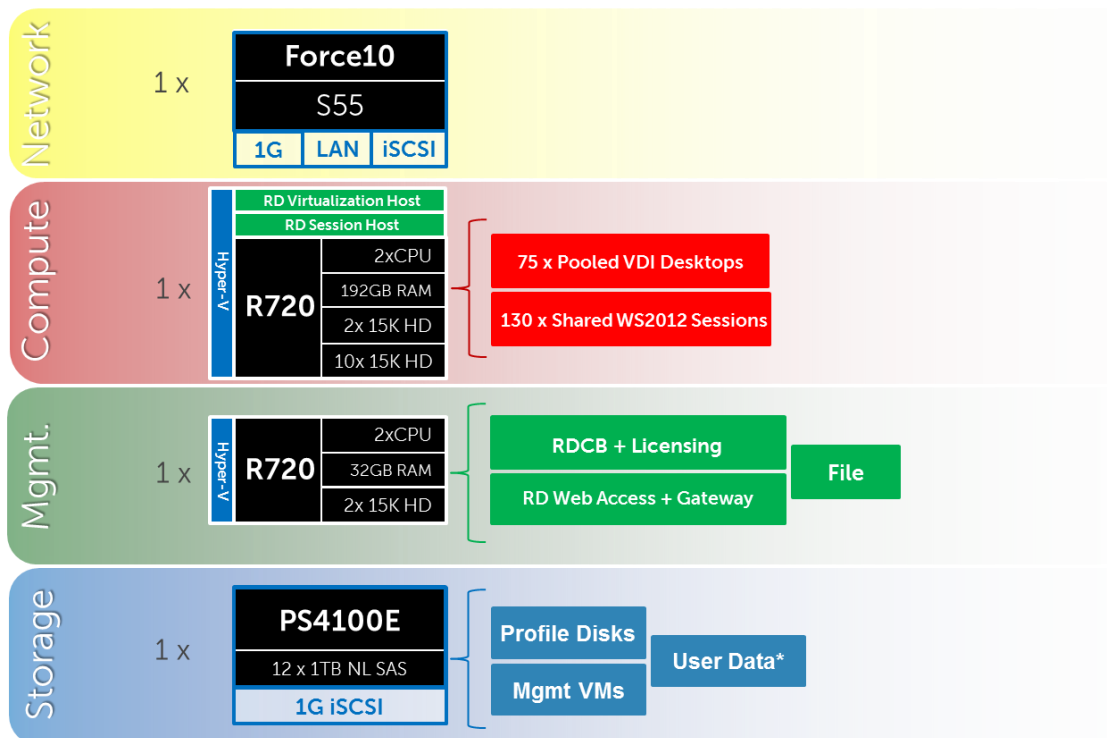
2.5 Local Tier 1 – 50 User/ Pilot

For small deployments or pilot effort to familiarize yourself with the Dell Enterprise solution architecture, we offer a 50 user/ pilot solution scalable to the maximum supported configuration. This architecture follows a non-distributed model with all VDI and Management functions running on a single host. If additional scaling is desired, you can grow into a larger distributed architecture seamlessly with no loss on your initial investment. We recommend piloting with your existing network switch and shared storage to reduce the price/user.



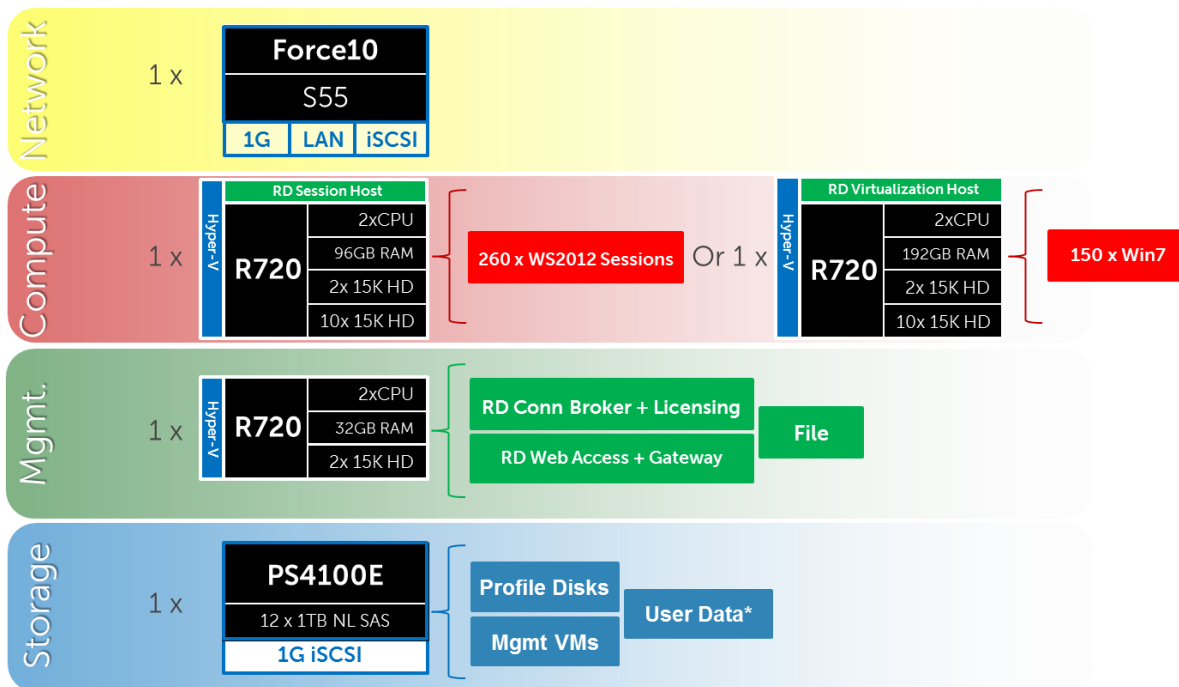
2.6 Local Tier 1 – Combined

As a logical entry point to the distributed RDS solution stack, a combined architecture is offered to host both the RD Virtualization Host (RDVH) and RD Session Host (RDSH) roles within the same physical Compute host while separating the Management layer. This will enable users requiring either shared RDP or pooled VDI sessions to be hosted on the same physical server. The value of this solution is a minimum infrastructure investment with maximum VDI flexibility easily tailored to shared and pooled user types. Horizontal scaling is achieved simply by adding additional Compute hosts. To further reduce costs for a pilot deployment, customer supplied networking and storage can be used. Additional information on the hardware components can be found in [section 3](#) below.



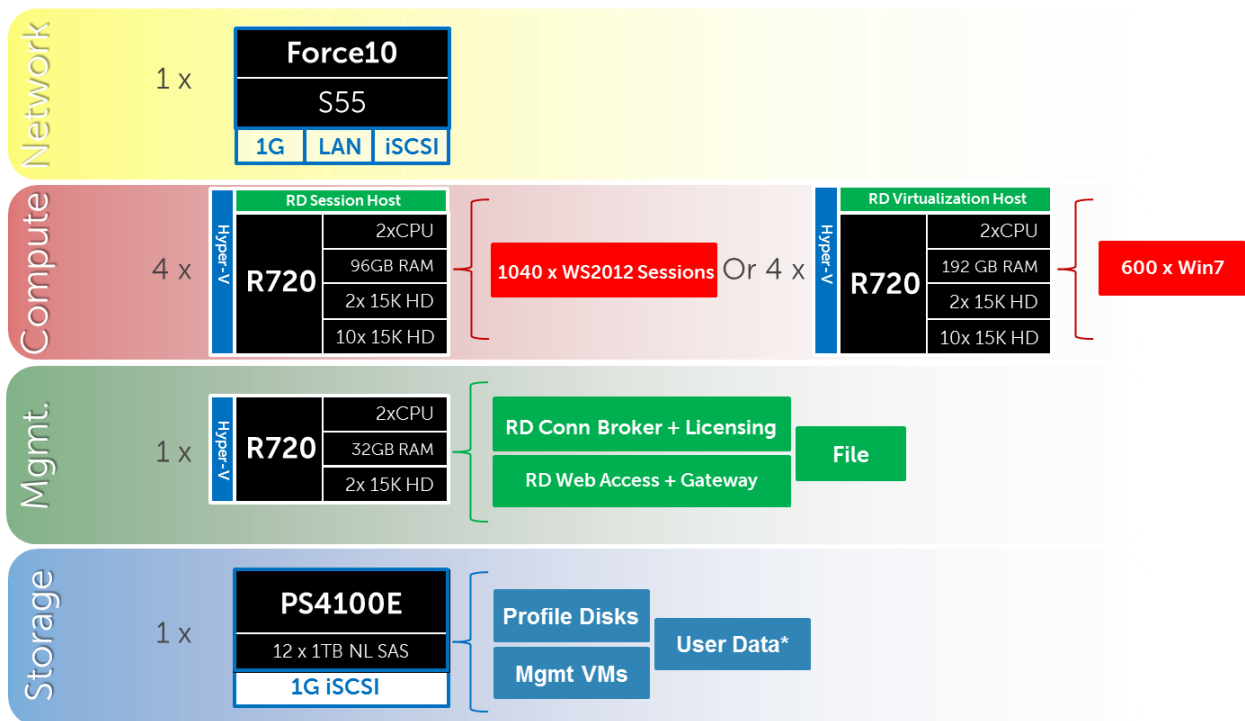
2.7 Local Tier 1 – Base

In the base distributed architecture the RDVH or RDSH roles are assigned to a dedicated Compute host. This architecture can support either a single RDVH or RDSH Compute host or one of each. This solution provides maximum Compute host user density for each broker model and allows clean linear upward scaling. You'll notice that the hardware spec is slightly different for the two Compute host types, giving additional RAM to the virtualization host. This of course can be adjusted to suit your specific needs. Additional information on the hardware components can be found in [section 3](#) below.



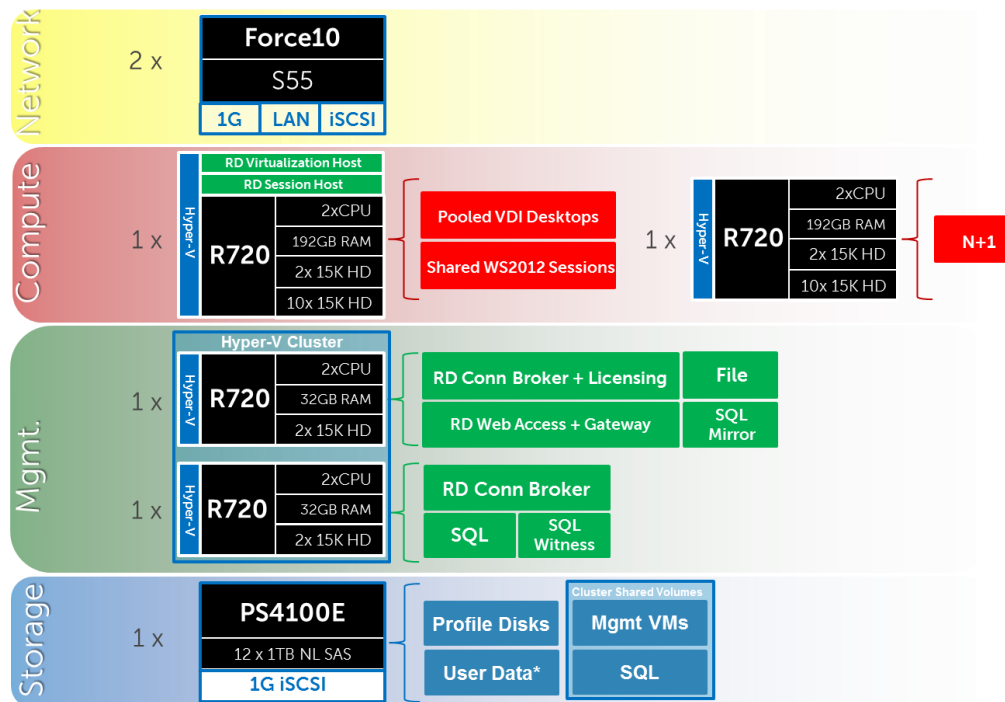
2.7.1 Fully Expanded

The fully expanded architecture provides linear upward scale for both the RDVH and RDSH roles optimized for 600 pooled VDI sessions or over 1000 shared. See Appendix for test results. This solution supports up to 4 Compute hosts of any combination running either RDVH or RDSH roles to meet the needs of the enterprise. Additional information on the hardware components can be found in [section 3](#) below. The overall infrastructure is capable of supporting a much higher number of sessions but additional management infrastructure will be required. The native RDS management infrastructure was designed to support in the neighborhood of 500 sessions.



2.7.2 High Availability

High availability (HA) is currently offered to protect all layers of the solution architecture. An additional ToR switch is added to the Network layer and stacked to provide redundancy, additional Compute and Mgmt hosts are added to their respective layers, and Hyper-V clustering is introduced in the Management layer. Please see [section 4.6](#) for more detailed information regarding HA in this architecture.



2.7.3 Solution Density Summary

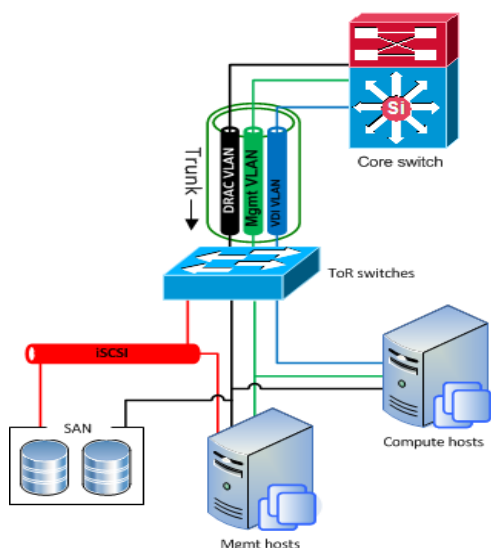
Design Scale	Management Hosts	Compute Hosts	RDSH Sessions		RDVH Sessions	HA
10 User POC	0	1	0		10	-
50 User / Pilot	0	1	100	or	50	-
Combined	1	1	130	and	75	+ 1 Compute +1 Mgmt
Base	1	1	260	or	150	+ 1 Compute +1 Mgmt
Expanded	1	2	520	or	300	+ 1 Compute +1 Mgmt
Fully Expanded	1	4	1040	or	600	+ 1 Compute +1 Mgmt

2.8 Cabling Diagrams

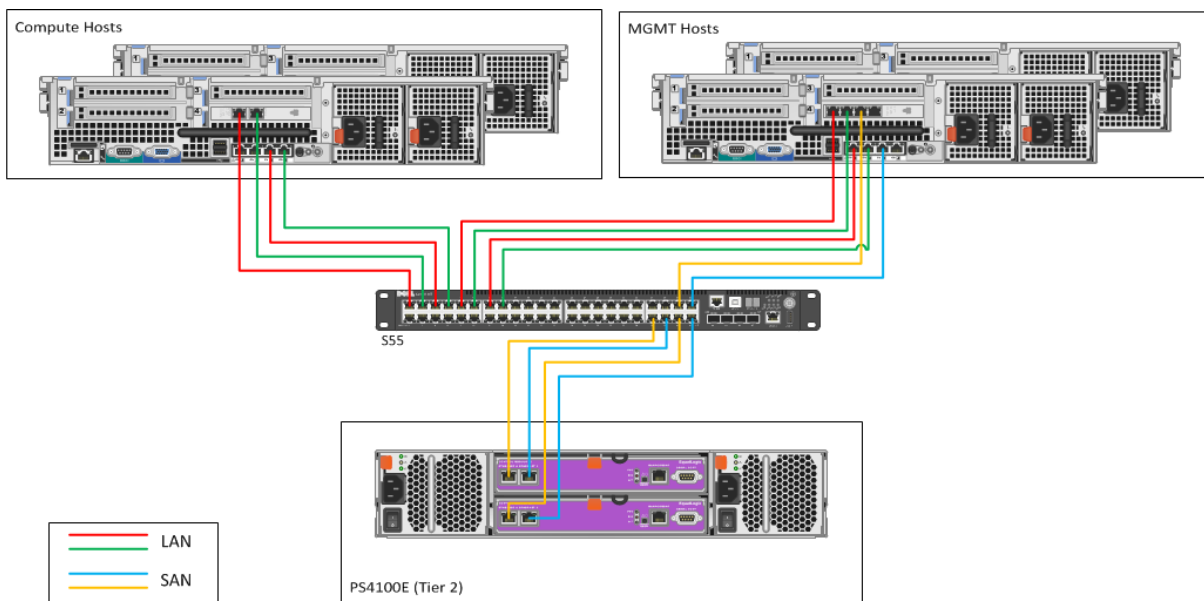
2.8.1 Local Tier 1 – Network Architecture

In the Local Tier 1 architecture, a single Force10 S55 switch can be shared among all network connections for both Management and Compute layer components, for the upper limit of 500 pooled VDI sessions. Over 1000 users DVS recommends separating the network fabrics to isolate iSCSI and LAN traffic as well as making each network stack redundant. Only the Management servers connect to iSCSI storage in this model. All ToR traffic has been designed to

be layer 2/ switched locally, with all layer 3/ routable VLANs trunked from a core or distribution switch. The following diagrams illustrate the logical data flow in relation to the core switch.



2.8.2 Local Tier 1 Cabling



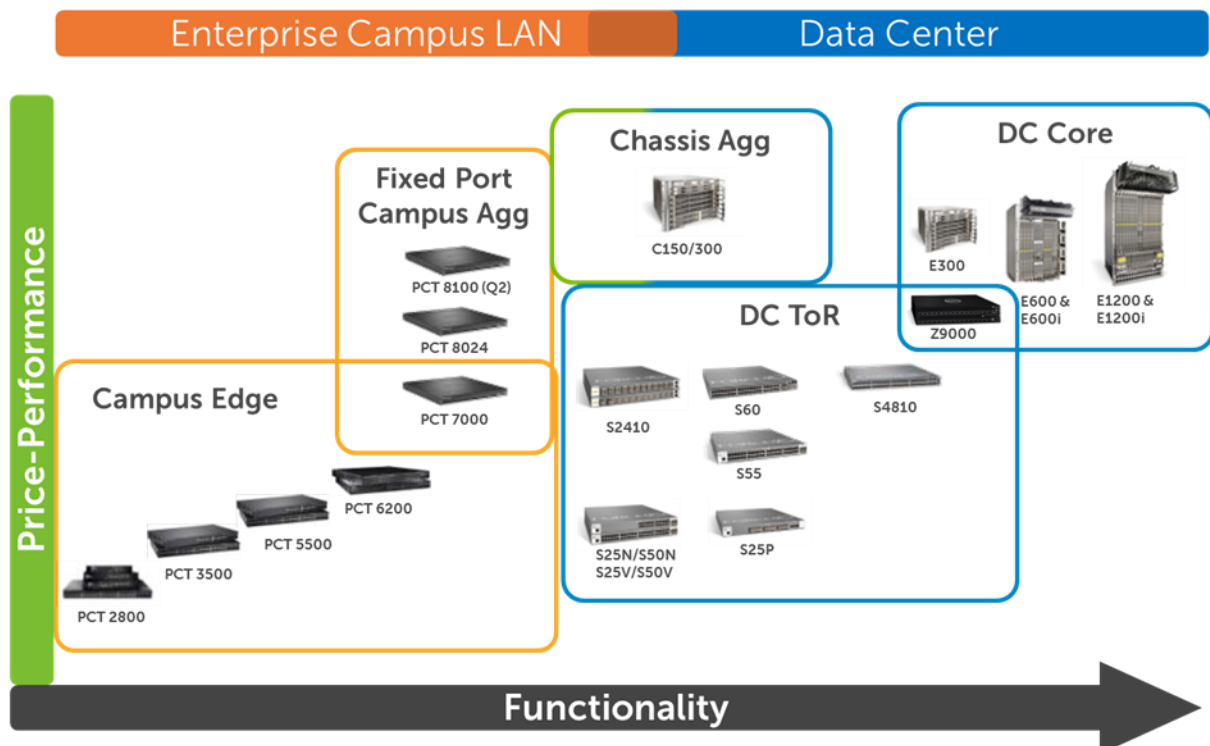
3 Hardware Components

3.1 Network

When developing solutions for a customer it is critical to work with the extended Dell account team to understand the Networking requirements from a holistic perspective. The Dell Networking portfolio is evolving and positioning of the PowerConnect and Force10 solutions are targeted in specific use cases to leverage the power of the management and automation tools along with core networking capabilities. The following diagram is the current Dell Networking GTM strategy:

Dell Networking enterprise switch positioning

Complete, high-performance, reliable switch solution complementing Dell's diverse enterprise portfolio

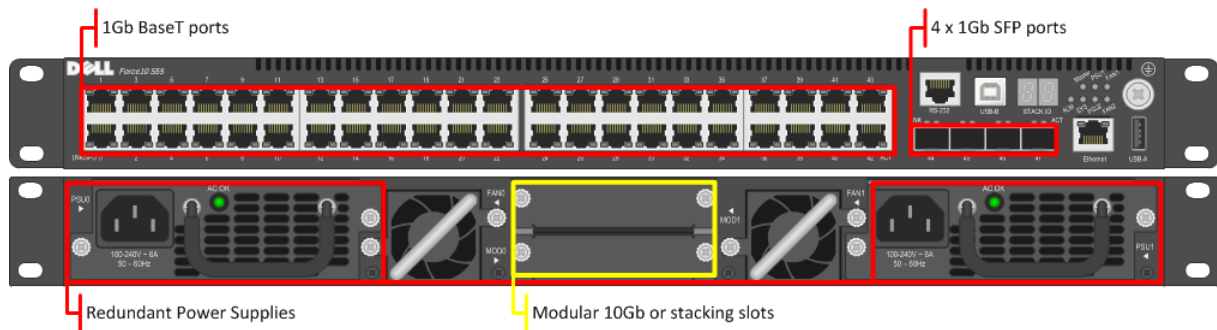


The Dell DVS Enterprise portfolio strives to balance cost of the solution with best of breed features for the Virtual Data Center and VDI use case. This means we offer low entry solutions with core features which easily expand to accommodate growing solutions and advanced requirements.

The following sections contain the core network components for the DVS local and shared Tier 2 solution. General cabling guidance to consider in all cases is that TwinAx is very cost effective for short 10Gb runs and for longer runs fiber with SFPs should be used.

3.1.1 Force10 S55 (ToR Switch)

Model	Features	Options	Uses
Force10 S55	44 x BaseT (10/100/1000) + 4 x SFP	Redundant PSUs	ToR switch for LAN and iSCSI in Local Tier 1 solution
		4 x 1Gb SFP ports the support copper or fiber	
		12Gb or 24Gb stacking (up to 8 switches)	
		2 x modular slots for 10Gb uplinks or stacking modules	



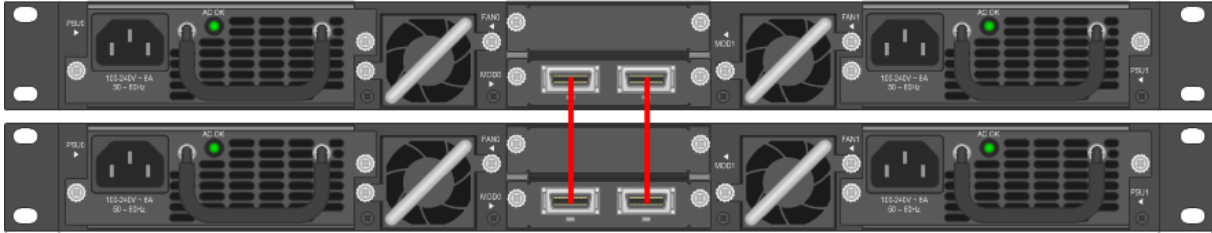
Guidance:

- 10Gb uplinks to a core or distribution switch are the preferred design choice using the rear 10Gb uplink modules. If 10Gb to a core or distribution switch is unavailable the front 4 x 1Gb SFP ports can be used.
- The front 4 SFP ports can support copper cabling and can be upgraded to optical if a longer run is needed.

For more information on the S55 switch and Dell Force10 networking, please visit: [LINK](#)

3.1.1.1 Force10 S55 Stacking

The Top of Rack switch in the Network layer can be optionally stacked with a second switch, if greater port count or redundancy is desired. Each switch will need a stacking module plugged into a rear bay and connected with a stacking cable. Switch stacks greater than 2 should be cabled in a ring configuration with the last switch in the stack cabled back to the first. Uplinks should be configured on all switches in the stack back to the core to provide redundancy and failure protection.



Please reference the following Force10 whitepaper for specifics on stacking best practices and configuration: [LINK](#)

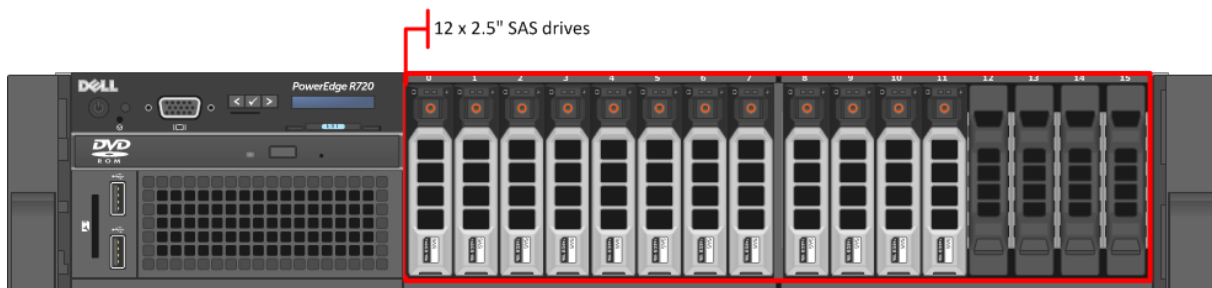
3.2 Servers

3.2.1 Local Tier 1 Rack

The server platform for the Windows Server 2012 RDS solution is the best-in-class Dell PowerEdge R720. This dual socket CPU platform runs the fastest Intel Xeon E5-2600 family of processors, can host up to 768GB RAM, and supports up to 16 2.5" SAS disks. Uncompromising performance and scalability in a 2U form factor.

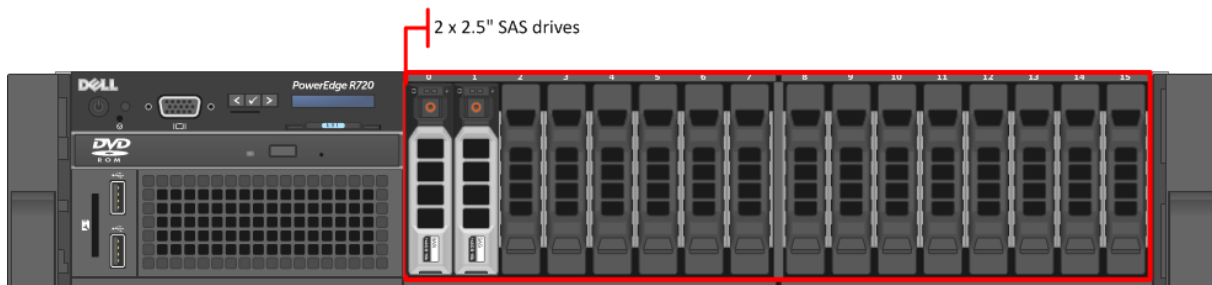
In the local Tier 1 model, VDI sessions execute on the local storage of each Compute server. Due to the local disk requirement in the Compute layer, this model supports rack servers only. In this model only the Management server hosts access shared storage to support the solution's Management role VMs. Because of this, the Compute and Management servers are configured with different add-on NICs to support their pertinent network fabric connection requirements. Refer to [section 2.3.1](#) for cabling implications. The management server host has reduced RAM, CPU and fewer disks, since its VMs execute on shared Tier 2 storage. Both servers require a pair of hard disks configured in RAID1 to support the host operating system.

Local Tier 1 Compute Host – PowerEdge R720
2 x Intel Xeon E5-2690 Processor (2.9Ghz)
192GB Memory (12 x 16GB DIMMs @ 1600Mhz) (RDVH)
Or 96GB Memory (12 x 8GB DIMMs @ 1600Mhz) (RDSH)
Microsoft Windows Server 2012 Hyper-V
2 x 146GB SAS 6Gbps 15k Disks (OS)
10 x 146GB SAS 6Gbps 15k Disks (VDI)
PERC H710 Integrated 1GB RAID Controller – RAID10
Broadcom 5720 1Gb QP NDC (LAN)
Broadcom 5720 1Gb DP NIC (LAN)
iDRAC7 Enterprise w/ vFlash, 8GB SD
2 x 750W PSUs



Local Tier 1 Management Host – PowerEdge R720

2 x Intel Xeon E5-2680 Processor (2.7Ghz)
32GB Memory (4 x 8GB DIMMs @ 1600Mhz)
Microsoft Windows Server 2012 Hyper-V
2 x 146GB SAS 6Gbps 15k Disks (OS)
PERC H710 Integrated 1GB RAID Controller – RAID1
Broadcom 5720 1Gb QP NDC (LAN/iSCSI)
Broadcom 5719 1Gb QP NIC (LAN/iSCSI)
iDRAC7 Enterprise w/ vFlash, 8GB SD
2 x 750W PSUs

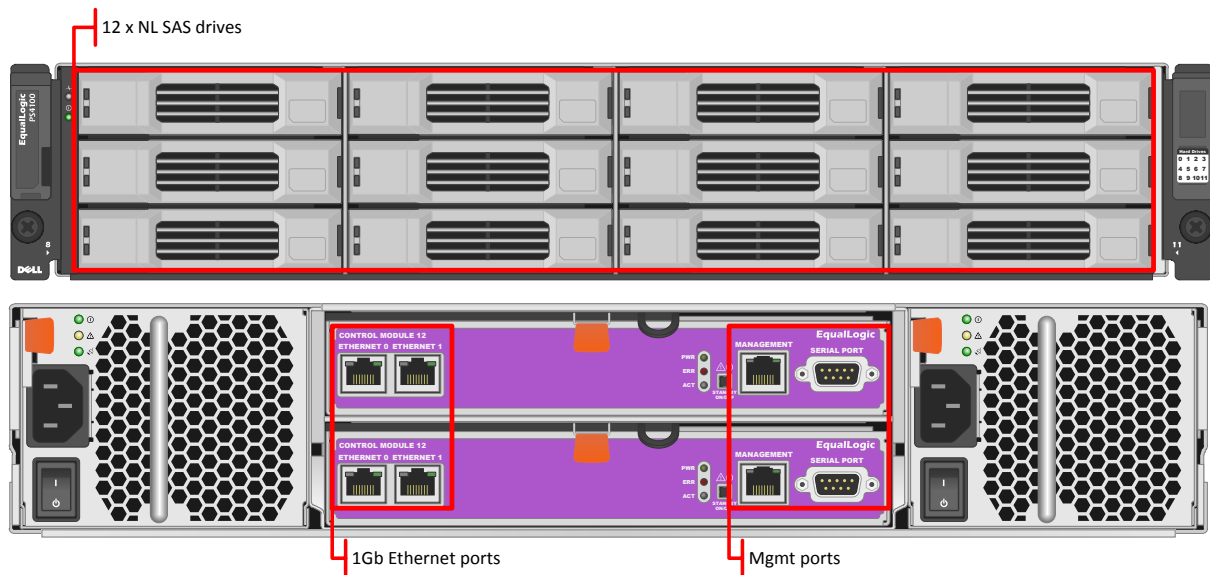


For more information on the Dell PowerEdge R720 server and other server offerings from Dell, please visit: [LINK](#)

3.3 Equallogic Storage

3.3.1 PS4100E

Model	Features	Options	Uses
Equallogic PS4100E	12 drive bays (NL-SAS/ 7200k RPM), dual HA controllers, Snaps/Clones, Async replication, SAN HQ, 1Gb	12TB – 12 x 1TB HDs	Tier 2 array for 1000 total users or less in local Tier 1 solution model (1Gb)
		24TB – 12 x 2TB HDs	
		36TB – 12 x 3TB HDs	



For more information on the Dell EqualLogic PS4100E and other networked storage options from Dell, please visit: [LINK](#)

3.3.2 EqualLogic Best Practices

There are many factors which go into planning successful data storage architecture. The intent of the DVS Enterprise solutions is to provide a validated point solution for VDI workloads. Tier 1 storage should be considered as critical to align with DVS solution. Tier 2 becomes dynamic as this is where customers store critical corporate data and user data. There is a need to assess the data protection and storage policies holistically in some cases beyond just a point solution for VDI.

Below are a handful of Dell resources for best practices in design to support the field:

EqualLogic SAN switch reference architectures and compatibility list can be found [HERE](#)

EqualLogic SAN validated components can be found [HERE](#)

EqualLogic Configuration Guide can be found [HERE](#)

EqualLogic Rapid EqualLogic Configuration Portal by SIS can be found [HERE](#)

EqualLogic Technical Content laundry list of best practices can be found [HERE](#)

4 Dell Wyse End Points

4.1 Display Choices for Dell Wyse Endpoints

Good	E2213* 1680x1050 VGA, DVI	
Better	P2212H 1920x1080 VGA, DVI, USB	
Best 	U3011* 2560x1600 VGA, DVI, DP, USB	

*U3011 Not Available in Mainland China

*E2213 Not Available in South Korea

4.2 Dell Wyse R10L



The Dell Wyse R10L thin client combines outstanding power and security with display performance and manageability to help maximize your investment in your virtual desktop infrastructure. With built-in Dell Wyse ThinOS, the R10L offers exceptional speed and security, while high-performance central and graphics processors offer an outstanding user experience. Enjoy scalable enterprise-wide management, including simple deployment, patching and

updates, and future-proof connectivity to accommodate a wide variety of peripherals and interfaces. Drawing only 12 to 15 watts in typical usage, the R10L can reduce carbon emissions for an environmentally-conscious comfortable working environment.

4.3 Dell Wyse D90D7



The Dell Wyse D90D7 is a high-performance Windows Embedded Standard 7 thin client for virtual desktop environments. Featuring a dual-core AMD processor and a revolutionary, unified engine that eliminates performance constraints, the D90D7 achieves outstanding speed and power for the most demanding VDI and embedded Windows applications, rich graphics and HD video. Take a unit from box to productivity in minutes. Just select the desired configuration and the D90D7 does the rest automatically—no need to reboot. And with Microsoft Windows Embedded Device Manager connectivity, you can leverage your existing Microsoft System Center Configuration Manager platform. The D90D7 is an ideal thin client for demanding virtual desktop or cloud applications.

4.4 Dell Wyse Z90D7



Dell Wyse Z90D7 is a super high-performance Windows Embedded Standard 7 thin client for virtual desktop environments. Featuring a dual-core AMD processor and a revolutionary, unified engine designed to eliminate performance constraints, the Z90D7 offers incredible speed and power for the most demanding embedded Windows applications, rich graphics and HD video.

With Microsoft Windows Embedded Device Manager connectivity, one can leverage your existing Microsoft System Center Configuration Manager platform. The Z90D7 is an ideal thin client for the most demanding mix of virtual desktop or cloud applications.

4.5 Dell Wyse X90m7



Dell Wyse X90m7 mobile thin clients powered with Windows Embedded Standard 7 offers great performance and a crisp 14" LED backlit display, along with a dual-core high-performance AMD processor with Radeon HD 6310 graphics for exceptional HD multimedia capabilities. A built-in webcam, integrated wireless a/b/g/n, and support for 3G/4G cards and optional smart card reader offers you rich interactivity and flexibility. With no local hard drive to weigh it down, the X90m7 can eliminate the risk of losing or exposing sensitive data. And with Microsoft Windows Embedded Device Manager connectivity, one can manage it with your existing Microsoft System Center Configuration Manager platform. Seamlessly and securely connect to your IT infrastructure and access some of the most advanced web browser and media player capabilities available in a mobile thin client.

5 Solution Architecture for Microsoft Remote Desktop Services

5.1 Overview

This solution architecture follows a distributed model where solution components exist in layers. The Compute layer is where VDI desktop VMs execute, the Management layer being dedicated to the broker management role VMs. Both layers, while inextricably linked, scale independently.

5.1.1 RDS Options

Server 2012 RDS provides a number of VDI options to meet your needs, all within a single, simple, wizard-driven environment that is easy to set up and manage.

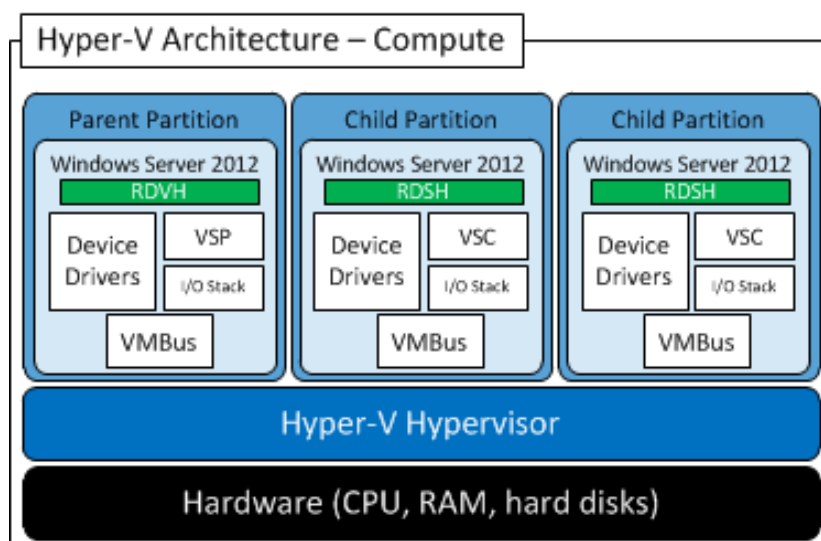
- **Sessions**, hosted by the RDSH role (formerly Terminal Services), provide easy access to a densely shared session environment. Each RDP-based session shares the total available server resources with all other sessions logged in concurrently on the server. This is the most cost effective option and a great place to start with Server 2012 RDS. An RDS CAL is required for each user or device accessing this type environment.
- **Pooled VMs** are the non-persistent user desktop VMs traditionally associated with VDI. Each user VM is assigned a dedicated slice of the host server's resources to guarantee the performance of each desktop. The desktop VM is dedicated to a single user while in use then returned to the pool at logoff or reboot and reset to a pristine gold image state for the next user. Applications can be built into gold images or published via RemoteApps. An RDS CAL is required for each user or device accessing this type environment.
- **Personal VMs** are persistent 1-to-1 desktop VMs assigned to a specific entitled user. All changes made by Personal VM users will persist through logoffs and reboots making this a truly personalized computing experience. An RDS CAL is required for each user or device accessing this type environment.

	Sessions	Pooled VMs	Personal VMs
Good	★		
Better	★★		
Best	★★★		
Personalization	★★	★★	★★★
App Compatibility	★★	★★★	★★★
Image Management	★★★	★★	★
Cost Effectiveness	★★★	★★	★

Please contact Dell or Microsoft for more information on licensing requirements for VDI.

5.2 Compute Server Infrastructure

The Compute host configuration varies slightly as to whether it will be hosting RDSH or RDVH roles, or both. The RDVH role must be enabled in the Hyper-V parent partition thus providing one RDVH role per Compute host if pooled or personal VMs are required. The RDSH role should be enabled in up to 4 VMs on a single Compute host to support up to 260 session-based users.

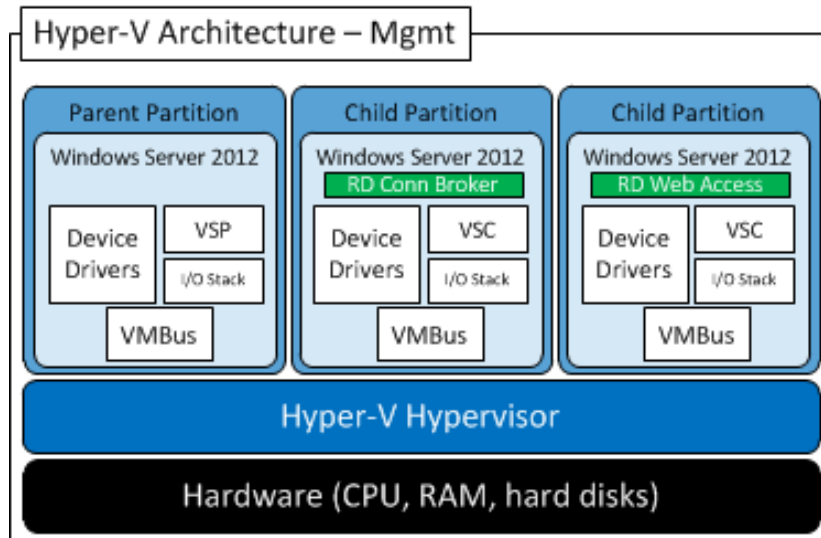


The requirements for RDSH VMs are outlined below. All application and non-OS related files should be installed in the 5GB data disk:

Role	vCPU	Startup RAM	Dynamic Memory			NIC	OS + Data vDisk (GB)	Tier 2 Volume (GB)
			Min Max	Buffer	Weight			
RD Session Host	8	16GB	512MB 20GB	20%	Med	1	40 + 20	-
Pooled VDI VMs	1	512MB	512MB 2GB	20%	Med	1	20	-

5.3 Management Server Infrastructure

The Management host configuration consists of VMs running in Hyper-V child partitions with the pertinent RDS roles enabled. No RDS roles need to be enabled in the root partition for Management hosts.



Management role requirements for the base solution are summarized below. Data disks should be used for role-specific application files/ data, logs, IIS web files, etc and should exist in the Management volume on the 4100E array. Please note that the Tier2 volume presented to the file server is designated as a pass-through disk (PTD).

Role	vCPU	Startup RAM (GB)	Dynamic Memory			NIC	OS + Data vDisk (GB)	Tier 2 Volume (GB)
			Min Max	Buffer	Weight			
RDCB + License Server	1	4	512MB 8GB	20%	Med	1	40 + 10	-
RDWA + RDG	1	4	512MB 8GB	20%	Med	1	40 + 10	-
File Server	1	4	512MB 8GB	20%	Med	1	40 + 10	2048 (PTD)
TOTALS	3	12				3	120 + 30	2048

5.4 Storage Architecture

5.4.1 Local Tier 1

In this model, Tier 1 storage exists as local hard disks on the Compute hosts. To achieve the required performance level, RAID 10 must be used across all local disks used for VDI. A single volume per local Tier 1 compute host is sufficient to host the provisioned desktop VMs along with their respective write caches. Increased IO performance is provided via the 1GB cache module on the H710 RAID controller. Two of the disks included on each host should be mirrored and used to install the OS.

Volumes	Size (GB)	RAID	Storage	Purpose	File System
OS	135	1	Tier 1	Host Operating System	NTFS
VDI	680	10	Tier 1	Pooled + Shared VDI	NTFS

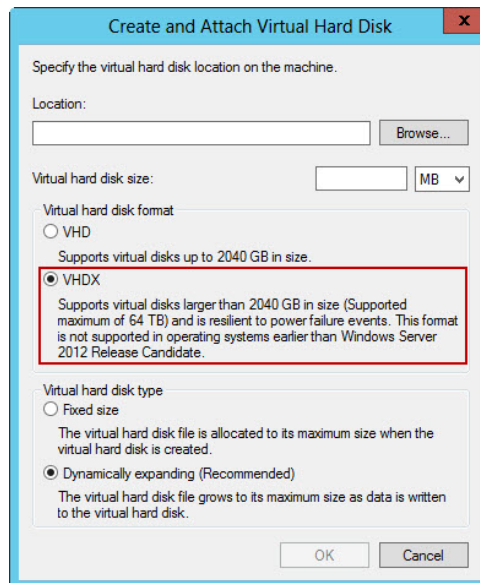
5.4.2 Shared Tier 2

Tier 2 is shared iSCSI storage used to host the Management server VMs and user data. The Equallogic 4100 series arrays will be used for smaller scale deployments up to 500 pooled VDI users (Local Tier 1 only). The table below outlines the minimum volume requirements for Tier 2 storage. Larger disk sizes can be chosen to meet the capacity needs of the customer. The user data volume can be presented either via a VHDX or native NTFS pass-through disk to simplify a future upgrade to NAS. All VM disks should be presented as VHDX.

Volumes	Size (GB)	RAID	Storage Array	Purpose	File System
Management	500	50	Tier 2	RDS VMs, File Server	NTFS
User Data	2048	50	Tier 2	File Server	NTFS
User Profiles	20	50	Tier 2	User profiles	NTFS
Templates/ ISO	200	50	Tier 2	ISO/ gold image storage (optional)	NTFS

5.4.3 Virtual Hard Disk Format

The VHDX disk format provides numerous advantages over the older VHD specification and should be used for all virtual disks in the solution. Larger vDisk support, up to 64TB, corruption protection during power failures, and larger sector disk alignment are a few of the new features.



5.4.4 DNS

DNS plays a crucial role in the environment not only as the basis for Active Directory but will be used to control access to the various Microsoft software components. All hosts, VMs, and consumable software components need to have a presence in DNS, preferably via a dynamic

and AD-integrated namespace. Microsoft best practices and organizational requirements should be adhered to.

To plan for eventual scaling, access to components that may live on one or more servers should be considered during initial deployment. The use of CNAMEs and the round robin DNS mechanism should be employed to provide a front-end “mask” to the back-end server actually hosting the service or data source.

5.4.5 File Services

The File Services role will be provided via a dedicated VM. In the interest of portability and providing a clean path to an optional HA upgrade, the volumes can be presented to the file server VM in the form of a Pass-Through Disk. This will ensure a cleaner transition for customers who upgrade to HA and add a NAS head to their environments by keeping the data on the storage array and not inside a VHDX that will need to be copied out.

5.4.6 User Profile Disks

User Profile Disks is a component of the Server 2012 RDS solution which is used to manage user profiles. Profile Disks provide a cohesive method to manage user documents and profile data in a VDI environment. Profile disks can be enabled in either session or virtual desktop collections and provide options to customize based on the need of the implementation. The solution file server will be used to host user profile disks and home drive data via SMB shares, which can be separated using an optional user data volume, if desired. Otherwise, all user data should be stored within a profile disk.

Virtual Desktop Collection

The screenshot shows the 'Virtual Desktop Collection' configuration window, specifically the 'User Profile Disks' tab. On the left, a sidebar lists configuration categories: General, Virtual Desktops, User Groups, Client, and User Profile Disks (which is selected and highlighted in blue). A 'Show All' link is visible above the sidebar. The main configuration area is titled 'User profile disks data settings'. It features a 'Maximum size (in GB):' field set to '20'. There are two radio button options: 'Store all user settings and data on the user profile disk' (which is selected) and 'Store only the following folders on the user profile disk'. Below the first option is a section 'Exclude the following folders:' with an empty table with columns 'Path' and 'Type', and 'Add...' and 'Remove' buttons. Below the second option is a section 'All other folders in the user profile will not be preserved.' followed by a list of folders with checkboxes: Contacts, Desktop, Documents, Downloads, Links, Music, Pictures, Roaming user profile data, and User registry data. All these checkboxes are checked. At the bottom, there is another section 'Include the following folders:' with an empty table with columns 'Path' and 'Type', and 'Add...' and 'Remove' buttons.

6 Hyper-V Configuration

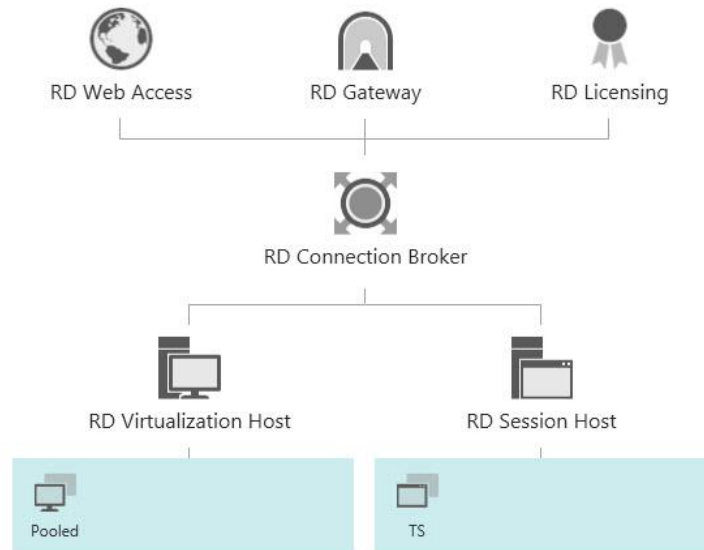
The Local Tier 1 solution will be built upon the Server 2012 Hyper-V hypervisor. All Microsoft best practices and prerequisites should be adhered to (NTP, DNS, Active Directory, etc).

Solution Architecture Components	
Hypervisor	Microsoft Windows Server 2012 Hyper-V
VDI Broker	Remote Desktop Services 2012
Server OS	Microsoft Windows Server 2012 Standard edition for both Management and Compute hosts.
Desktop OS	Microsoft Windows 7 Enterprise (x86)

Virtual Machine Configuration	
Hard Drive	SCSI Controller
Disk Type	VHDX – Dynamically Expanding
Smart Paging File	Store with VM
Dynamic Memory (VDI)	512MB – Minimum, 2GB – Maximum

6.1 Core Components

Each Compute and Management host will run the full GUI version of Server 2012 in this solution. All RDS component roles, except for RDVH, will exist as VMs yielding 100% virtualized architecture in both Compute and Management server layers. RD Session Hosts will be enabled in dedicated VMs on the Compute hosts, while the RDS infrastructure components will be enabled in dedicated VMs on the Management hosts. The RDVH role will be enabled in the parent partition of selected Compute hosts as discussed in [section 4.2](#).

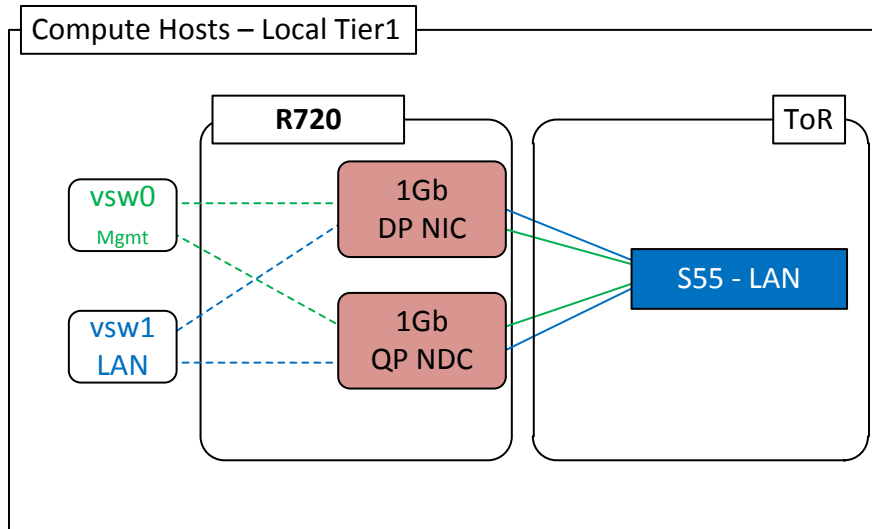


6.2 Hyper-V Networking (Local Tier 1)

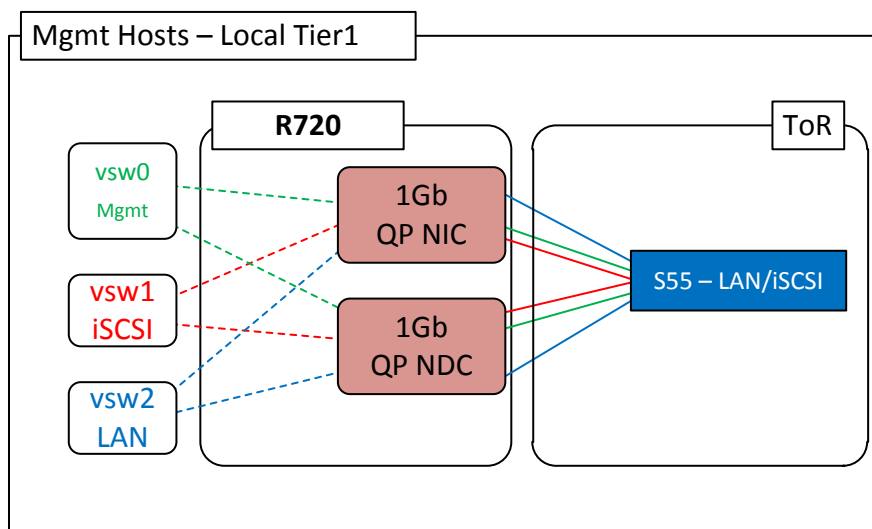
The network configuration in this model will vary slightly between the Compute and Management hosts. The Compute hosts will not need access to iSCSI storage since they are hosting the VDI sessions on local disk. The following outlines the VLAN requirements for the Compute and Management hosts in this solution model:

- Compute hosts (Local Tier 1)
 - Management VLAN: Configured for Hyper-V infrastructure traffic – L3 routed via core switch
 - VDI VLAN: Configured for VDI session traffic – L3 routed via core switch
- Management hosts (Local Tier 1)
 - Management VLAN: Configured for Hyper-V Management traffic – L3 routed via core switch
 - iSCSI VLAN: Configured for iSCSI traffic – L2 switched only via ToR switch
 - VDI Management VLAN: Configured for VDI infrastructure traffic – L3 routed via core switch
- An optional DRAC VLAN can be configured for all hardware management traffic, which should be L3 routed via core switch

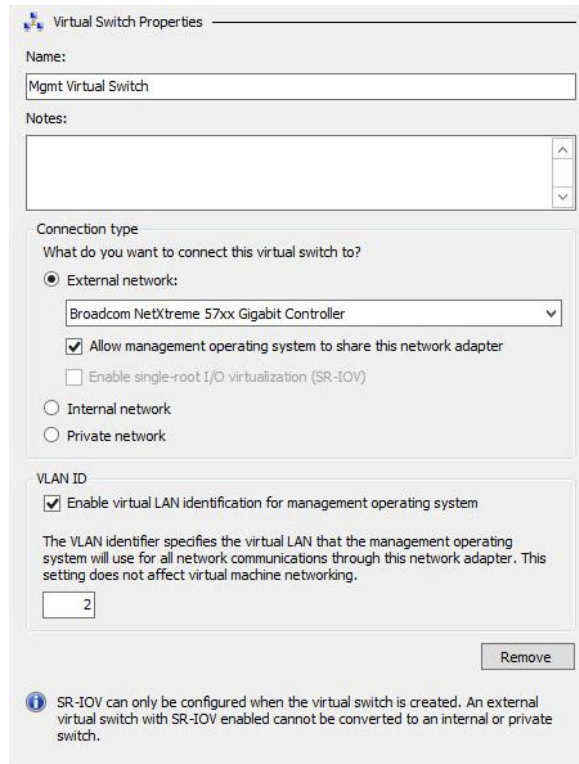
In this solution architecture, LAN and iSCSI traffic will be segmented in dedicated VLANs but combined within a single switch to minimize the initial network investment. Following best practices and in solutions that may desire larger scales, this traffic should be separated into discrete switches. Each Local Tier 1 Compute host will have a quad port NDC as well as an add-on 1Gb dual port PCIe NIC. The LAN traffic from the server to the ToR switch should be configured as a LAG to maximize bandwidth. The Compute hosts will require 2 vSwitches, one for VDI LAN traffic, and another for the Hyper-V Management.



The Management hosts have a slightly different configuration since they will additionally access iSCSI storage. The add-on NIC for the Management hosts will be a 1Gb quad port NIC. 3 ports of both the NDC and add-on NIC will be used to form 3 virtual switches. iSCSI should be isolated onto its own vSwitch with teamed NICs and connections from all 3 vSwitches should pass through both the NDC and add-on NIC per the diagram below. Care should be taken to ensure that all vSwitches are assigned redundant NICs that are NOT from the same PCIe device. The LAN traffic from the server to the ToR switch should be configured as a LAG. VLAN IDs should be specified in all virtual switches used within the Compute layer Hyper-V host.



NIC teaming should be configured in the Hyper-V host using Dell drivers to ensure that the proper NICs from differing PCIe devices are bonded. The resulting teamed virtual NIC should then be assigned to the appropriate virtual switch within Hyper-V. VLAN IDs should be specified in all virtual switches used within the Management layer Hyper-V host. All NICs and switch ports should be set to auto negotiate.



Virtual Switch Properties

Name:
Mgmt Virtual Switch

Notes:

Connection type
What do you want to connect this virtual switch to?

☒ External network:
Broadcom NetXtreme 57xx Gigabit Controller

☒ Allow management operating system to share this network adapter

☐ Enable single-root I/O virtualization (SR-IOV)

☐ Internal network

☐ Private network

VLAN ID

☒ Enable virtual LAN identification for management operating system

The VLAN identifier specifies the virtual LAN that the management operating system will use for all network communications through this network adapter. This setting does not affect virtual machine networking.

2

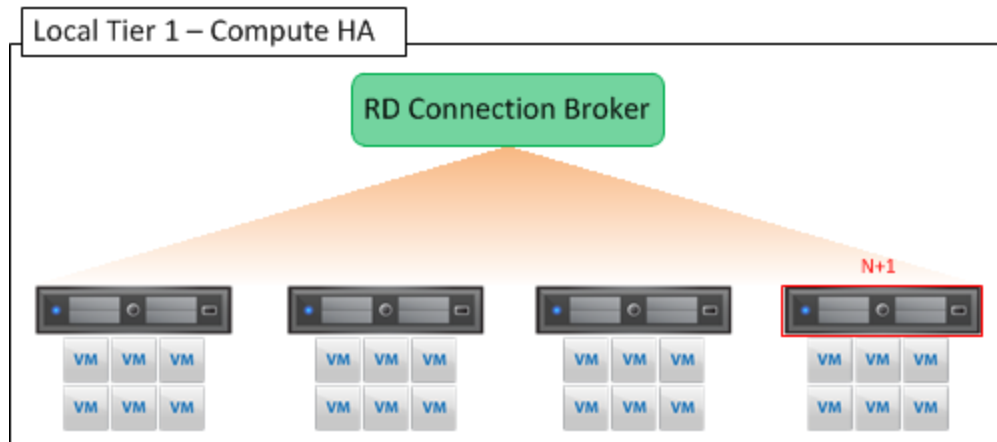
Remove

i SR-IOV can only be configured when the virtual switch is created. An external virtual switch with SR-IOV enabled cannot be converted to an internal or private switch.

6.3 Solution High Availability

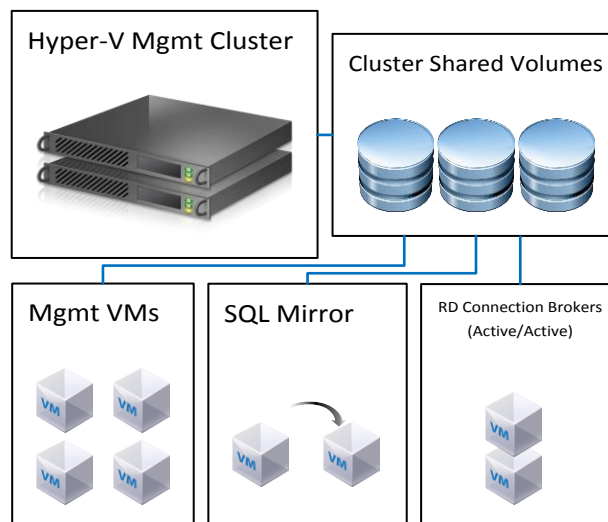
Each layer in the solution architecture can be individually protected to prevent an extended service outage. The Network layer only requires an additional switch configured in a stack with the first. Please refer to [section 3.1.1.1](#) that covers Force10 switch stacking.

Protecting the Compute layer for RDSH and RDVH is provided by adding an additional host to a collection, thus effectively increasing the hosting capacity of a given collection. Session requests will be fulfilled by all hosts in the collection and as a result, each will have reserve capacity to insure against a host failure. **Care needs to be taken to ensure that user provisioning does not exceed the overflow capacity provided by the additional node.** A simple fail-safe measure would be to ensure that the appropriate number of users entitled to connect to the environment be tightly controlled via Active Directory. In a failure scenario users working on a failed host would simply reconnect to a fresh session on a surviving Compute host.



To implement HA for the Management layer, we will also add an additional host but will add a few more layers of redundancy. The following will protect each of the critical infrastructure components in the solution:

- The Management hosts will be configured in a Hyper-V cluster (Node and Disk Majority).
- The storage volume that hosts the Management VMs will be upgraded to a Cluster Shared Volume (CSV).
- SQL Server will be added to the environment to support RD Connection Broker HA.
 - Optionally SQL mirroring can be configured to further protect SQL.
- The RD Connection Broker will be configured for HA with a second RDCB introduced.



The following storage volumes are applicable in a 2-node Management layer HA scenario:

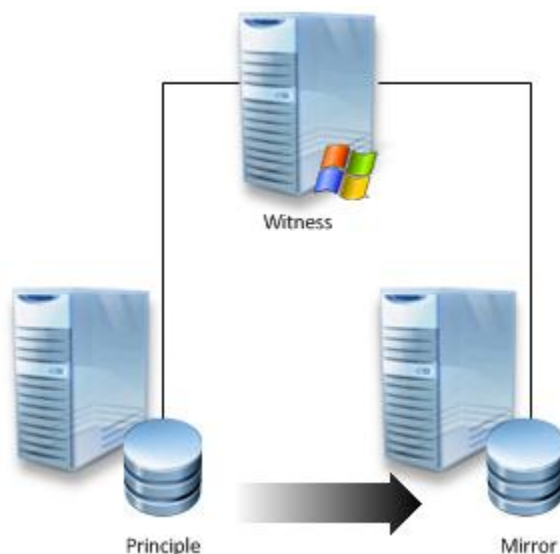
Volumes	Host	Size (GB)	RAID	Storage Array	Purpose	File System	CSV
Management	1	500	50	Tier 2	RDS VMs, File Server	NTFS	Yes
Management	2	500	50	Tier 2	RDS VMs, File Server	NTFS	Yes
SQL Data	2	100	50	Tier 2	SQL Data Disk	NTFS	Yes
SQL Logs	2	100	50	Tier 2	SQL Logs Disk	NTFS	Yes

Volumes	Host	Size (GB)	RAID	Storage Array	Purpose	File System	CSV
SQL TempDB Data	2	5	50	Tier 2	SQL TempDB Data Disk	NTFS	Yes
SQL TempDB Logs	2	5	50	Tier 2	SQL TempDB Logs Disk	NTFS	Yes
SQL Witness	1	1	50	Tier 2	SQL Witness Disk	NTFS	Yes
Quorum 1	-	500MB	50	Tier 2	Hyper-V Cluster Quorum	NTFS	Yes
User Data	-	2048	50	Tier 2	File Server	NTFS	No
User Profiles	-	20	50	Tier 2	User profiles	NTFS	No
Templates/ ISO	-	200	50	Tier 2	ISO/ gold image storage (optional)	NTFS	Yes

For more information on building redundancy for the RD Connection Broker please visit: [LINK](#)

6.3.1 SQL Database HA

HA for SQL will be provided via an optional 3-server synchronous mirror configuration that includes a witness (High safety with automatic failover). This configuration will protect all critical data stored within the database from physical server as well as virtual server problems. The principal VM that will host the primary copy of the data should exist on the first Mgmt host. The mirror and witness VMs should exist on the second or later Mgmt hosts. All critical databases should be mirrored to provide HA protection.



There are a number of steps required to successfully set up SQL mirroring per Microsoft best practices.

The following article details the step-by-step mirror configuration: [LINK](#)

Additional resources can be found in TechNet: [LINK1](#) and [LINK2](#)

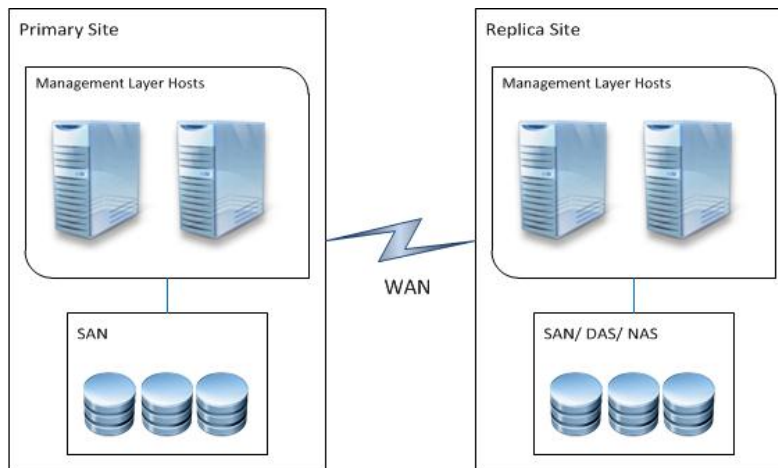
6.4 Application Virtualization

Microsoft Application Virtualization (App-V) provides multiple methods to deliver virtualized applications to RDS environments, virtual desktops, physical desktops, connected as well as disconnected clients. App-V can help reduce the costs and time associated with managing gold master VM and PC images with integrated applications. App-V also removes the problems of application conflicts since virtualized applications are never installed on an end point. Once an application has been packaged using the Microsoft Application Virtualization Sequencer, it can be saved to removable media, streamed to desktop clients or presented to session-based users on a RDSH host. App-V provides a scalable framework that can be managed by System Center Configuration Manager for a complete management solution.

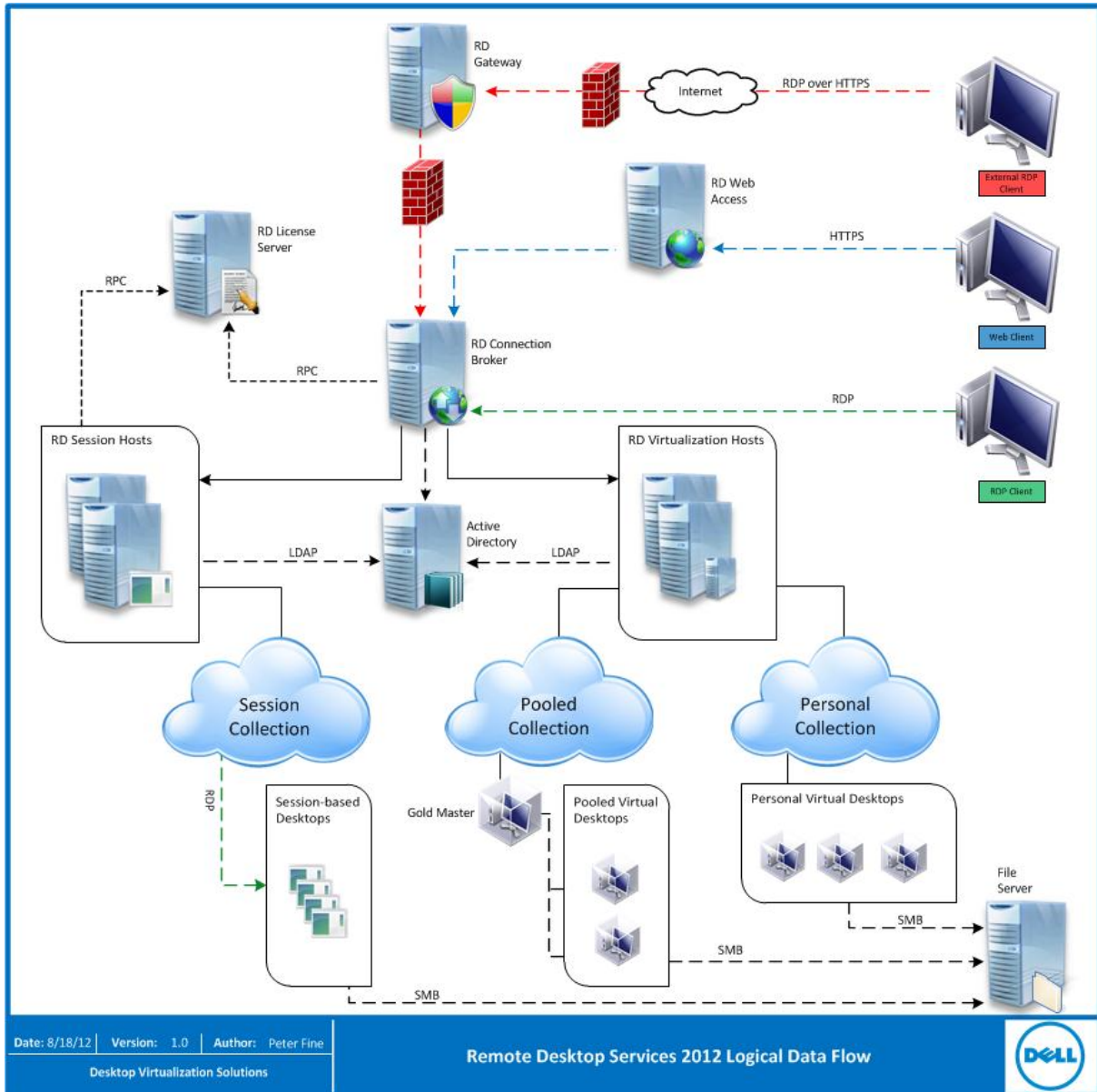
To learn more about application virtualization and how it integrates into a RDS environment please visit: [LINK](#)

6.5 Disaster Recovery and Business Continuity

DR and BC can be achieved natively via Hyper-V Replicas. This technology can be used to replicate VMs from a primary site to a DR or BC site over the WAN asynchronously. Hyper-V Replicas are unbiased as to underlying hardware platform and can be replicated to any server, network, or storage provider. Once the initial replica is delivered from the primary site to the replica site, incremental VM write changes are replicated using log file updates. Multiple recovery points can be stored and maintained, using snapshots, to restore a VM to a specific point in time.



6.6 RDS 2012 Data Flow

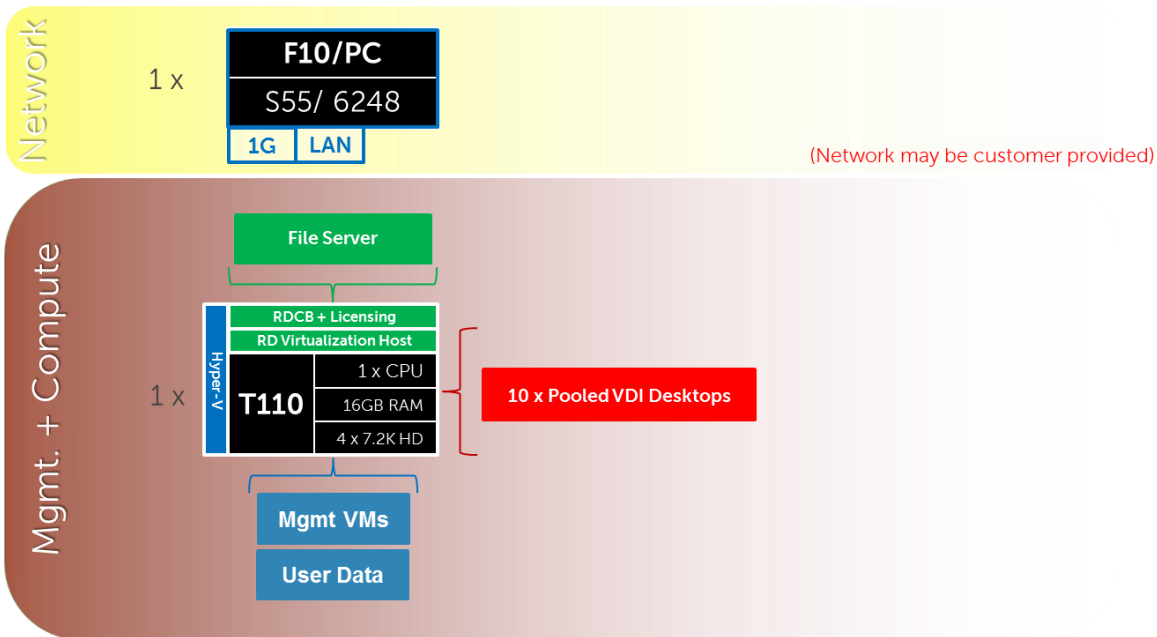


6.7 Summary

The Dell Windows Server 2012 RDS solution provides a robust and scalable VDI platform for pooled, personal and Session host deployments. Using VDI-optimized hardware in a configuration that has been validated and proven by Dell DVS Engineering, you can deploy Microsoft based VDI that is both cost effective and high performing. Our layered architecture provides flexibility to maximize your infrastructure investment with the capability to expand and contract where necessary.

Appendix A - Dell DVS 10-Seat Trial Kit

The 10 User POC bundle was purpose-built to provide high performance VDI using a modicum of infrastructure. Only 11 1Gb Ethernet ports are required (1 x server + 10 x end points) which can be provided using existing customer network infrastructure. If suitable network capacity is not in place, Dell recommends using a Force10 or PowerConnect model switch.



A.1 Server Configuration

The PowerEdge T110 II is the server platform of choice for this offering, providing high performance at an extremely low price of entry. Supporting the Intel Xeon E3-1220 series of CPUs and up with 32GB RAM, the T110 provides a solid server platform to get started with VDI.

All VDI server roles and desktop sessions are hosted on a single server in this model so there is no need for external storage. Higher scale and HA options are not offered with this bundle.

10 User Compute Host – PowerEdge T110 II
1 x Intel Xeon E3-1220 V2 (3.1Ghz)
16GB Memory (4 x 4GB DIMMs @ 1333Mhz) (RDVH)
Microsoft Windows Server 2012 Hyper-V
4 x 500GB SATA 7.2k Disks RAID 10 (OS + VDI)
PERC H200 Integrated RAID Controller
Broadcom 5722 1Gb NIC (LAN)
305W PSU

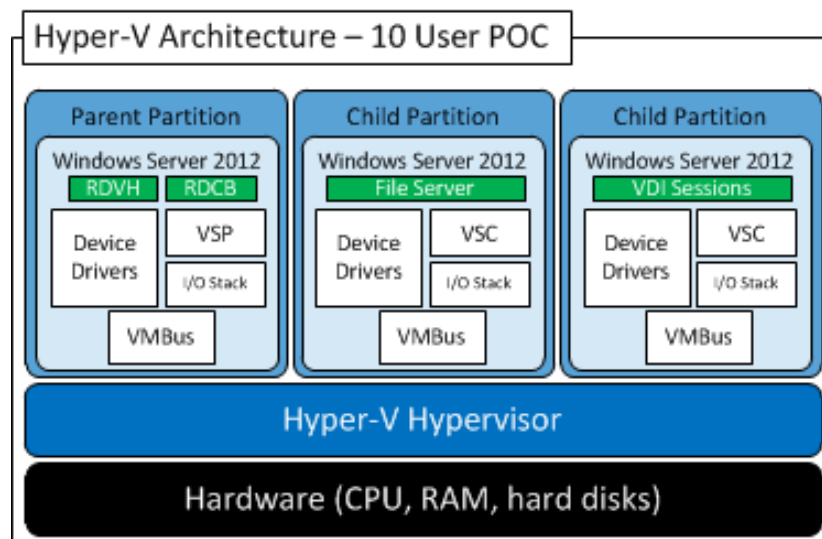


Based on the server hardware configuration, 10 users will experience excellent performance with additional resource headroom available in reserve. The consumption numbers below are based on average performance:

Task Worker Users	CPU (%)	RAM (GB Consumed)	Disk (IOPS)	Network (Kbps)
10	40	7.5	50	262

A.2 Management and Compute Infrastructure

The solution architecture for the 10 user POC bundle combines the Compute, Management, and Storage layers onto a single server-based platform. To maximize server resources, the connection broker and license server roles are enabled within the Hyper-V parent partition, while the File server and VDI sessions exist as VMs within child partitions.



Since the RDCB and Licensing roles will be enabled within the Hyper-V parent partition, only the file server VM requires that specific physical resources be assigned.

Role	vCPU	Startup RAM (GB)	Dynamic Memory			NIC	OS + Data vDisk (GB)	Tier 2 Volume (GB)
			Min Max	Buffer	Weight			
File Server	1	1	512MB 2GB	20%	Med	1	40 + 10	50
Pooled VDI VMs	1	512MB	512MB 2GB	20%	Med	1	20	-

A.3 Storage Configuration

The 10 User POC solution includes 4 total hard drives configured in RAID10 to host the Windows Server OS as well as VDI sessions. This configuration will maximize available performance and data protection.

Volumes	Size	RAID	Storage	Purpose	File System
OS + VDI	1TB	10	Tier 1	Host OS/ Mgmt roles + VDI Sessions	NTFS

Appendix B Pooled VDI Performance Analysis Results

Performance analysis of the above architecture was carried out using Login VSI software. Login VSI is a widely used tool to generate workloads that are representative of typical corporate IT users of centralized desktop environments such as Server Based Computing (SBC) and Virtual Desktop Infrastructure (VDI). The workload produced by Login VSI for the current performance analysis effort was representative of a typical set of activities performed by (i) a task worker (the basic workload) and (ii) a knowledge worker (the standard workload). Resource utilization on the compute node was monitored using Microsoft best practices for measuring performance on Hyper-V as detailed at

<http://technet.microsoft.com/en-us/library/cc768535.aspx>

In addition to the above, end-user experience was monitored using the Liquidware Labs Stratusphere UX tool. This tool provides comprehensive information (including reports and charts) for IT personnel in relation to end-user experience in a centralized desktop environment; among these charts is a "golden quadrant" type chart, which aggregates parameters that contribute to the end-user experience seen by a centralized desktop environment user into a single chart; this is the chart used during the current performance analysis activity.

For the task worker scenario, the performance analysis scenario used was to pre-boot all virtual desktops and then login 150 task worker (basic) workloads using a login interval of 30 seconds. Once all users have logged in, all 150 users run workload activities at steady-state for 15 minutes and then logoffs commence. For the knowledge worker scenario, a similar test methodology was used with the standard workload and 120 users.

It should be noted that in order to replicate a real corporate user environment, an enterprise-level anti-virus infrastructure was deployed, with McAfee VirusScan Enterprise 8.7 installed on all virtual desktops and McAfee ePolicy Orchestrator 4.5 used for management and deployment purposes.

B.1 Configuration Summary – Workload Independent Settings

The table shown below summarizes the important configuration information in relation to the pooled VDI environment used for performance analysis of both the task and knowledge worker scenarios.

	Hyper-V Compute Host
CPU Resource	32 logical cores (16 physical cores)
Memory (GB)	192
Page File	25.6GB (Default Setting)

B.2 Task Worker (Basic Workload)

The basic workload runs a small number of applications that are representative of applications used by task workers (e.g. call center). The applications are closed immediately after use, resulting in relatively low memory and CPU consumption when compared to the standard workload. The applications used are Internet Explorer, Microsoft Word and Microsoft Outlook, with only 2 of these applications used simultaneously. The user idle time is approximately 17% of total run time.

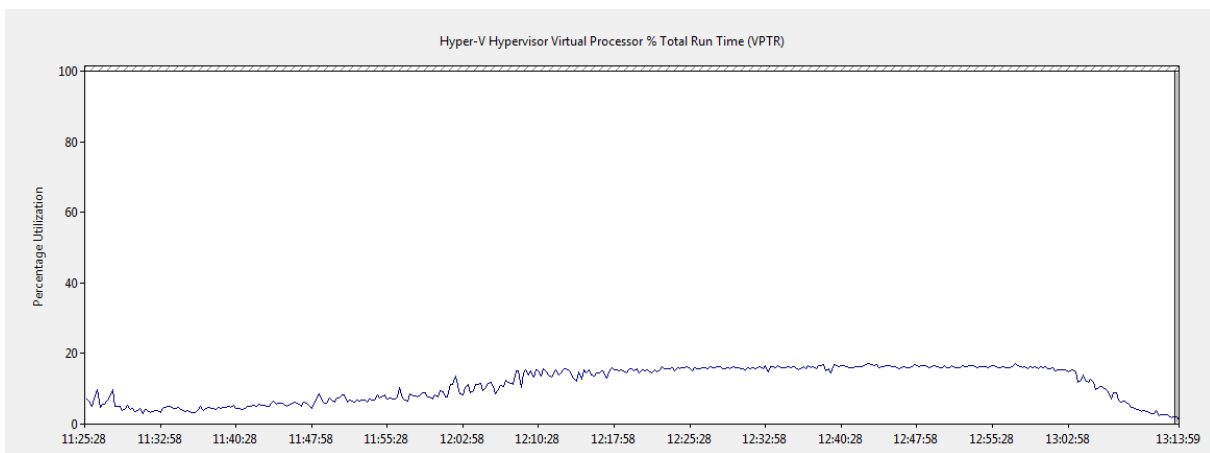
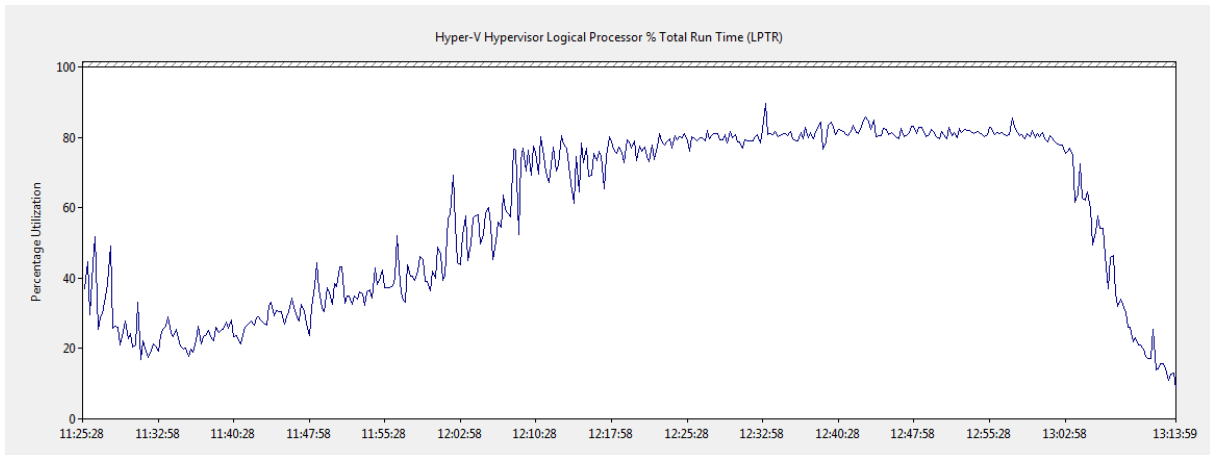
B.2.1 Configuration Summary – Task Worker

The table shown below gives the significant configuration parameters for the virtual desktop VM used for a task worker.

Configuration Parameter	Setting
Virtual Desktop Density	150 Virtual Desktops Per Host
Number of vCPUs per VM	1
Configured Memory on VM	1GB
Pagefile Size on VM	1.5GB

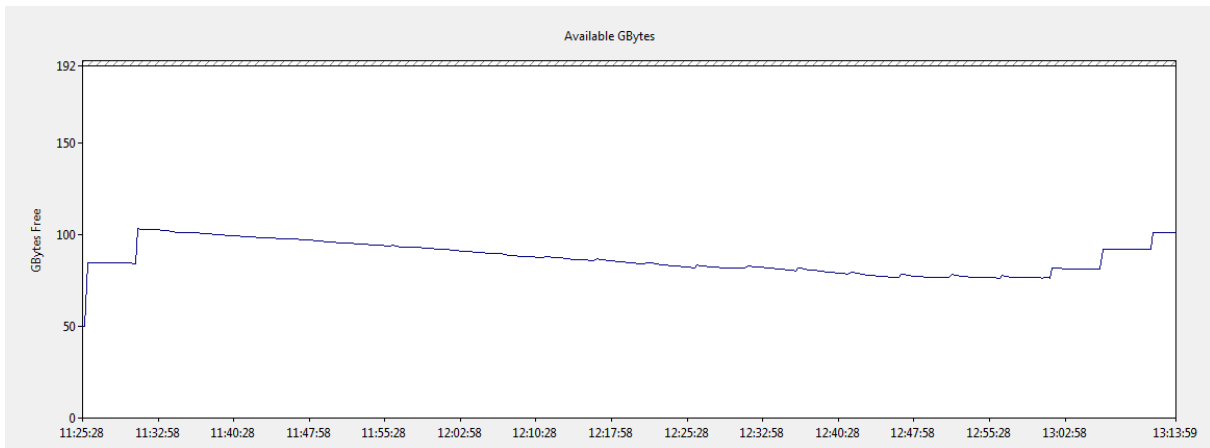
B.2.2 CPU Resource Utilization Performance Analysis Results

The CPU graphs shown below show logical and virtual processor utilization for the compute host during performance analysis. Hyper-V provides hypervisor performance objects to monitor the performance of both logical and virtual processors. A logical processor correlates directly to the number of processors or cores that are installed on the physical computer. For example, 2 quad core processors installed on the physical computer would correlate to 8 logical processors. Virtual processors are what the virtual machines (VMs) actually use, and all execution in the root and child partitions occurs in virtual processors. The results shown below show sustained logical processor % runtime peaking at approximately 80%, while sustained virtual processor % runtime peaks at approximately 17%. Logical processor % runtime is the key parameter for performance analysis of guest operating systems and a peak of 80% is ideal for an environment that is operating at the optimal combination of maximizing density while providing sufficient headroom to ensure that end-user experience is not diminished. A high logical processor % runtime combined with a low virtual processor % runtime is typical of an environment where there are more processors allocated to VMs than are physically available on the compute host, which is the case for this VDI environment.



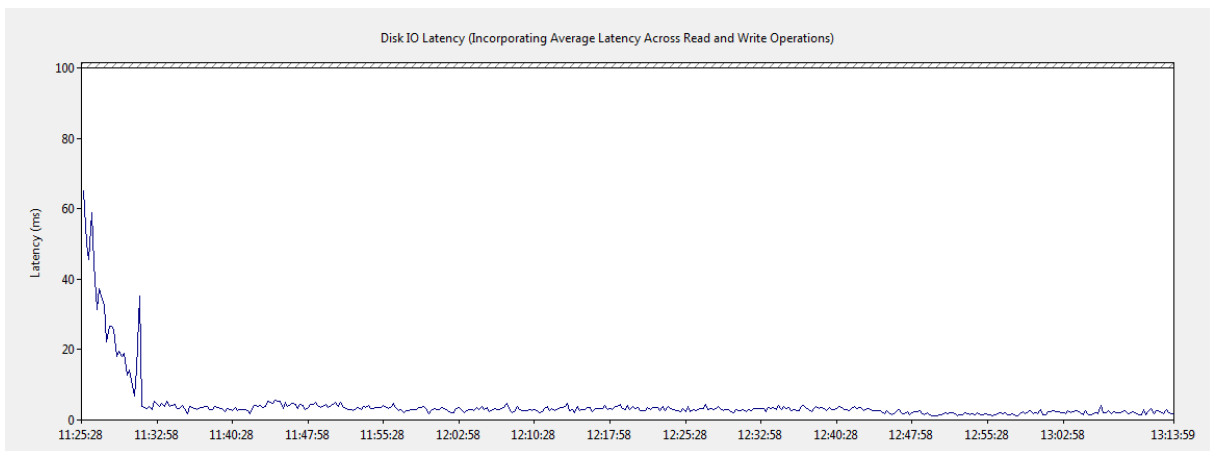
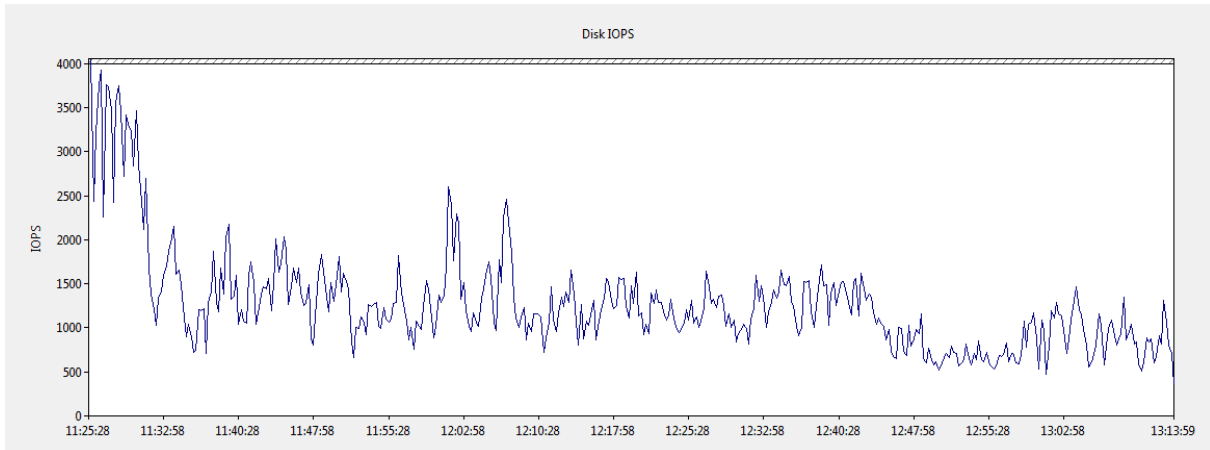
B.2.3 Memory Resource Utilization Performance Analysis Results

The memory graph shown below shows available memory during performance analysis. It can be seen that available memory never drops below 75GB, which illustrates that significant memory headroom exists in the environment: maximum memory utilization is 61%, since the total memory on the compute host is 192GB. The total memory configured on the VMs is approximately 150GB and the fact that memory utilization never exceeds 117GB (192GB-75GB) demonstrates the efficiencies provided by Microsoft's dynamic memory technology.



B.2.4 Disk IO Resource Utilization Performance Analysis Results

The Disk IO and latency graphs shown below are illustrative of a VDI environment that is performing to the expected levels for a task worker. The maximum sustained IOPS level reached is 1,500, which represents disk IO activity of 10 per user. Sustained disk IO latency never exceeds 5ms during validation, which is well within the healthy range of 1ms to 15ms specified by Microsoft in the TechNet best practices article described above. It should be noted that these disk IO figures are for the compute host D: drive, which is where the virtual desktops reside: disk activity on the C: drive is minimal.

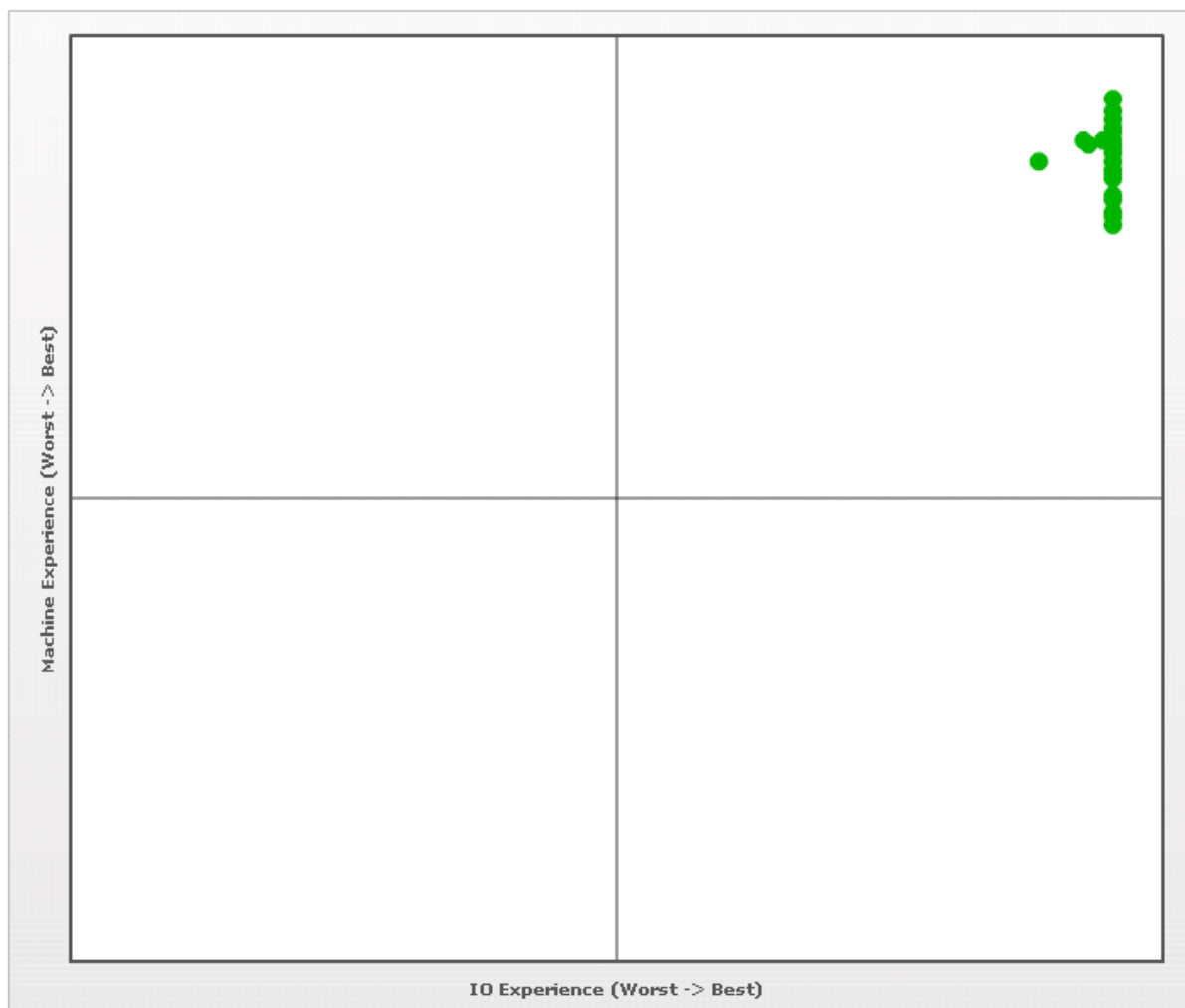


B.2.5 Network Resource Utilization Performance Analysis Results

Network resource utilization in the RDVH environment for a task user scenario was seen to be low. At the Hyper-V hypervisor level, network resource utilization reaches a maximum of approximately 18 MB/s, representing network bandwidth utilization of approximately 14%, based on a 1Gb/s switching infrastructure. The hypervisor shows zero output queue length throughout the duration of the performance analysis activity. These results illustrate that network resource utilization is very low and does not approach a level at which it could become a bottleneck in the environment.

B.2.6 End-User Experience Performance Analysis Results

The Stratusphere UX scatter plot shown below shows all users in the “golden quadrant” that represents good user experience for VDI users; the positioning of users in this graph is determined by an aggregation of information such as user login time. It should be noted that in addition to the use of Stratusphere UX for analysis of End-User Experience, a real user logged in at the peak of resource utilization during performance analysis and the user experience perceived by that user was good.



B.3 Knowledge Worker (Standard Workload)

The standard workload runs a number of applications that are representative of applications used by knowledge workers (e.g. accountants). The applications used are Internet Explorer, a number of Microsoft Office applications (Excel, Outlook, Powerpoint and Word), Adobe Acrobat

Reader, Bullzip PDF printer and 7-zip file compression software. Relative to the task worker workload discussed above, idle time is slightly lower as a percentage of overall runtime and a maximum of 5 applications are open simultaneously (compared to 2 for the task worker).

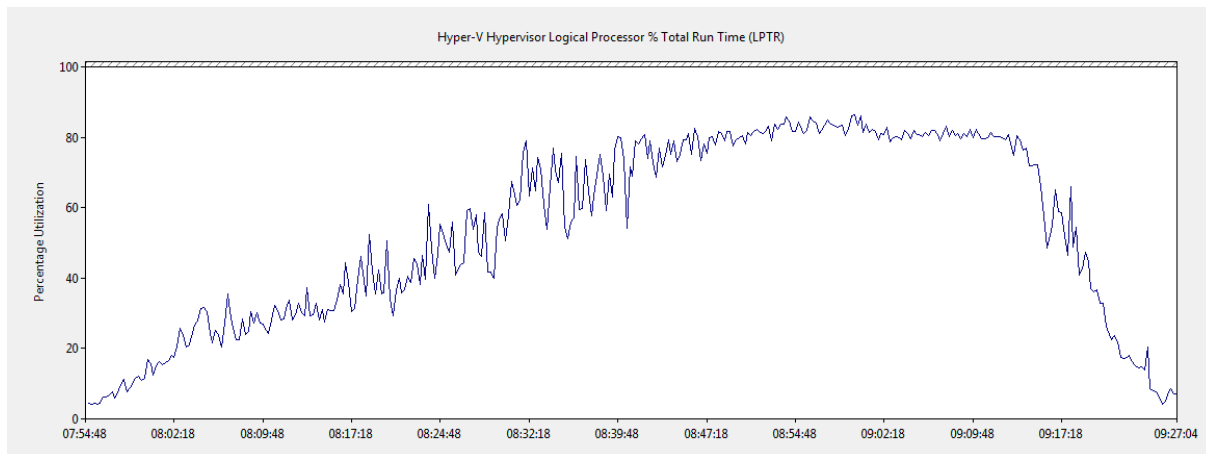
B.3.1 Configuration Summary – Knowledge Worker

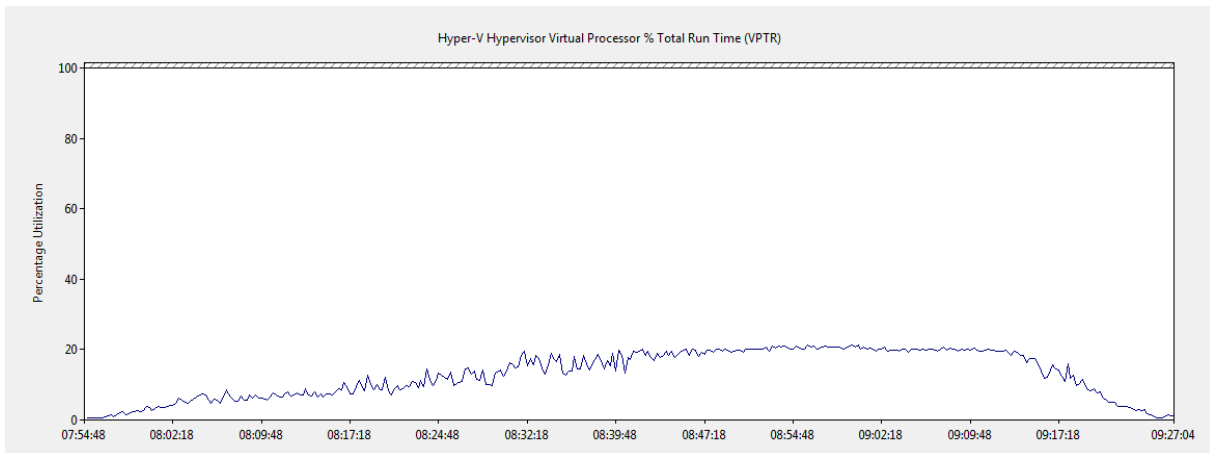
The table shown below gives the significant configuration parameters for the virtual desktop VM used for a knowledge worker.

Configuration Parameter	Setting
Virtual Desktop Density	120 Virtual Desktops Per Host
Number of vCPUs per VM	1
Configured Memory on VM	1.5GB
Pagefile Size on VM	2.3GB

B.3.2 CPU Resource Utilization Performance Analysis Results

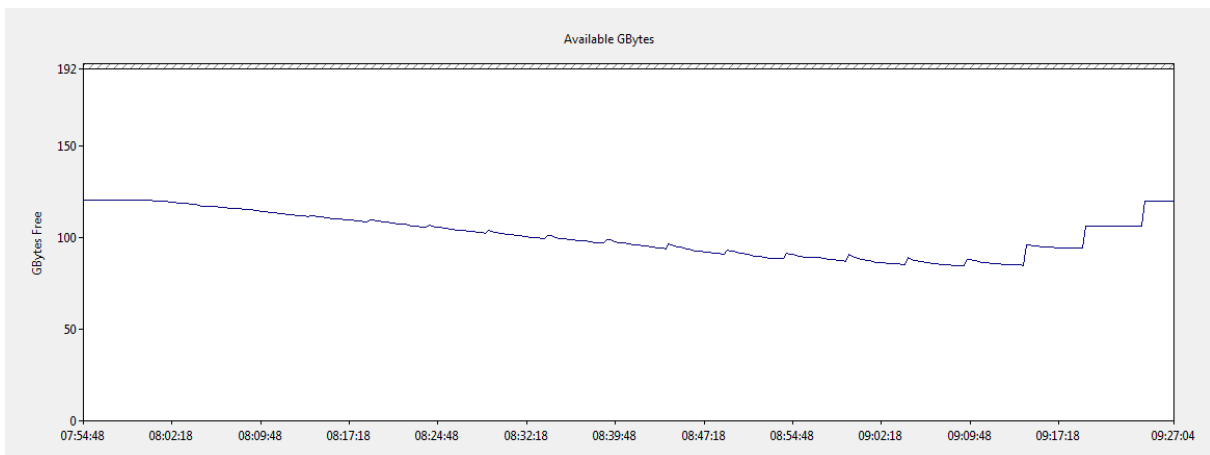
The CPU graphs shown below show logical and virtual processor utilization during performance analysis. The results shown below show sustained logical processor % runtime peaking at approximately 83%, while sustained virtual processor % runtime peaks at approximately 22%. Sustained peak logical processor % runtime of 83% is ideal for an environment that is operating at the optimal combination of maximizing density while providing sufficient headroom to ensure that end-user experience is not diminished. As discussed above, a high logical processor % runtime combined with a low virtual processor % runtime is typical of an environment where there are more processors allocated to VMs than are physically available on the compute host, which is the case for this VDI environment.





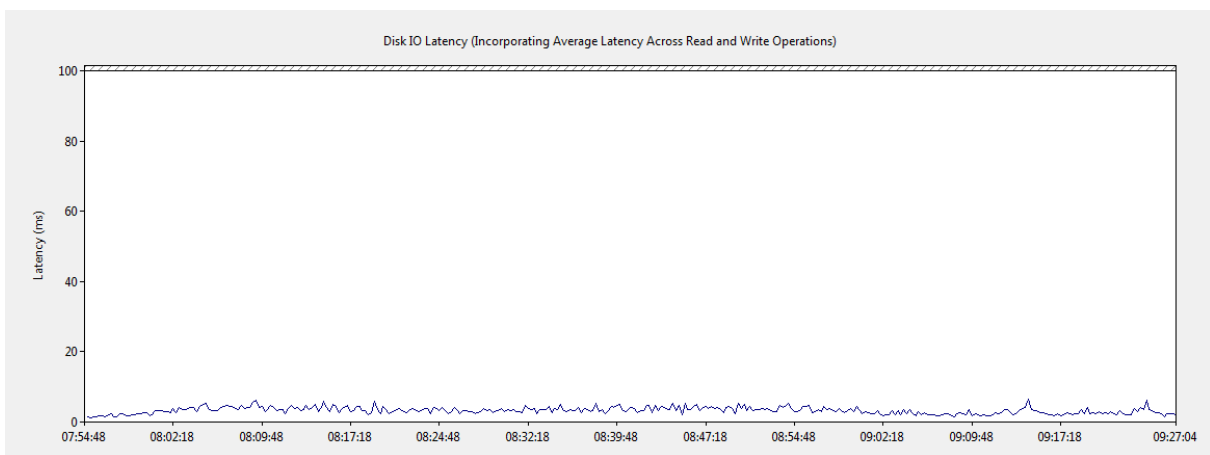
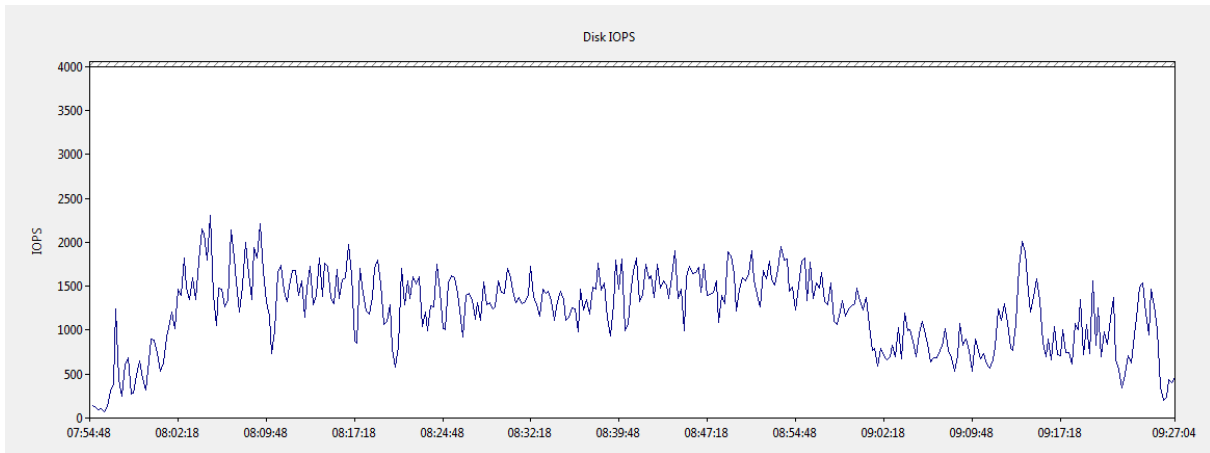
B.3.3 Memory Resource Utilization Performance Analysis Results

The memory graph shown below shows available memory during performance analysis. It can be seen that available memory never drops below 85GB, which illustrates that significant memory headroom exists in the environment: maximum memory utilization is 56%, since the total memory on the compute host is 192GB. The total memory configured on VMs is approximately 180GB and the fact that memory utilization never exceeds 107GB (192GB-85GB) demonstrates the efficiencies provided by Microsoft's dynamic memory technology.



B.3.4 Disk IO Resource Utilization Performance Analysis Results

The Disk IO and latency graphs shown below are illustrative of a VDI environment that is performing to the expected levels for a task worker. The maximum sustained IOPS level reached is 1550, which represents disk IO activity of 13 per user. Sustained disk IO latency never exceeds 5ms during validation, which is well within the healthy range of 1ms to 15ms specified by Microsoft in the TechNet best practices article described above. It should be noted that these disk IO figures are for the compute host D: drive, which is where the virtual desktops reside: disk activity on the C: drive is minimal.

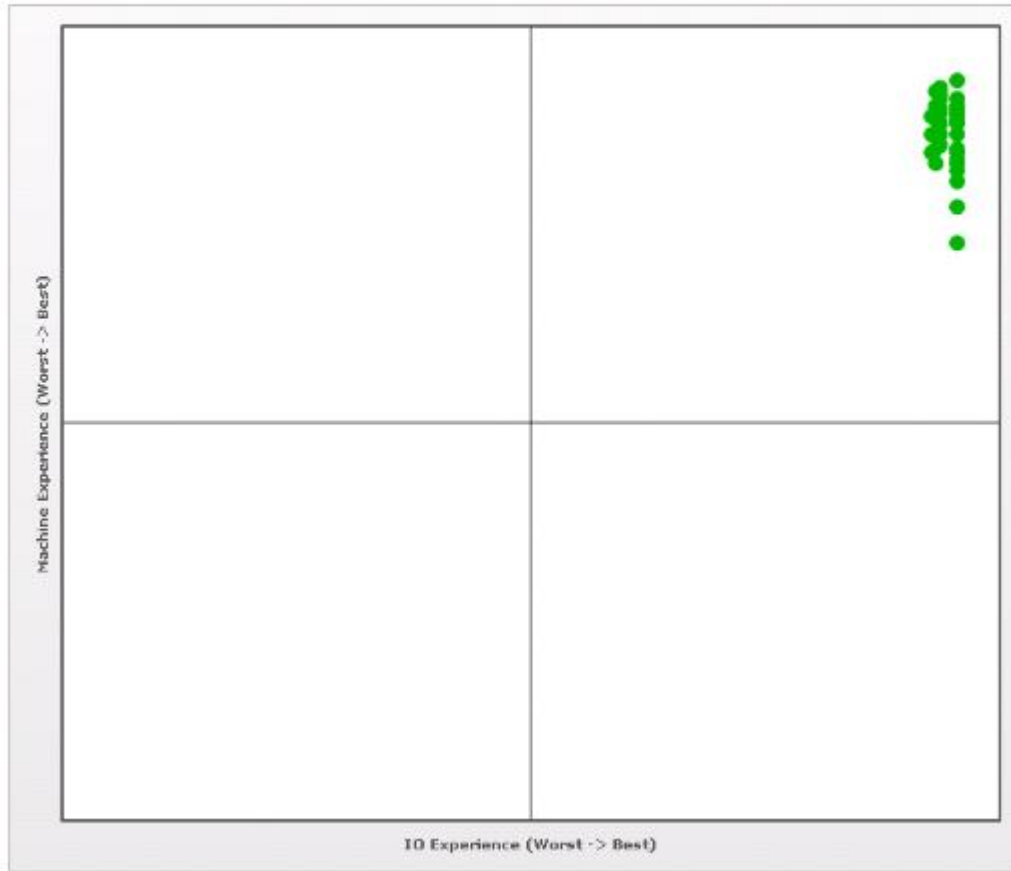


B.3.5 Network Resource Utilization Performance Analysis Results

Network resource utilization in the RDVH environment for a task user scenario was seen to be low. At the Hyper-V hypervisor level, network resource utilization reaches a maximum of approximately 44 MB/s, representing network bandwidth utilization of approximately 35%, based on a 1Gb/s switching infrastructure. The hypervisor shows zero output queue length throughout the duration of the performance analysis activity. This level of network utilization results illustrate that network resource utilization is very low and does not approach a level at which it could become a bottleneck in the environment.

B.3.6 End-User Experience Performance Analysis Results

The Stratusphere UX scatter plot shown below shows all users in the “golden quadrant” that represents good user experience for VDI users; the positioning of users in this graph is determined by an aggregation of information such as user login time. It should be noted that in addition to the use of Stratusphere UX for analysis of End-User Experience, a real user logged in at the peak of resource utilization during performance analysis and the user experience perceived by that user was good.



Appendix C Remote Desktop Session Performance Analysis Results

The performance of the Remote Desktop Session Host (RDSH) environment was analyzed using an identical Login VSI test infrastructure to that described for pooled VDI in Appendix 1 above. Performance analysis was carried out using the perfmon tool and appropriate RDSH related perfmon parameters and the significant results arising from this performance analysis are shown below, illustrating the capacity of the solution to support 260 task workers or 200 knowledge workers. In order to replicate a real corporate user environment, an enterprise-level anti-virus infrastructure was deployed, with McAfee VirusScan Enterprise 8.7 installed on all virtual desktops and McAfee ePolicy Orchestrator 4.5 used for management and deployment purposes. For both basic and standard workloads, it should be noted that in addition to results shown below, a real user logged in at the peak of resource utilization during performance analysis and the user experience perceived by that user was good.

For each set of performance analysis results shown below (i.e. CPU, Memory, Disk IO and Network), resource utilization graphs are presented for both the hypervisor and a representative VM with the RDSH role. As discussed above, when maximally configured (i.e. with 260 task workers or 200 knowledge workers), each RDS collection uses 4 VMs with the RDSH role; the use of 4 RDSH VMs allows scaling up of the RDSH environment from a small number of users with a single VM to maximal load with 4 VMs. The use of 4 RDSH VMs also allows equal distribution of the 16 physical cores (32 Hyper-Threaded logical cores) between RDSH VMs.

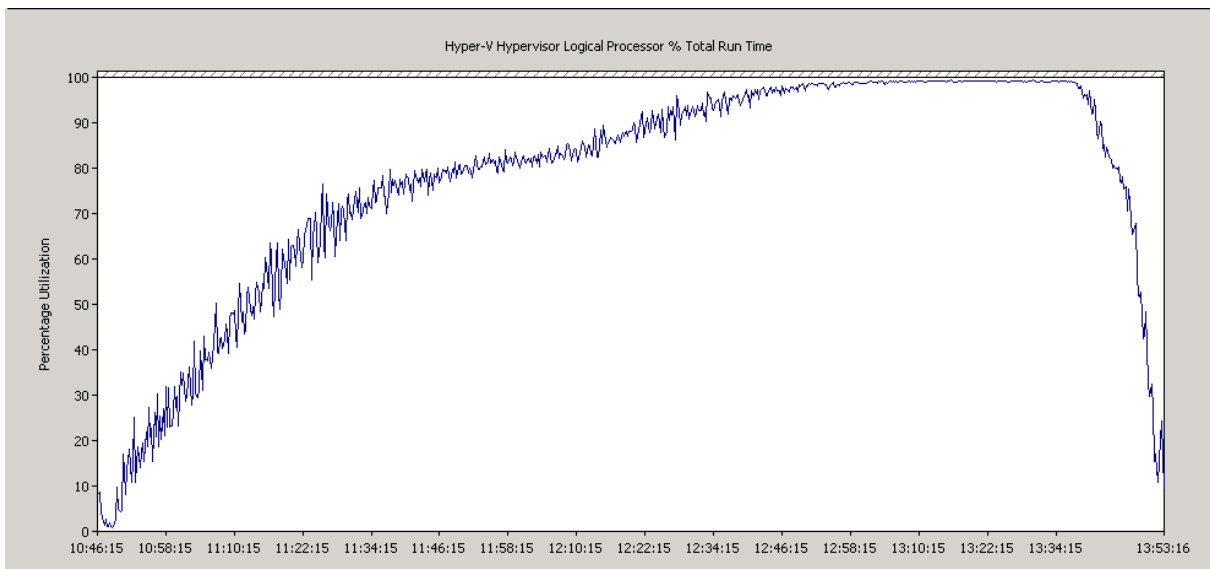
c.1 Impact of Hyper-Threading

Hyper-Threading technology (which is activated in Dell servers using the "Logical Processor" functionality in the BIOS) allows 2 logical cores to be addressed for each physical core that is actually present, thereby facilitating a doubling of the amount of processes that can be scheduled by an OS. It is instructive to assess the benefits of using Hyper-Threading in any infrastructure deployment in order to ensure that the environment is optimally configured.

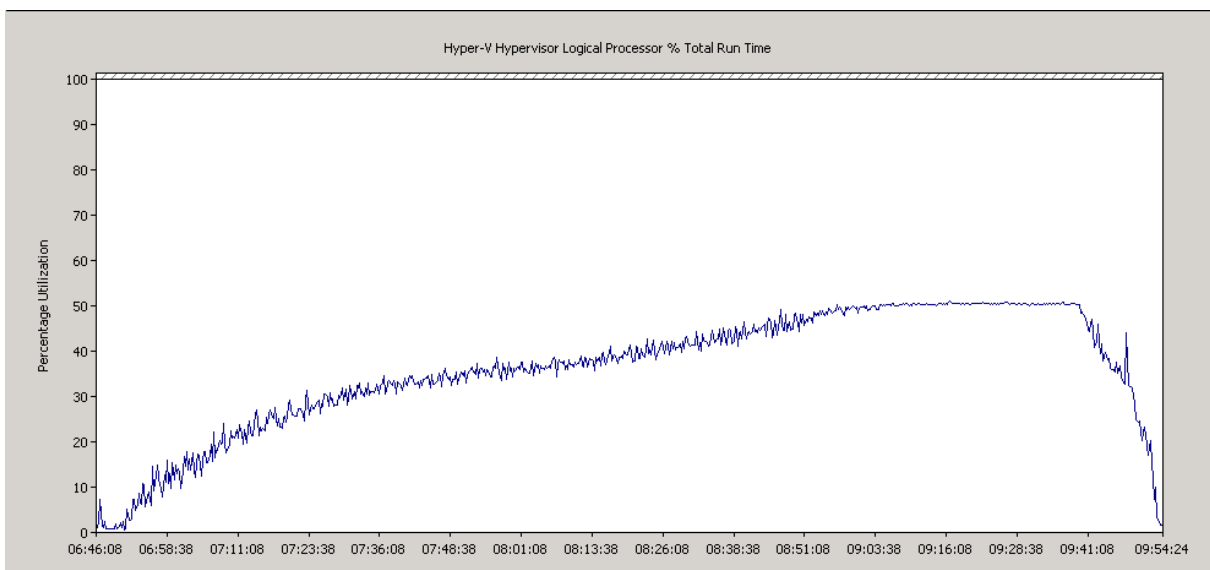
For the purposes of performance analysis of the current RDSH environment, a particular configuration (i.e. a particular user density) was tested with Hyper-Threading enabled and Hyper-Threading disabled. It should be noted that the user density used for this comparison activity was not the optimal user density described in subsequent sections; hence CPU resource utilization shown below is larger than the normally acceptable resource utilization thresholds.

c.1.1 CPU Resource Utilization Performance Analysis Results

CPU utilization for a configuration without Hyper-Threading enabled is shown below; the graph shown shows the CPU utilization parameter "Hyper-V Hypervisor Logical Processor % Total Run Time." It can be seen that utilization plateaus at 100% for approximately 45 minutes.



A plot of the “Hyper-V Hypervisor Logical Processor % Total Run Time” CPU utilization parameter for a configuration with Hyper-Threading enabled is shown below. It can be seen that utilization plateaus at 50% for approximately 45 minutes.



Comparing the “without Hyper-Threading” and the “with Hyper-Threading” scenarios above, the 50% level reached in the with Hyper-Threading scenario suggests possible spare capacity, with the fact that the possibility of spare capacity is combined with plateauing at 50% suggesting that the under-utilization is resulting from only half of the logical processors being used (since the 4 * RDSH VMs were configured with a total of 16 virtual processors versus a total of 32 available logical processors). Consequently, it was decided to use 8 virtual processors per RDSH VM, rather than 4 virtual processors per RDSH VM in order to more fully utilize the available logical processors. This 8 CPU configuration resulted in reduced CPU utilization at the RDSH VM level and was used for all RDSH VMs in the final design used in this reference architecture.

c.2 Task Worker (Basic Workload)

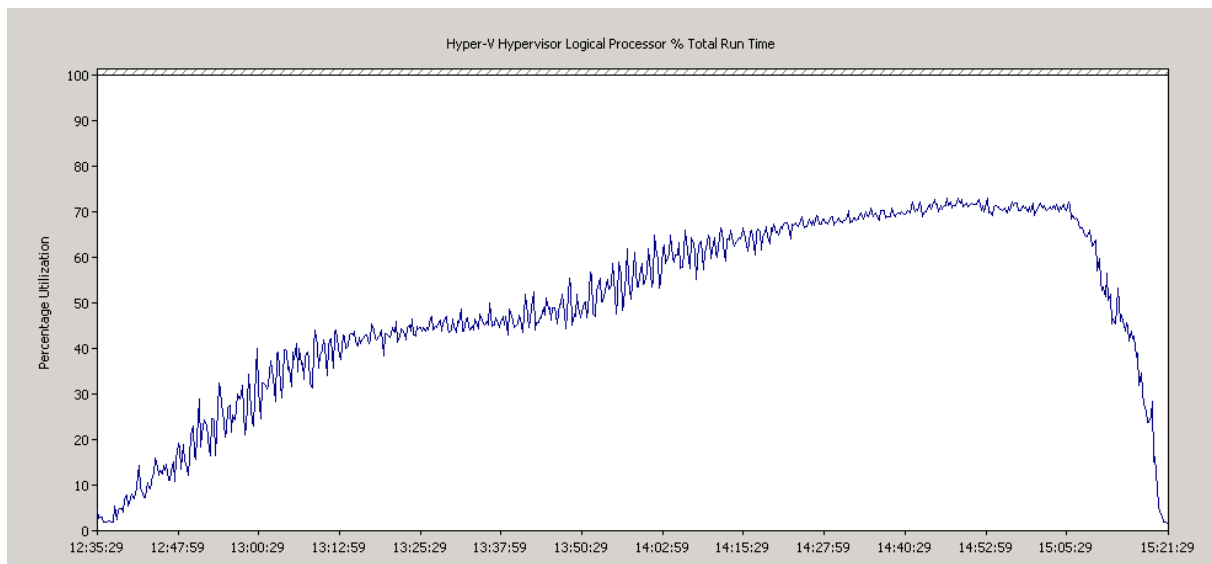
c.2.1 Configuration Summary

The table shown below summarizes the important configuration information in relation to the task worker RDSH environment.

	Hyper-V Compute Host	RDSH VM1	RDSH VM2	RDSH VM3	RDSH VM4
CPU Resource	32 logical cores (16 physical cores)	8 vCPUs	8 vCPUs	8 vCPUs	8 vCPUs
Memory (GB)	96	16	16	16	16
RDSH Session Capacity	260	65	65	65	65

c.2.2 CPU Resource Utilization Performance Analysis Results

The Hyper-V CPU utilization graph shown below shows sustained CPU utilization peaking at approximately 73%, illustrating the capacity of the solution to host 260 users with headroom for additional spikes in user activity. It should be noted that only the “Hyper-V Hypervisor Logical Processor % Total Run Time” is shown but the “Hyper-V Hypervisor Virtual Processor % Total Run Time” graph is very similar, peaking at 72%; a close match between these parameters is indicative of a well-tuned environment.

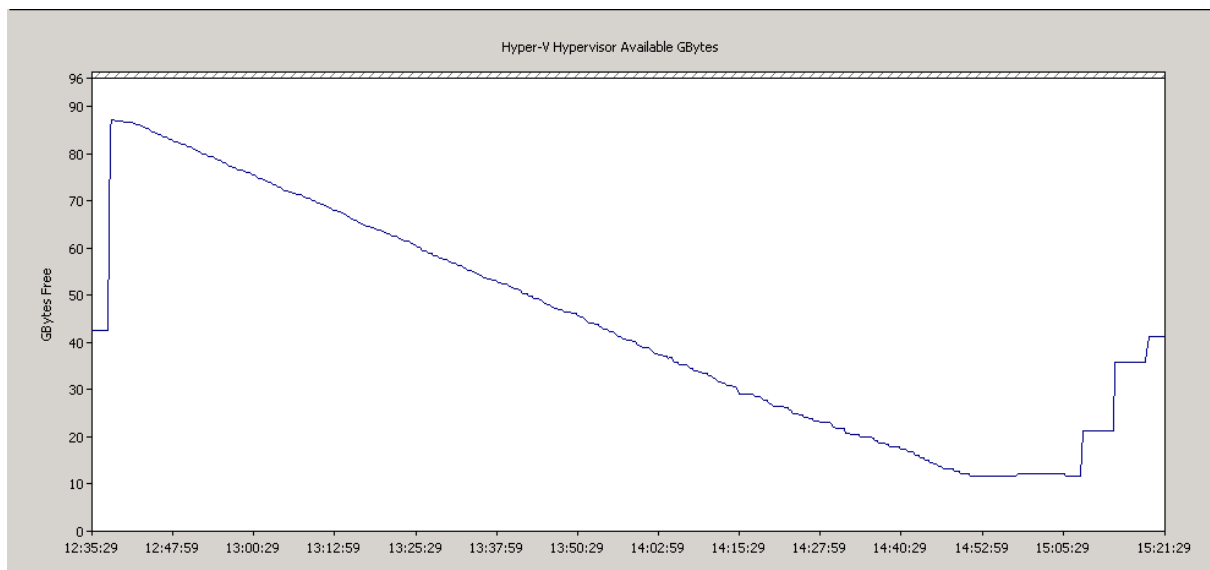


The table shown below shows sustained CPU utilization level at peak load for each of the RDSH VMs. It can be seen that sustained CPU utilization level lies between 82 and 86% for all RDSH VMs; this is a level that represents an ideal combination of maximizing resource utilization while also allowing headroom for spikes in user activity.

	Sustained CPU at Peak Load (%)
RDSH VM1	84
RDSH VM2	86
RDSH VM3	82
RDSH VM4	85

c.2.3 Memory Resource Utilization Performance Analysis Results

The memory graph shown below shows available memory on the Hyper-V host during performance analysis. It can be seen that available memory never drops below approximately 12GB at the hypervisor level, which illustrates that sufficient memory headroom exists in the environment: maximum memory utilization is approximately 88%, since the total memory on the compute host is 96GB.



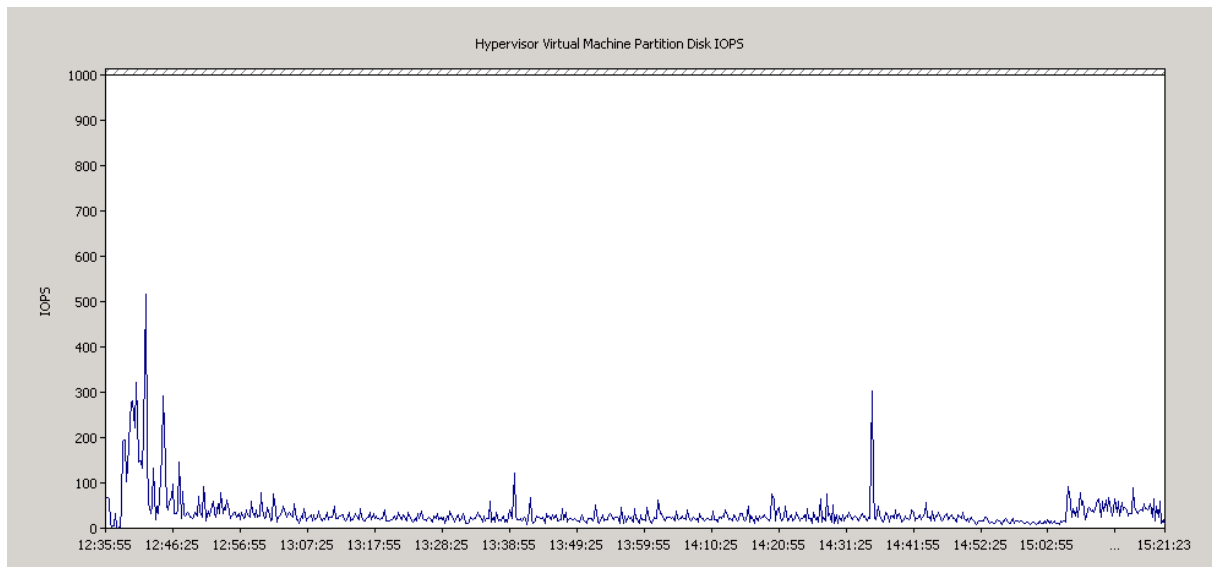
The table shown below shows available memory on the RDSH VMs during performance analysis. It can be seen that available memory at peak load across the 4 VMs doesn't drop below 3.3GB, which illustrates that sufficient memory headroom exists in the environment: maximum memory utilization is approximately 79%, since the total memory on the each VM is 16GB.

	Available Memory at Peak Load (%)
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RDSH VM1	21
RDSH VM2	24
RDSH VM3	26
RDSH VM4	25

c.2.4 Disk IO Resource Utilization Performance Analysis Results

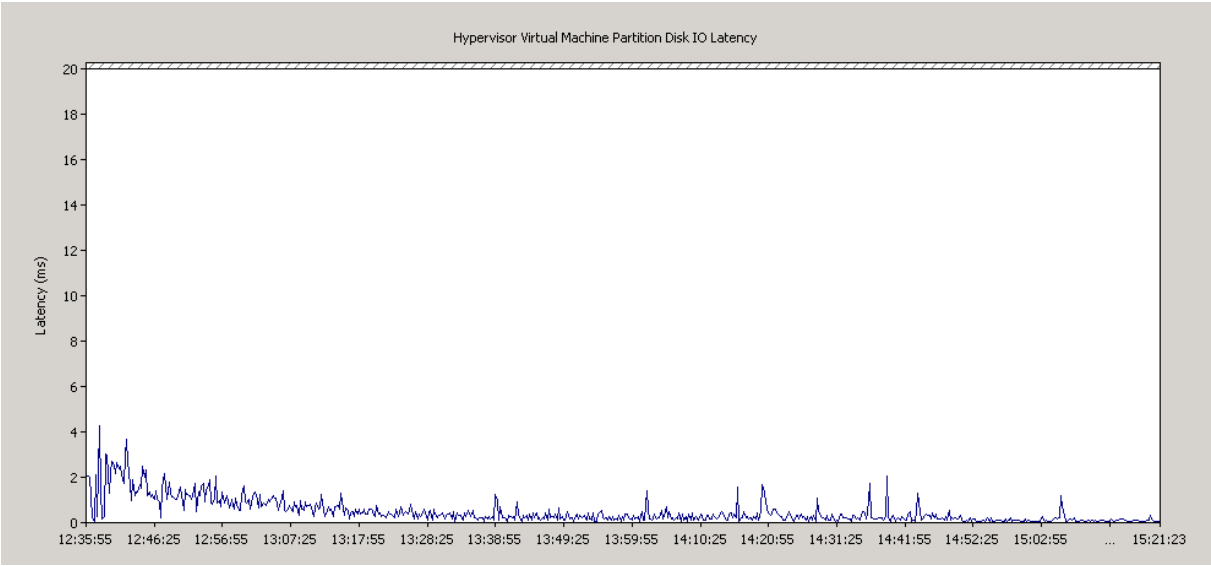
The graph shown below shows disk IO on the D: partition of the Windows Server 2012 system that hosts the Hyper-V hypervisor (this is the partition where the RDSH VMs reside). Sustained IOPS at peak load on the hypervisor partition reached a level of less than 100.



The table shown below shows sustained IOPS at peak load on the RDSH VMs during performance analysis. Peak utilization of 140 IOPS (on RDSH VM1) corresponds with approximately 2.2 IOPS per user.

	Sustained IOPS at Peak Load
RDSH VM1	140
RDSH VM2	137
RDSH VM3	135
RDSH VM4	130

The relevant Hyper-V partition latency information is shown below, it can be seen that latency remains significantly below the 15ms threshold specified by Microsoft in the TechNet best practices article described above for the entire duration of the test.



The table shown below shows sustained latency during performance analysis for each of the RDSH VMs; it can be seen that this doesn't exceed 4ms at any stage during performance analysis, indicating that disk IO latency is not a performance bottleneck.

	Maximum Sustained Latency During Performance Analysis (ms)
RDSH VM1	4
RDSH VM2	3
RDSH VM3	4
RDSH VM4	4

c.2.5 Network Resource Utilization Performance Analysis Results

Network resource utilization in the RDSH environment was seen to be low. At the Hyper-V hypervisor level, network resource utilization reaches a maximum of approximately 26 MB/s, representing network bandwidth utilization of approximately 21%, based on a 1Gb/s switching infrastructure. The hypervisor shows zero output queue length throughout the duration of the performance analysis activity. Individual RDSH VM network utilization is consistent with this overall hypervisor network utilization (i.e. total VM network utilization equals hypervisor network utilization) and all of the VMs also show zero output queue length throughout the duration of performance analysis. These hypervisor and RDSH VM network utilization results illustrate that network resource utilization is very low and does not approach a level at which it could become a bottleneck in the environment.

c.3 Knowledge Worker (Standard Workload)

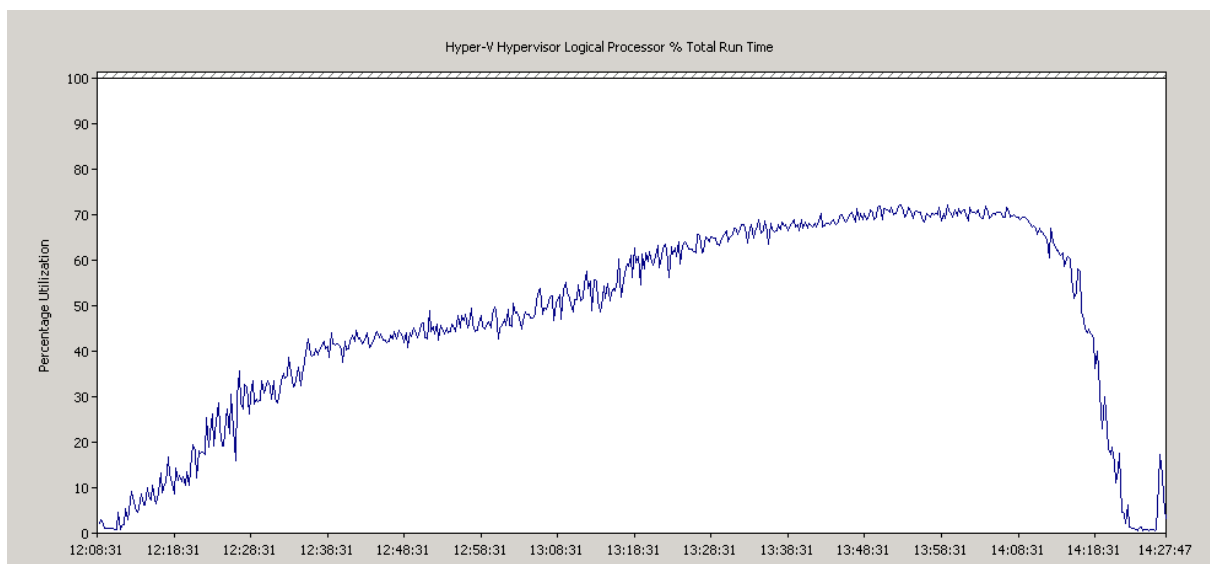
c.3.1 Configuration Summary

The table shown below summarizes the important configuration information in relation to the knowledge worker RDSH environment.

	Hyper-V Host	RDSH VM1	RDSH VM2	RDSH VM3	RDSH VM4
CPU Resource	32 logical cores (16 physical cores)	8 vCPUs	8 vCPUs	8 vCPUs	8 vCPUs
Memory (GB)	96	16	16	16	16
RDSH Session Capacity	200	50	50	50	50

c.3.2 CPU Resource Utilization Performance Analysis Results

The Hyper-V CPU utilization graph shown below shows sustained CPU utilization peaking at approximately 72%, illustrating the capacity of the solution to host 200 users with headroom for additional spikes in user activity. It should be noted that only the “Hyper-V Hypervisor Logical Processor % Total Run Time” is shown but the “Hyper-V Hypervisor Virtual Processor % Total Run Time” graph is very similar, peaking at 71%; a close match between these parameters is indicative of a well-tuned environment.



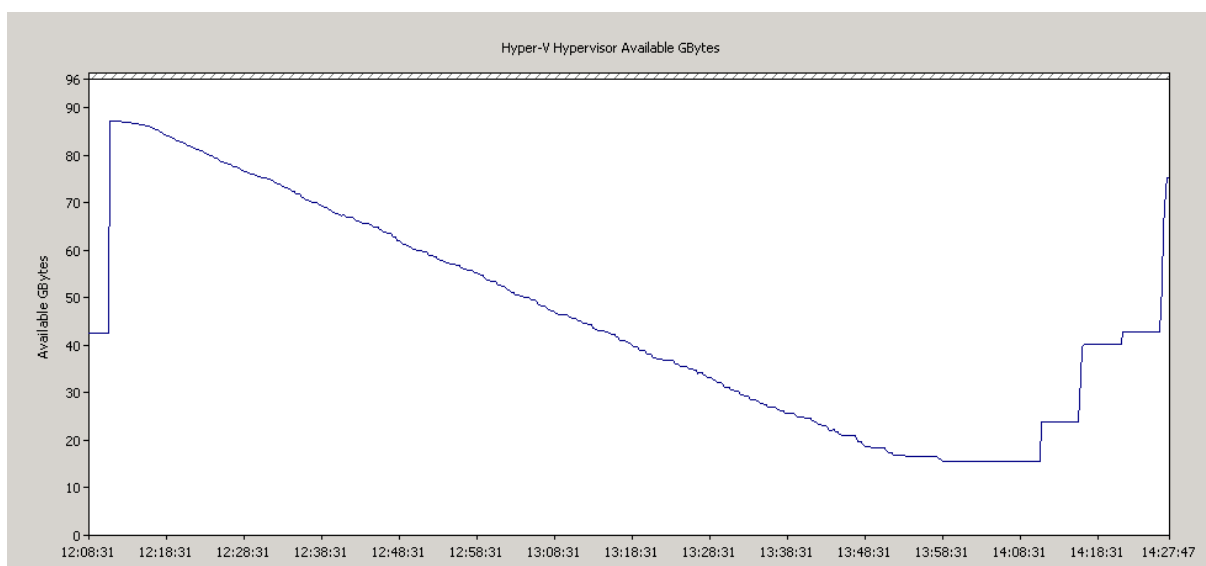
The table shown below shows sustained CPU utilization level at peak load for each of the RDSH VMs. It can be seen that sustained CPU utilization level lies between 85 and 88% for all RDSH

VMs; this is a level that represents an ideal combination of maximizing resource utilization while also allowing headroom for spikes in user activity.

	Sustained CPU at Peak Load (%)
RDSH VM1	88
RDSH VM2	88
RDSH VM3	86
RDSH VM4	85

c.3.3 Memory Resource Utilization Performance Analysis Results

The memory graph shown below shows available memory during performance analysis at the Hyper-V hypervisor level. It can be seen that available memory never drops below approximately 16GB at the hypervisor level, which illustrates that sufficient memory headroom exists in the environment: maximum memory utilization is approximately 83%, since the total memory on the compute host is 96GB.



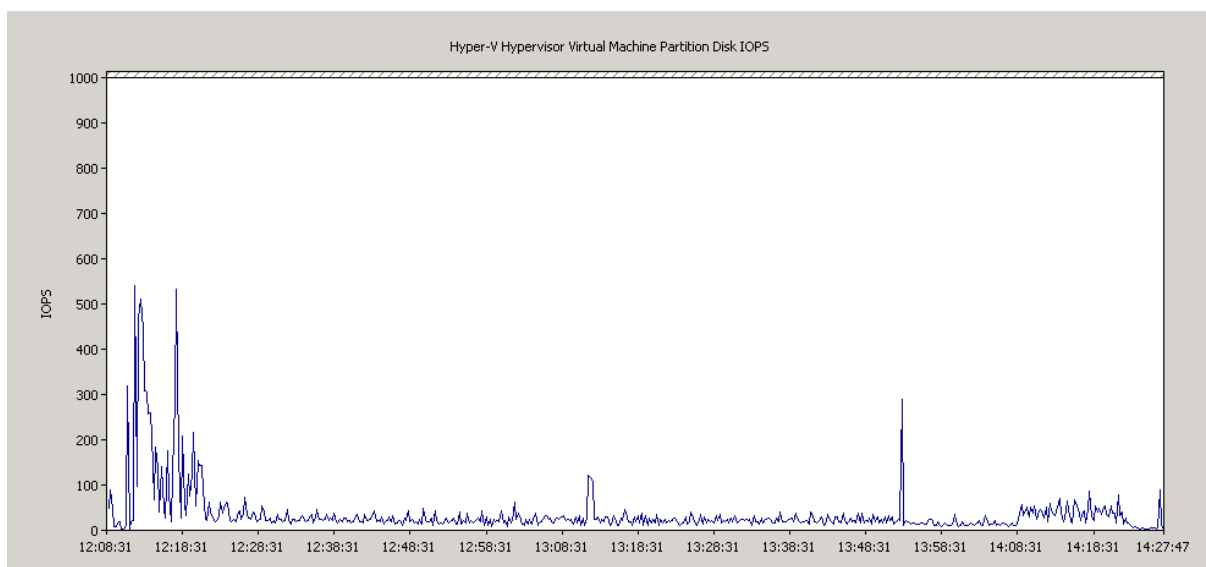
The table shown below shows available memory on the RDSH VMs during performance analysis. It can be seen that available memory at peak load across the 4 VMs doesn't drop below 3.4GB, which illustrates that sufficient memory headroom exists in the environment: maximum memory utilization is approximately 78%, since the total memory on each VM is 16GB.

	Available Memory at Peak Load GB)
RDSH VM1	41

RDSH VM2	23
RDSH VM3	21
RDSH VM4	28

c.3.4 Disk IO Resource Utilization Performance Analysis Results

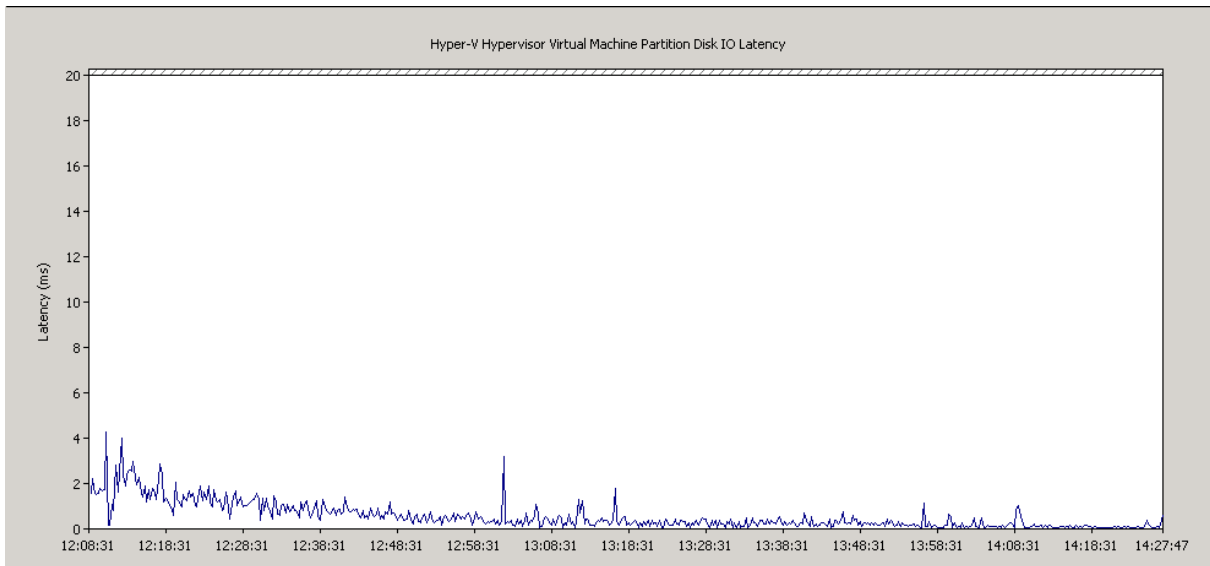
The graph shown below shows disk IO on the D: partition of the Windows Server 2012 system that hosts the Hyper-V hypervisor (this is the partition where the RDSH VMs reside). Sustained IOPS at peak load on the hypervisor partition reached a level of less than 100.



The table shown below shows sustained IOPS at peak load on the RDSH VMs during performance analysis. Peak utilization of 130 IOPS (on RDSH VM1) corresponds with approximately 2.6 IOPS per user.

	Sustained IOPS at Peak Load
RDSH VM1	130
RDSH VM2	115
RDSH VM3	125
RDSH VM4	100

The relevant Hyper-V partition latency information is shown below, it can be seen that latency remains significantly below the 15ms threshold specified by Microsoft in the TechNet best practices article described above for the entire duration of the test.



The table shown below shows sustained latency during performance analysis for each of the RDSH VMs; it can be seen that this doesn't exceed 5ms at any stage during performance analysis, indicating that disk IO latency is not a performance bottleneck.

	Sustained Latency at Peak Load (ms)
RDSH VM1	4
RDSH VM2	4
RDSH VM3	5
RDSH VM4	4

c.3.5 Network Resource Utilization Performance Analysis Results

Network resource utilization in the RDSH environment was seen to be low. At the hypervisor level, network resource utilization reaches a maximum of approximately 31 MB/s, representing network bandwidth utilization of approximately 25%, based on a 1Gb/s switching infrastructure. The hypervisor shows zero output queue length throughout the duration of the performance analysis activity. Individual RDSH VM network utilization is consistent with this overall hypervisor network utilization (i.e. total VM network utilization equals hypervisor network utilization) and all of the VMs also show zero output queue length throughout the duration of performance analysis. These hypervisor and RDSH VM network utilization results illustrate that network resource utilization is very low and does not approach a level at which it could become a bottleneck in the environment.

Appendix D Combined RDVH and RDSH on Single Host

Performance analysis was also carried for a basic workload in a mixed RDSH / RDVH environment. The configuration used and a summary of the results obtained are shown below.

D.1 Configuration Summary

	Hyper-V Compute Host
CPU Resource	32 logical cores (16 physical cores)
Memory (GB)	192
User Density	205
RDVH User Density	75
RDSH User Density	130 (consisting of 130 users split between 2 VMs, each with the RDSH role).

D.2 Results Summary

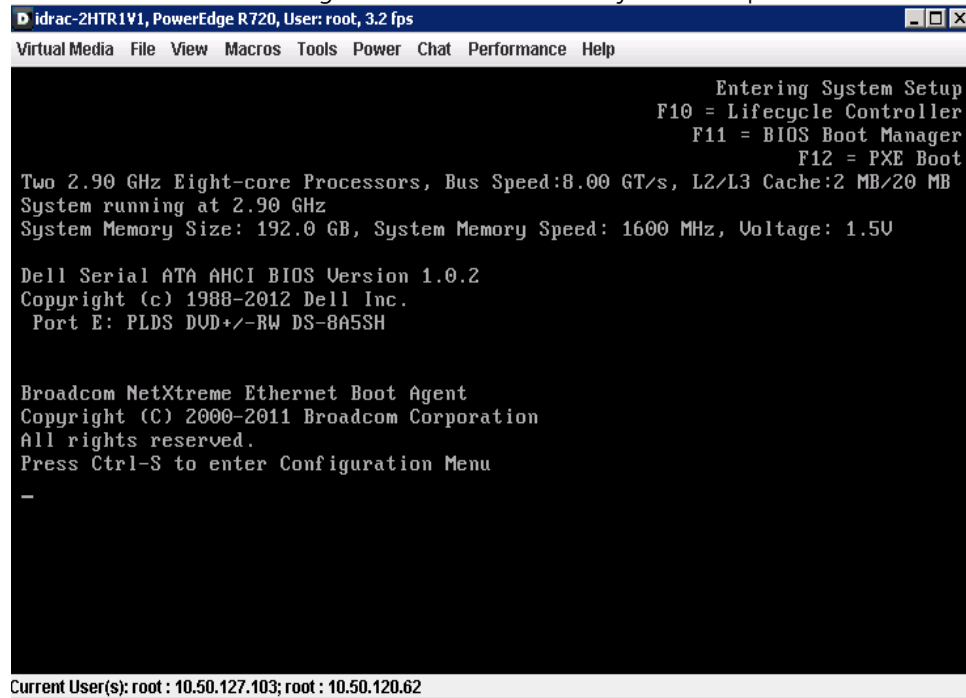
The table shown below shows the sustained resource utilization at peak load for the various resource utilization parameters of interest. All of the resource utilization parameters are at expected levels based on standalone RDVH and standalone RDSH testing and none of the parameters reach a level of resource utilization that would suggest a bottleneck due to that resource. It should be noted that in addition to results shown below, a real user logged in at the peak of resource utilization during performance analysis and the user experience perceived by that user was good.

Resource Utilization Parameter	Peak Level
Hyper-V Hypervisor Logical Processor % Total Run Time (LPTR)	81%
Memory Used	101GB (91GB Free)
D: Partition Disk IOPS	250
D: Partition Disk IO Latency	4ms
Network Usage	22MB/s

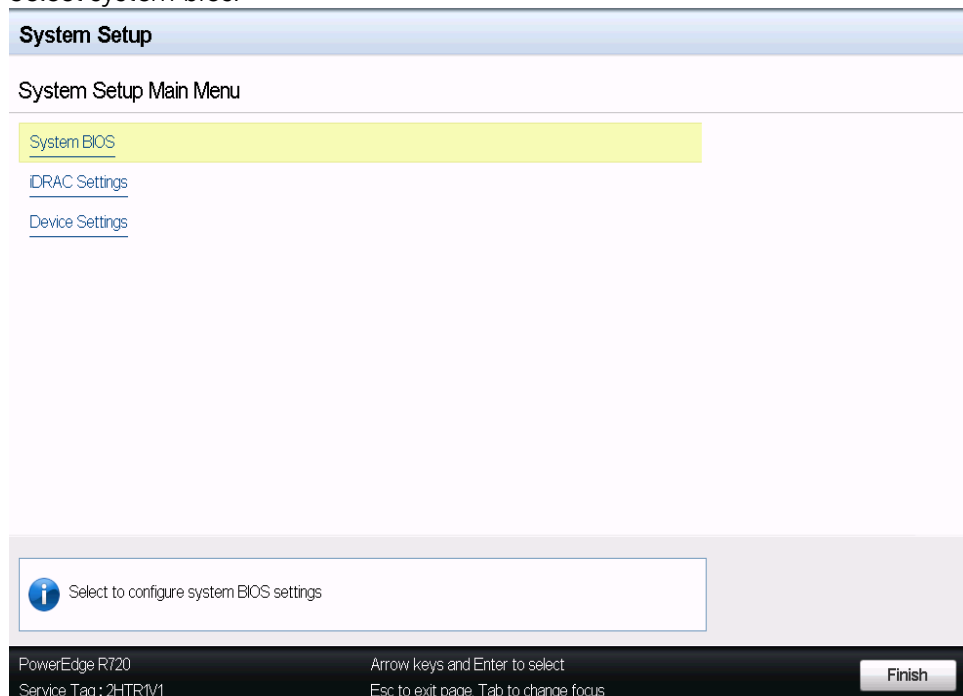
Appendix E Rack Server Installation and Setup

The requirement for this solution is to enable Hyperthreading in the Server Bios; this enables us to have 32 Logical Processors.

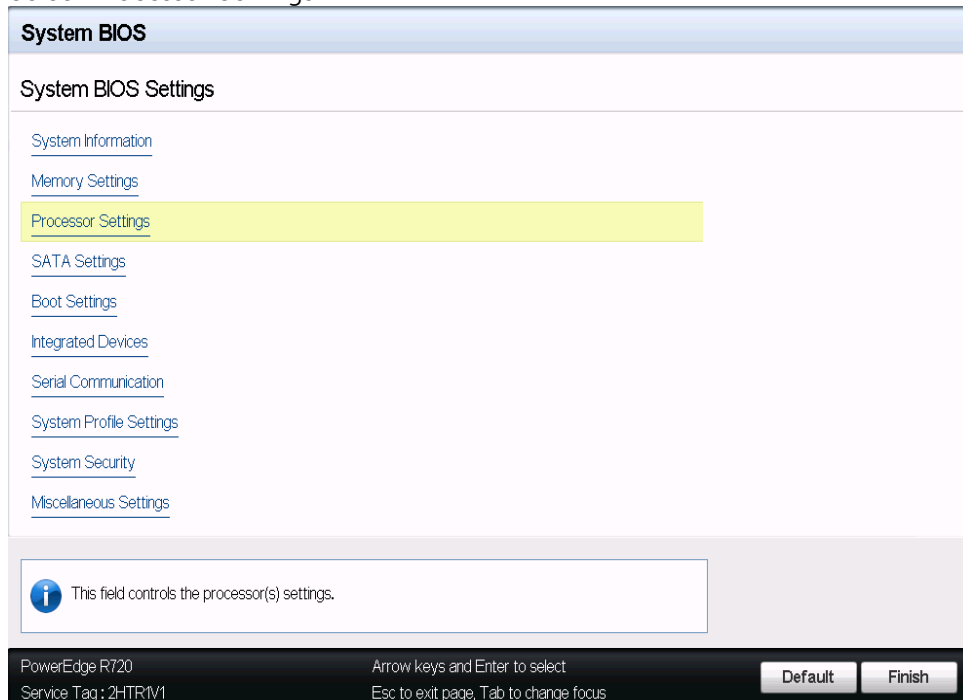
1. When the Server is booting select F2 to enter the system setup.



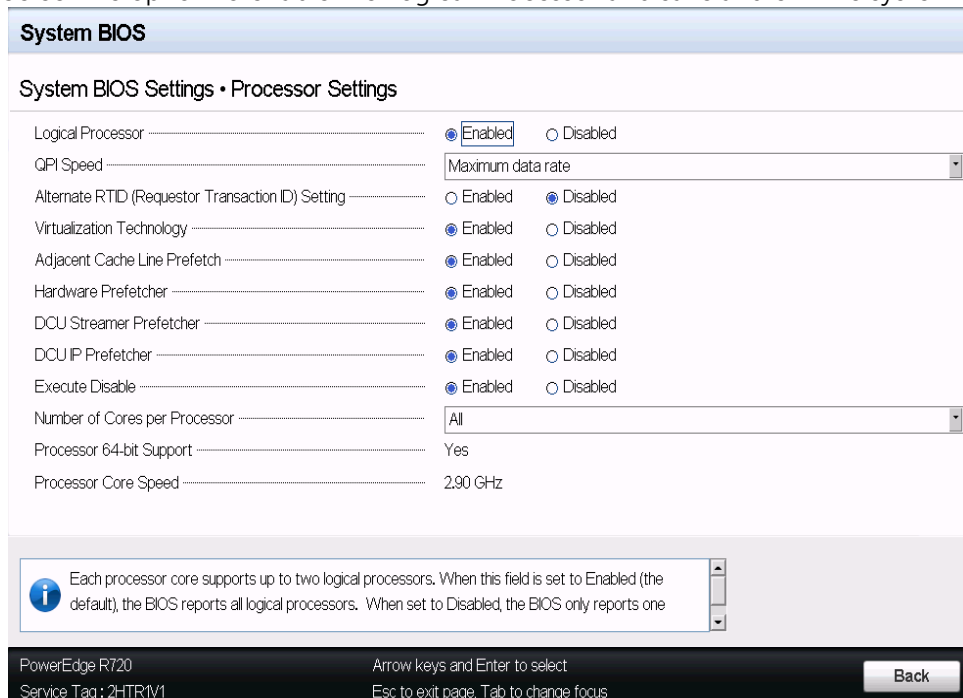
2. Select system bios.



3. Select Processor Settings.



4. Select the option to enable the Logical Processor and save and exit the system setup.



The Raid configuration is the same for the OS on both the Management and the Compute Host. There are two x 146GB SAS drives configured in Raid 1 Array. There is a second Array on the Compute host used for Tier 1 which will host the Pooled Virtual Desktops along with the Virtual

Machines which are configured with the RDSH Role, 10 x 146GB SAS drives are configured in a Raid 10 Array.

The create the Raid 1 Array used for the OS on both the Compute and Management Node:

1. When the Server is booting select ctrl r to enter Raid Controller configuration utility.

```
Virtual Media File View Macros Tools Power Chat Performance Help

Broadcom NetXtreme Ethernet Boot Agent
Copyright (C) 2000-2011 Broadcom Corporation
All rights reserved.
Press Ctrl-S to enter Configuration Menu

QLogic Corporation 82XX NIC Boot Code v2.0.1.24 PCI 3.0
Copyright (C) 2009-2011 QLogic Corporation
Copyright (C) 1997-2000 Intel Corporation
All rights reserved

Adapter0 Port1 F0 00020000:8020 00000000 Disabled PXE MAC=00 0E 1E 0C 8A 00
Adapter0 Port2 F1 00020000:8020 00000000 Disabled PXE MAC=00 0E 1E 0C 8A 01

Press Ctrl+Q to enter setup menu
.....

PowerEdge Expandable RAID Controller BIOS
Copyright(c) 2011 LSI Corporation
Press <Ctrl><R> to Run Configuration Utility
HA -0 (Bus 3 Dev 0) PERC H710P Mini
FW package: 21.0.1-0132

0 Virtual Drive(s) found on the host adapter.
```

2. The Management Host is displayed below and two hard drives are available to be configured.

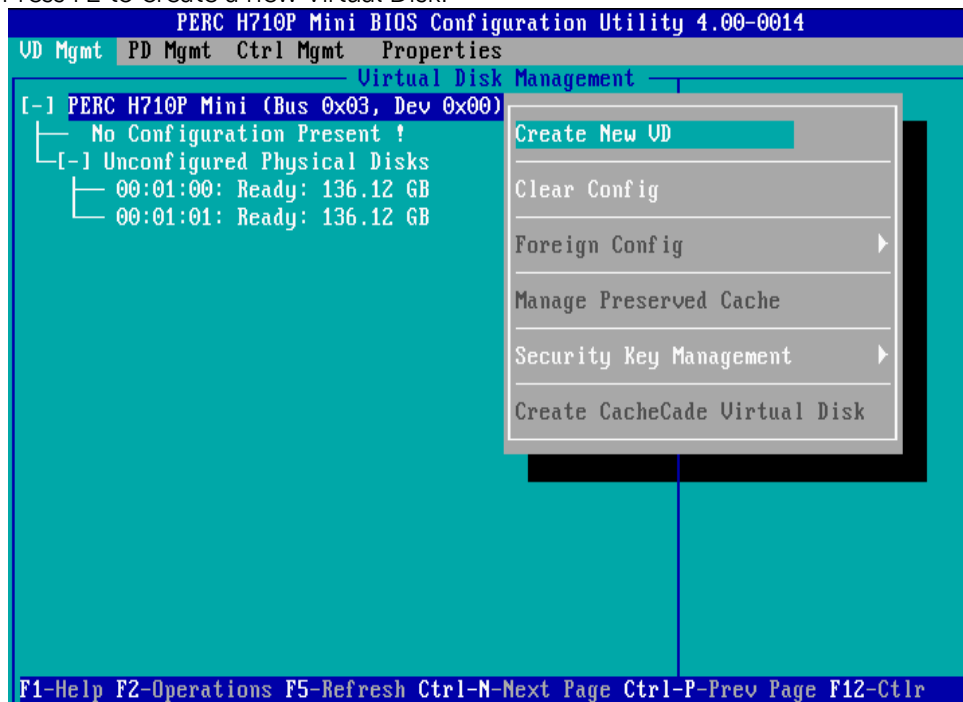
```
Virtual Media File View Macros Tools Power Chat Performance Help

PERC H710P Mini BIOS Configuration Utility 4.00-0014
VD Mgmt PD Mgmt Ctrl Mgmt Properties
Virtual Disk Management
[-] PERC H710P Mini (Bus 0x03, Dev 0x00)
  [-] No Configuration Present !
  [-] Unconfigured Physical Disks
    00:01:00: Ready: 136.12 GB
    00:01:01: Ready: 136.12 GB

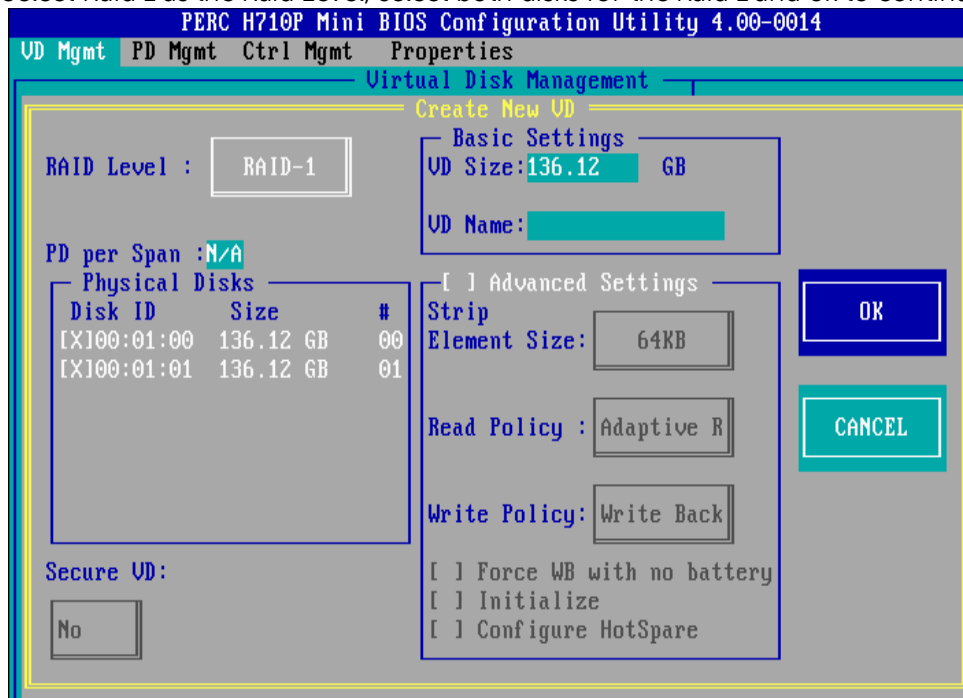
Physical Disk:
State: Ready
Vendor: FUJITSU
Encl. Position: 1
Slot          : 0

F1-Help F2-Operations F5-Refresh Ctrl-N-Next Page Ctrl-P-Prev Page F12-Ctrl
```

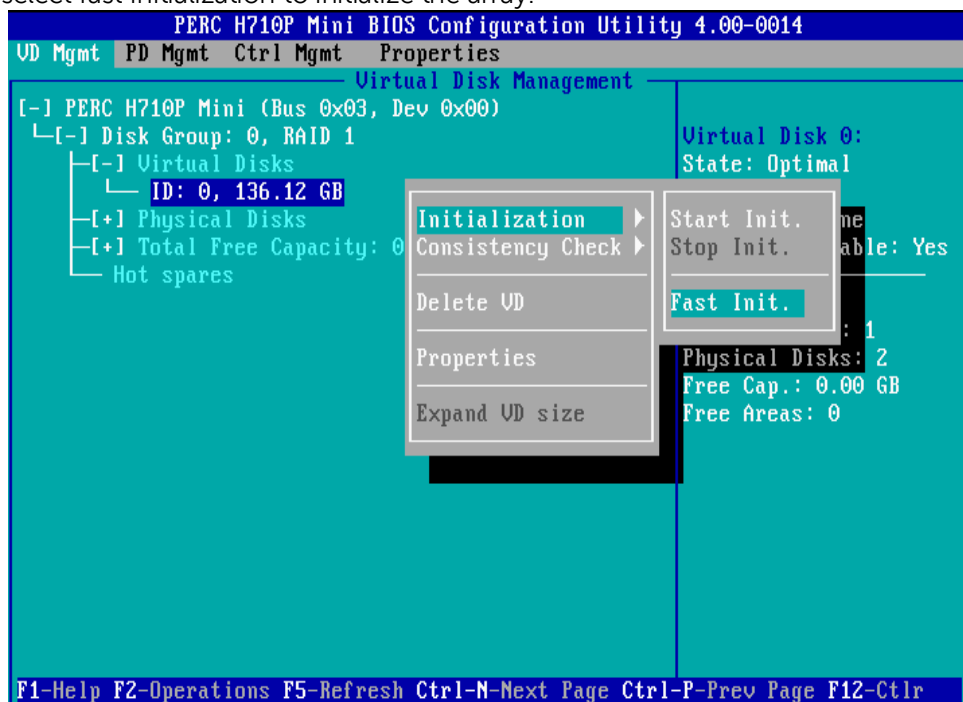
- Press F2 to create a new Virtual Disk.



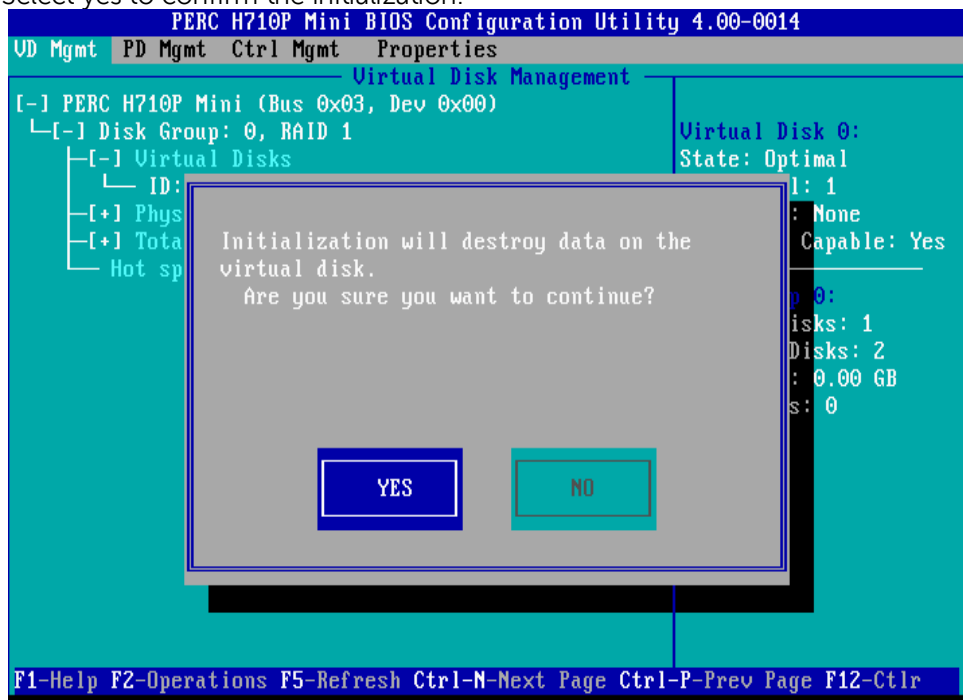
- Select Raid 1 as the Raid Level, select both disks for the Raid 1 and ok to continue.



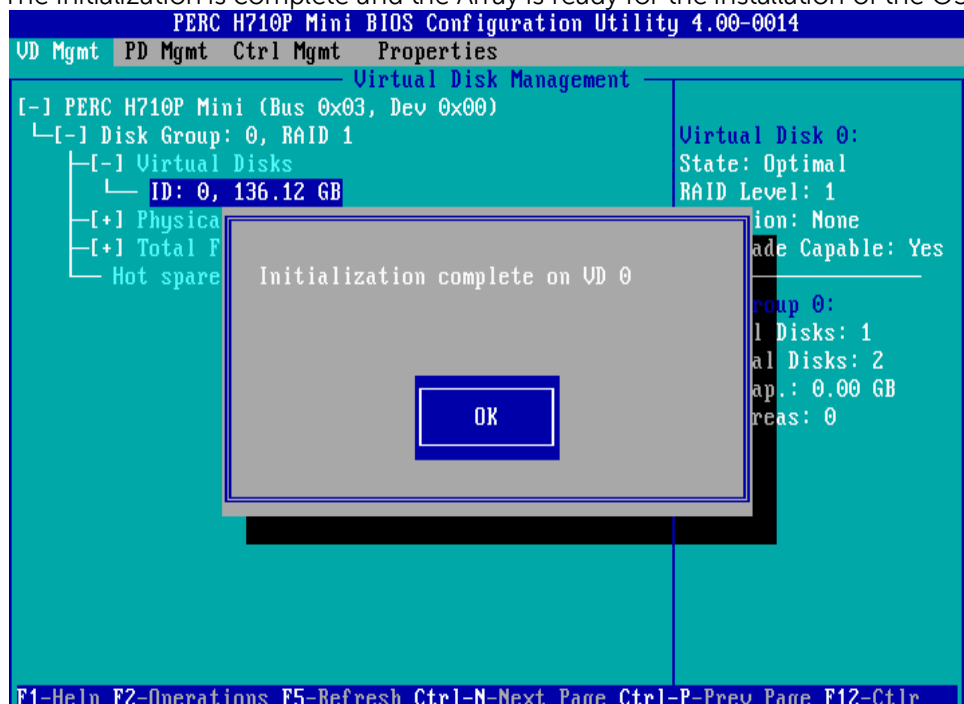
- On the VD Management screen, select F2 while highlighting the new Virtual Disk and select fast initialization to initialize the array.



- Select yes to confirm the initialization.

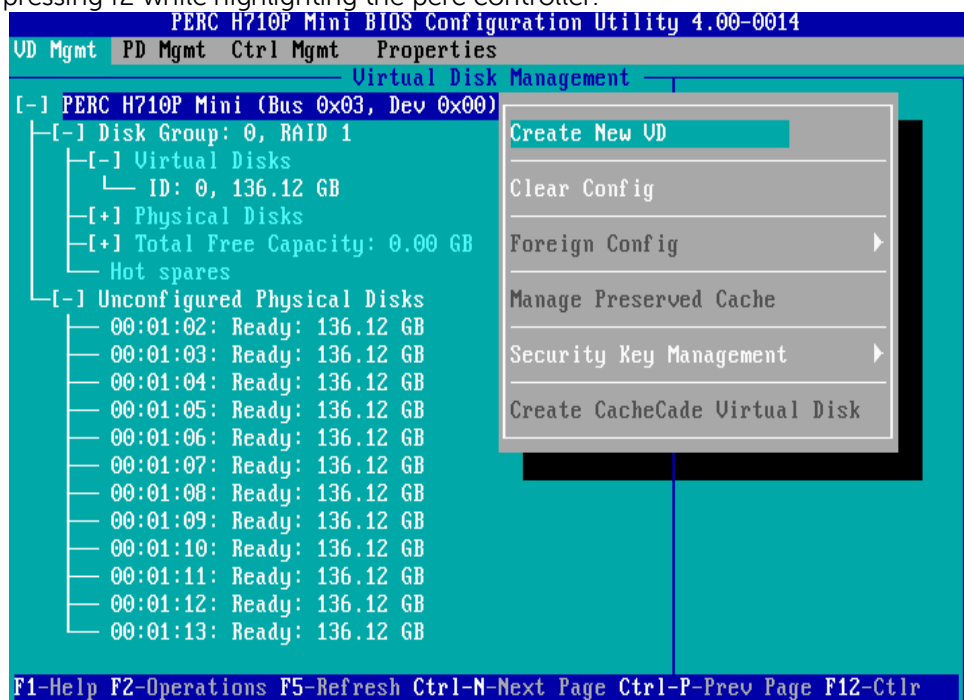


- The initialization is complete and the Array is ready for the installation of the OS.

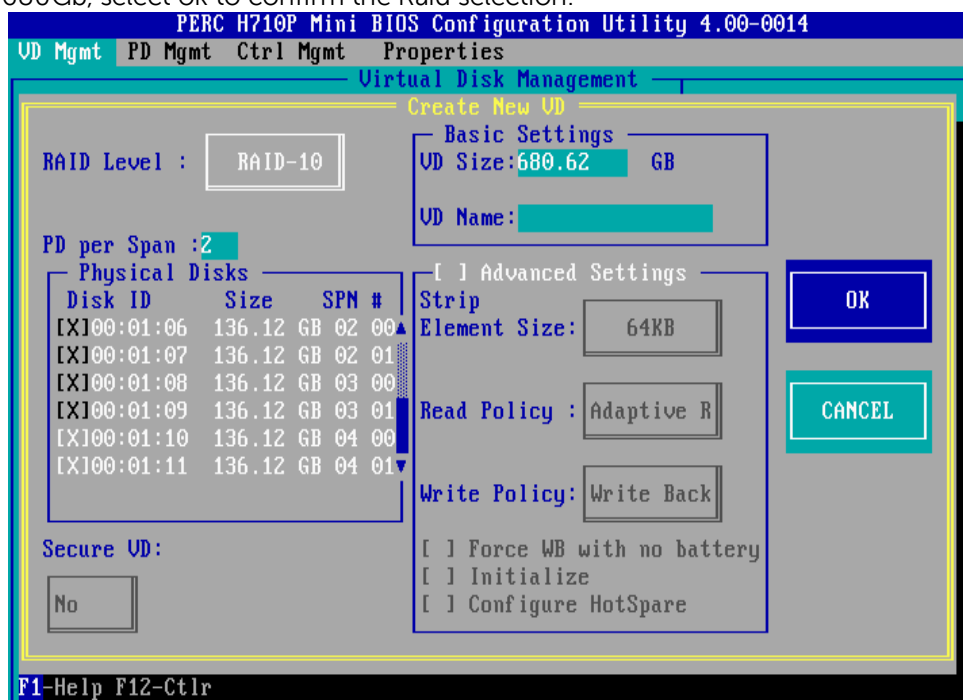


The same process is used to complete the Raid 1 on the compute host; there will be more disks showing available but only two need to be selected as shown in the above screen shots. There is a Raid 10 configuration needed to be created on the compute host. This will host the VDI's and also the RDSH VM's.

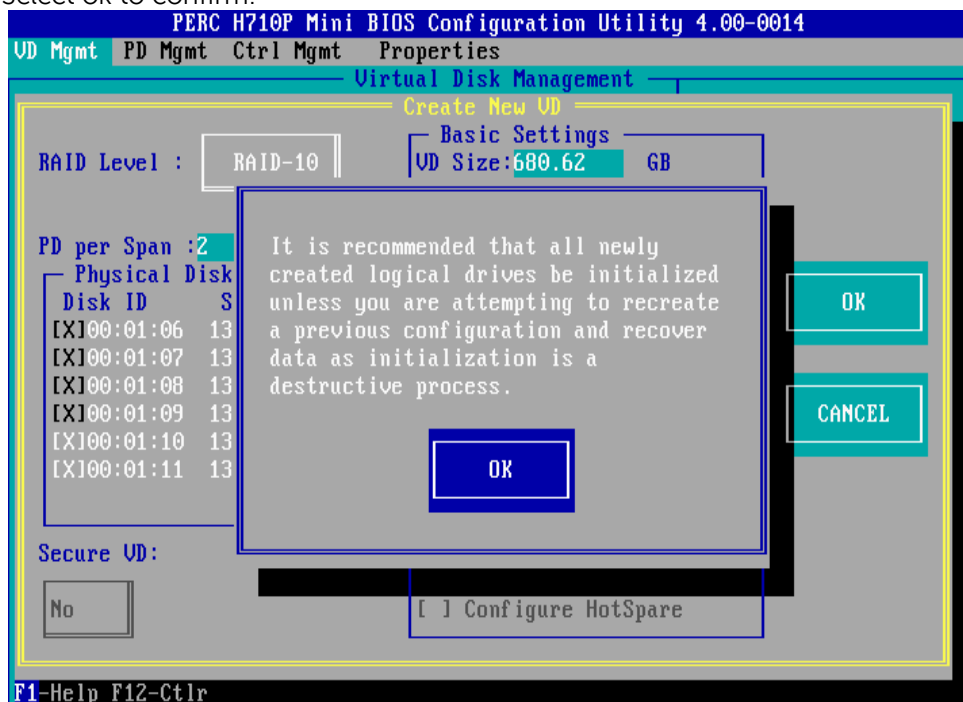
- The Raid 1 has already been set up so the next step is to create a new Virtual Disk by pressing f2 while highlighting the perc controller.



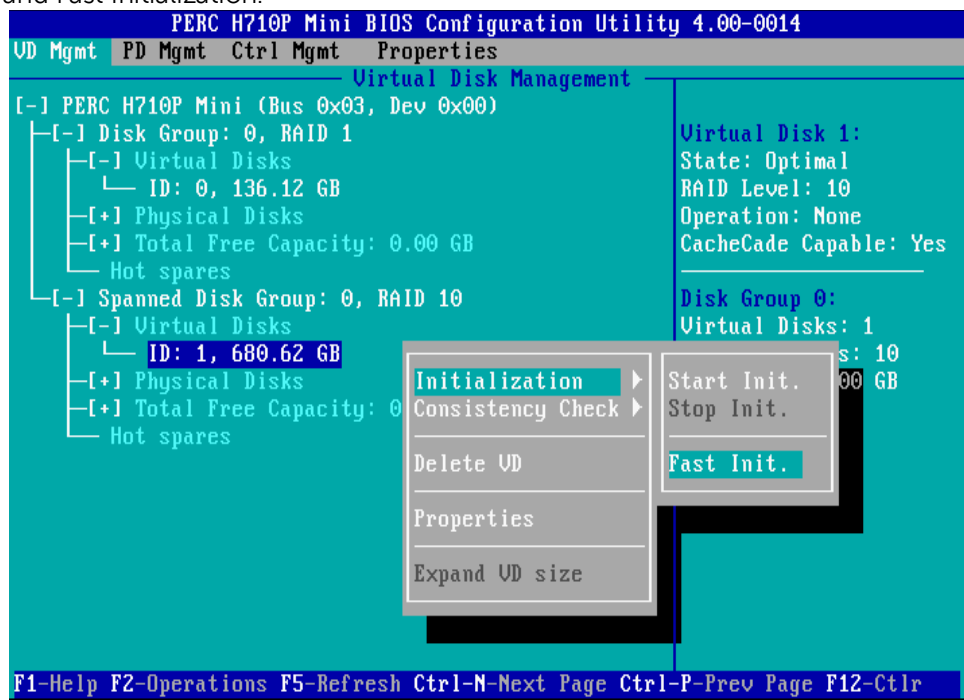
2. Select Raid 10 as the Raid option and select the 10 disks. This will create the VD of 680Gb, select ok to confirm the Raid selection.



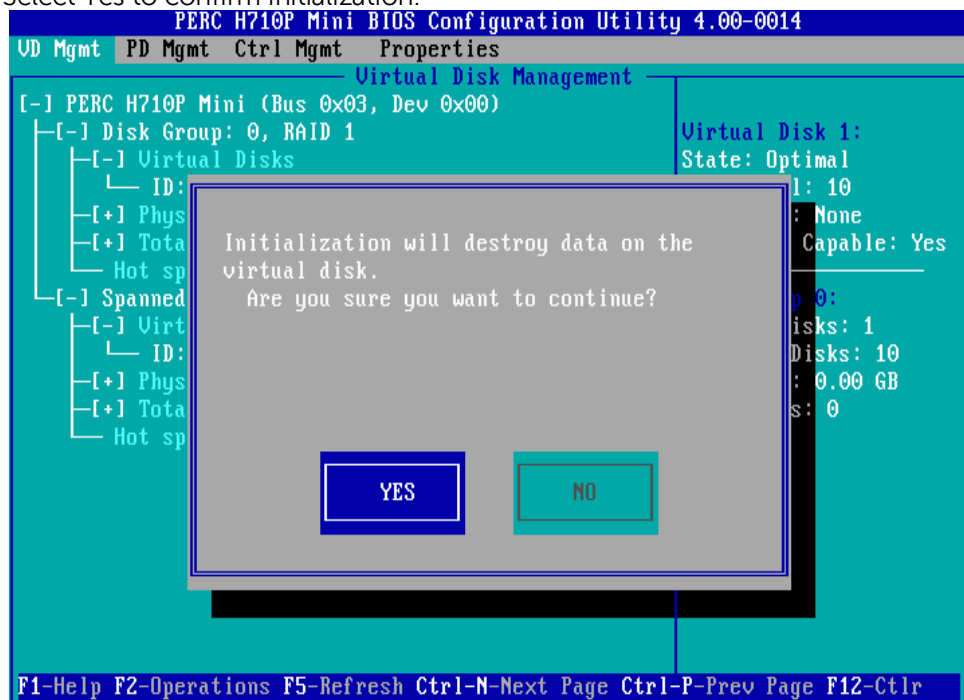
3. Select ok to confirm.



- On the main VD management screen, highlight the new VD and select F2, initialization and Fast Initialization.



- Select Yes to confirm initialization.



The Raid10 is now complete and ready for use.
Storage Installation and Setup

The Server Raid configuration details are covered in the previous section (3.3) but for the Tier 2 Storage the Equallogic PS4100E is the Storage Array used for Tier 2 in this Solution. This is shared iSCSI storage and will be used to host the Management Server VMs and user data. To create a Volume on the Equallogic you will need to do this via the SAN HQ utility.

1. Right click on the assigned group name and select create volume.

Create volume

Step 1 - Volume Settings

General properties

* Volume name:

Description:

Storage pool assignment

Storage Pool	Capacity	Free	Drives
<input checked="" type="radio"/> default	3.48 TB	3.48 TB	SAS HDD

Navigation: < Back, Next >, Finish, Cancel

2. Assign the Volume name.

Create volume

Step 1 - Volume Settings

General properties

* Volume name:

Description:

Storage pool assignment

Storage Pool	Capacity	Free	Drives
<input checked="" type="radio"/> default	3.48 TB	3.48 TB	SAS HDD

Navigation: < Back, **Next** >, Finish, Cancel

3. Assign the Volume size and select the snapshot reserve percentage.

Create volume

Step 2 - Space

Volume space

* Volume size: GB (max. 3.16 TB)

☐ Thin provisioned volume (use sliders below to adjust settings)

Snapshot space

* Snapshot reserve: % of volume reserve

Reported volume size 500.01 GB

Free 500.01 GB

Estimated changes in storage pool default

Storage pool default	Current	New	Change
Volume reserve	0 MB	500.01 GB	500.01 GB
Snapshot reserve	0 MB	50.01 GB	50.01 GB
Replication reserve	0 MB	0 MB	0 MB
Delegated space	0 MB	0 MB	0 MB
Free pool space	3.48 TB	2.94 TB	-550.02 GB

Back Next Finish Cancel

- Assign the iSCSI access, in this example the iqn for the management host is added and also the option to add simultaneous iqns connections is selected.

Create volume

Step 3 - iSCSI Access

iSCSI access

☐ No access

☒ Restricted access

☐ Authenticate using CHAP user name:

☐ Limit access by IP address (asterisks allowed):

☒ Limit access to iSCSI initiator name:

Access type

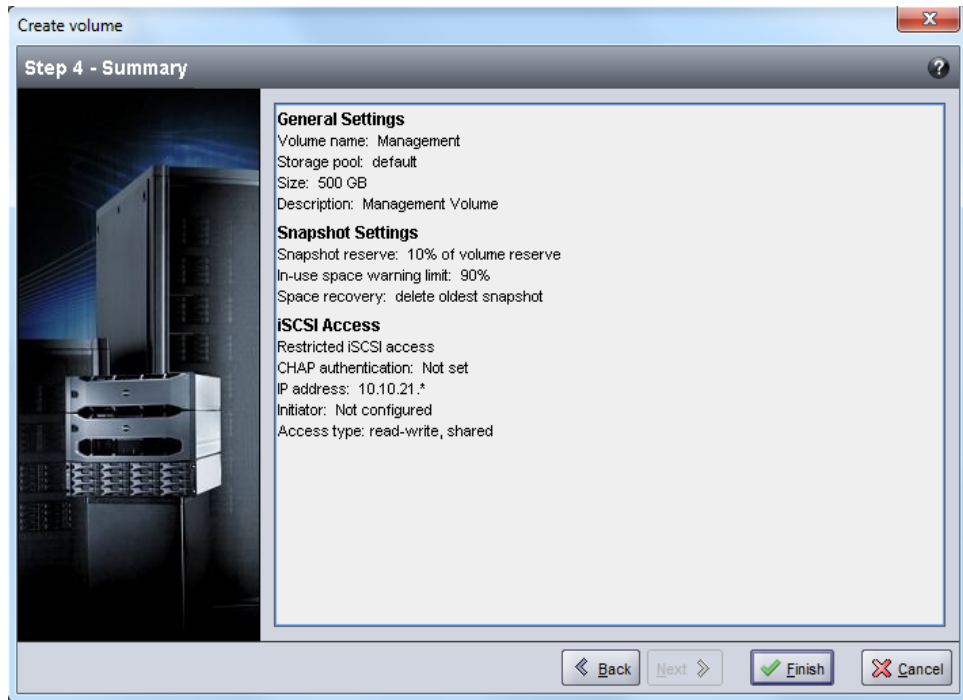
☒ Set read-write ☐ Set read-only

☒ Allow simultaneous connections from initiators with different IQN names

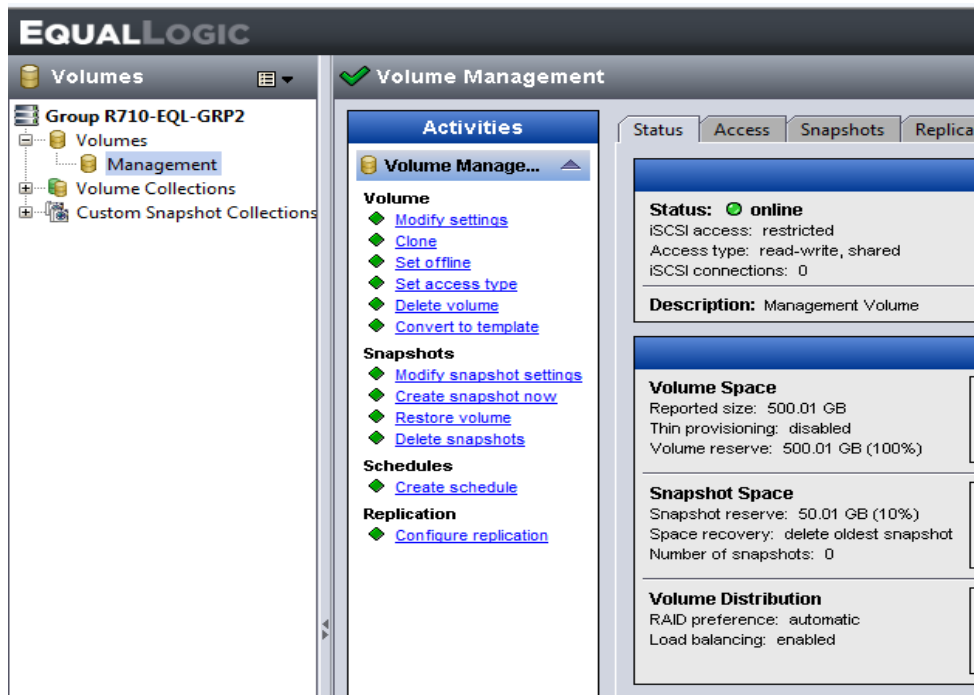
Allow only if your environment can safely handle multiple initiators accessing the target.

Back Next Finish Cancel

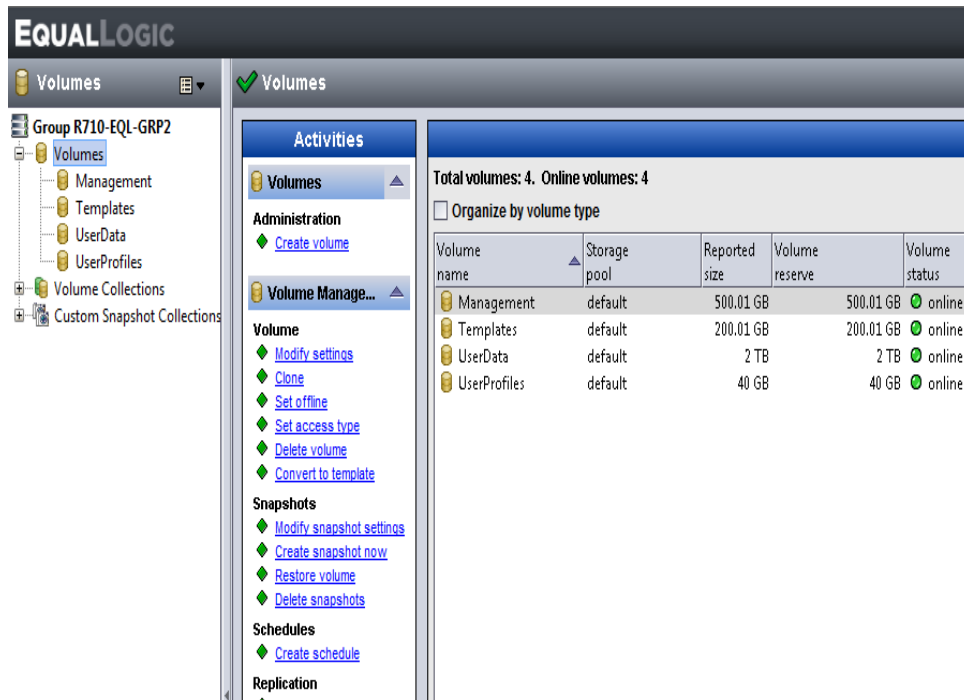
- Review the summary and select finish to complete the volume creation.



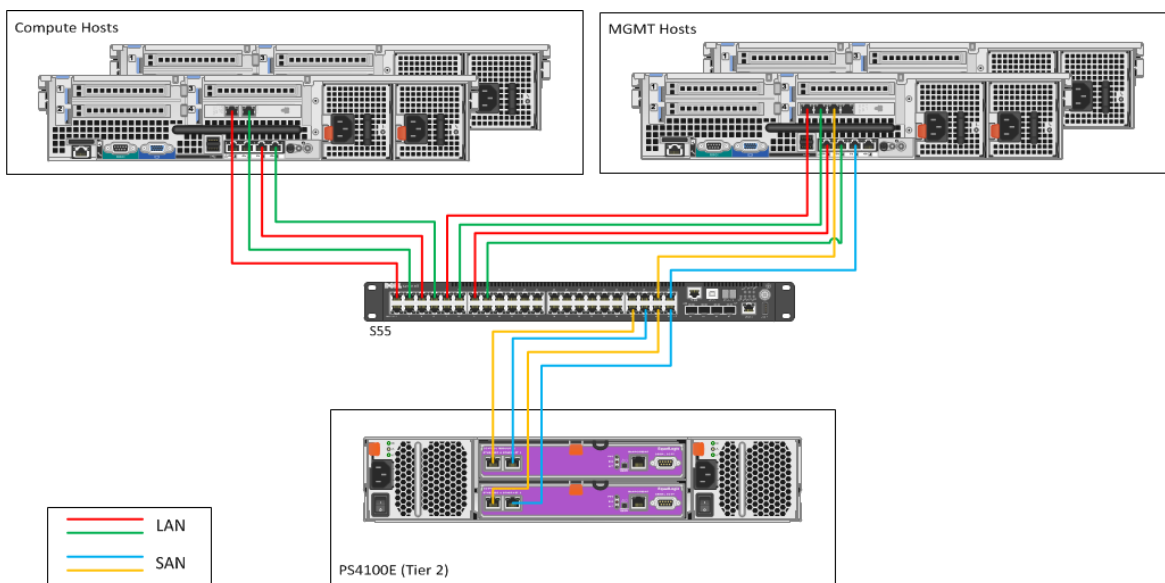
6. The volume has been created and is online.



7. Follow the same steps for each volume until the four Tier 2 volumes have been created.



E.1 Cabling Diagram



Appendix F Solution Software Configuration

F.1 Software Inventory

This solution is built on Windows Server 2012 and both the Management and Compute Hosts require standard edition licenses (1 per Compute host, 2 per Management host). The Remote Desktop Services components are installed via the Roles and Features options from within the OS and the Virtual Machines which contain the RDS roles will be also W2K12.

The File and SQL Virtual Machines will be Windows 2012 and the SQL Version is SQL Server 2012.

The Software that is to be installed on the Remote Desktop Session Hosts and the Gold Image will be customer specific.

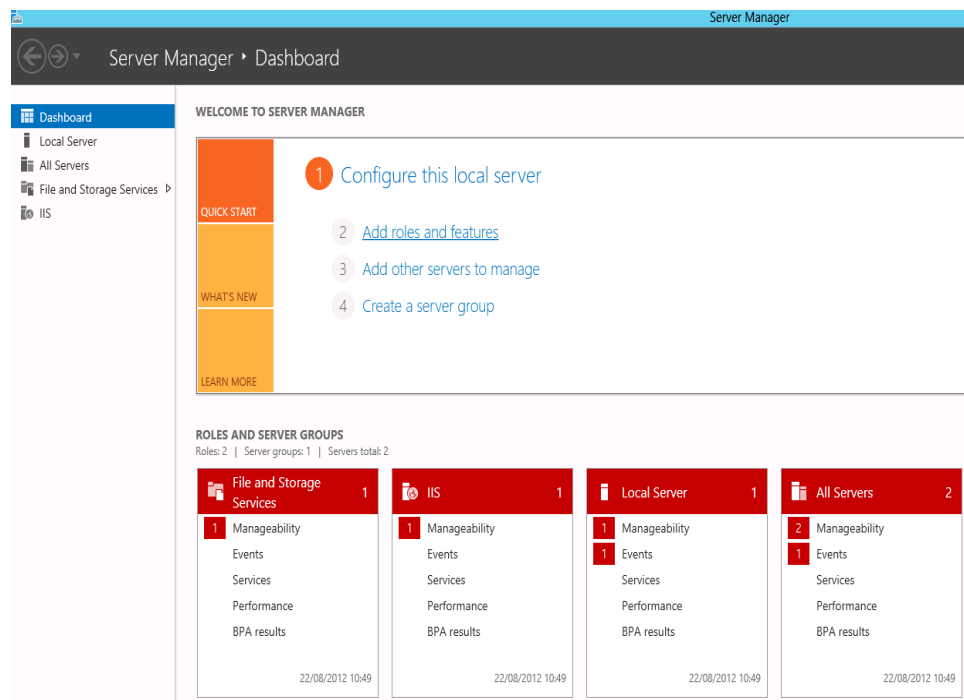
F.2 Hyper-V Installation and Setup

The following are detailed step by step instructions to install and configure Hyper-V for this solution.

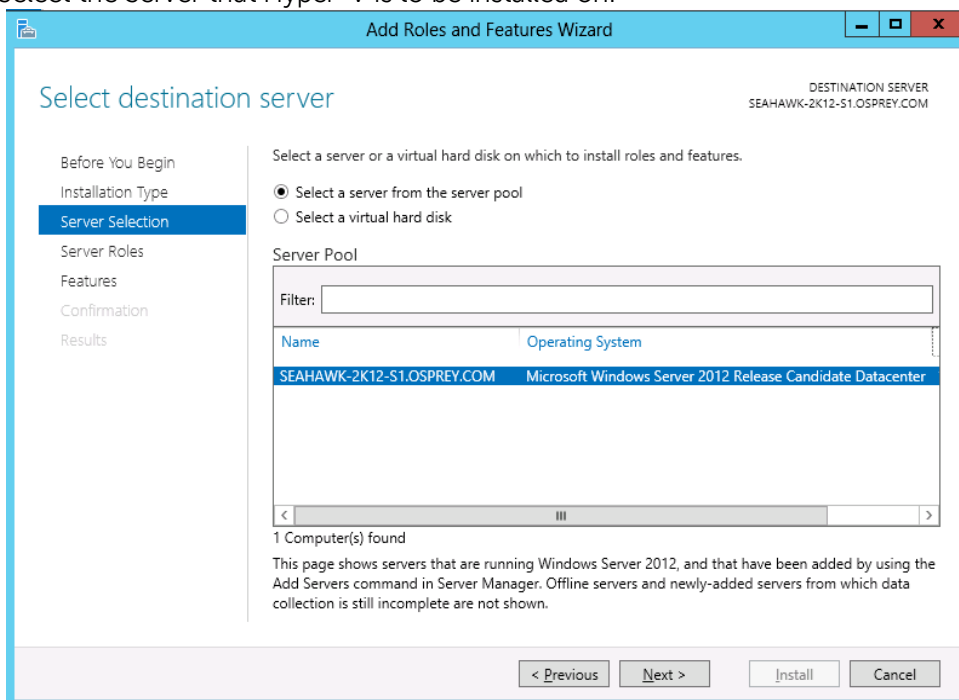
The Hyper-V Role is to be installed on both the Management Host and the Compute Host for this solution.

To install Hyper-V:

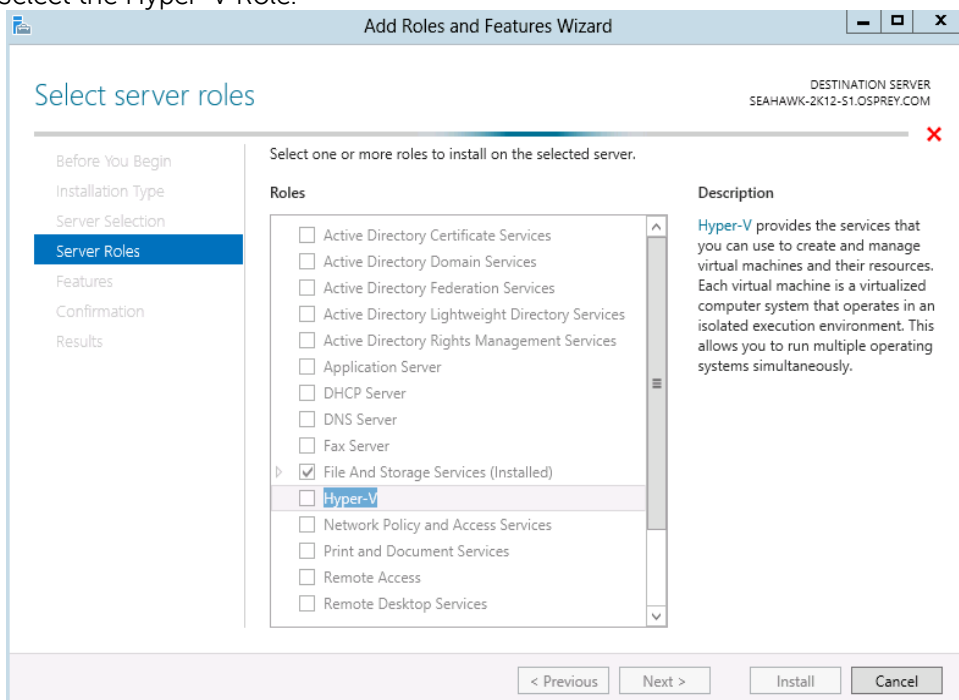
1. Open Server Manager and select add roles and features options.



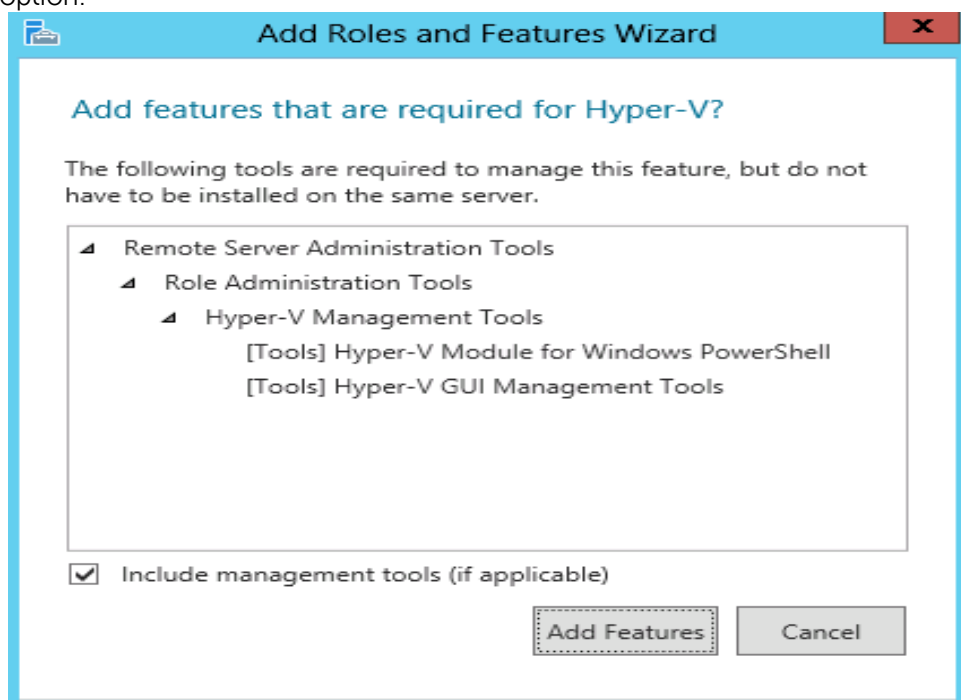
2. Select the Server that Hyper-V is to be installed on.



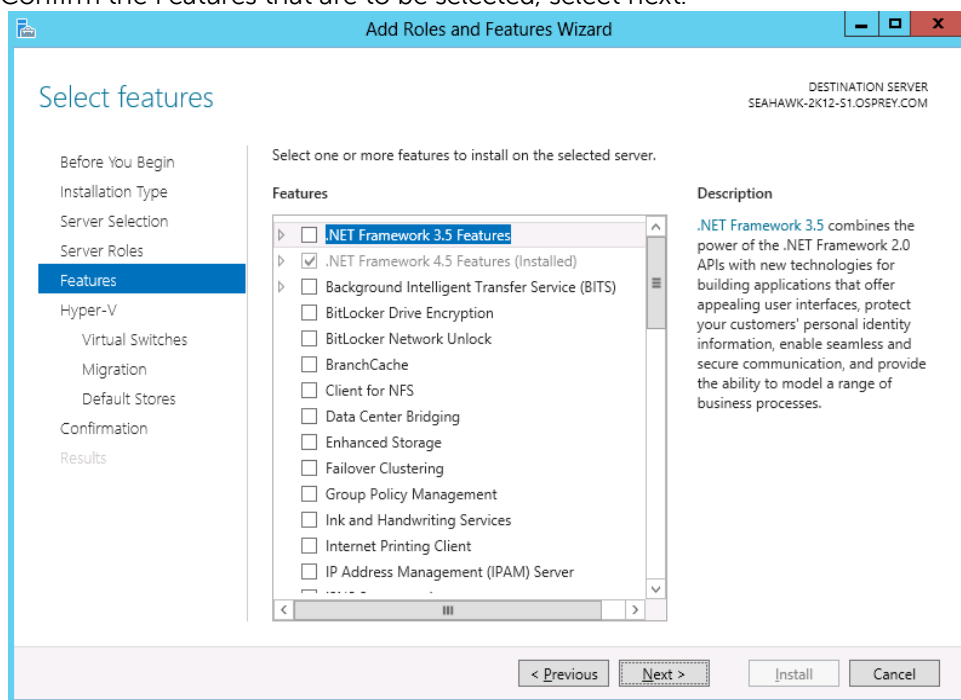
3. Select the Hyper-V Role.



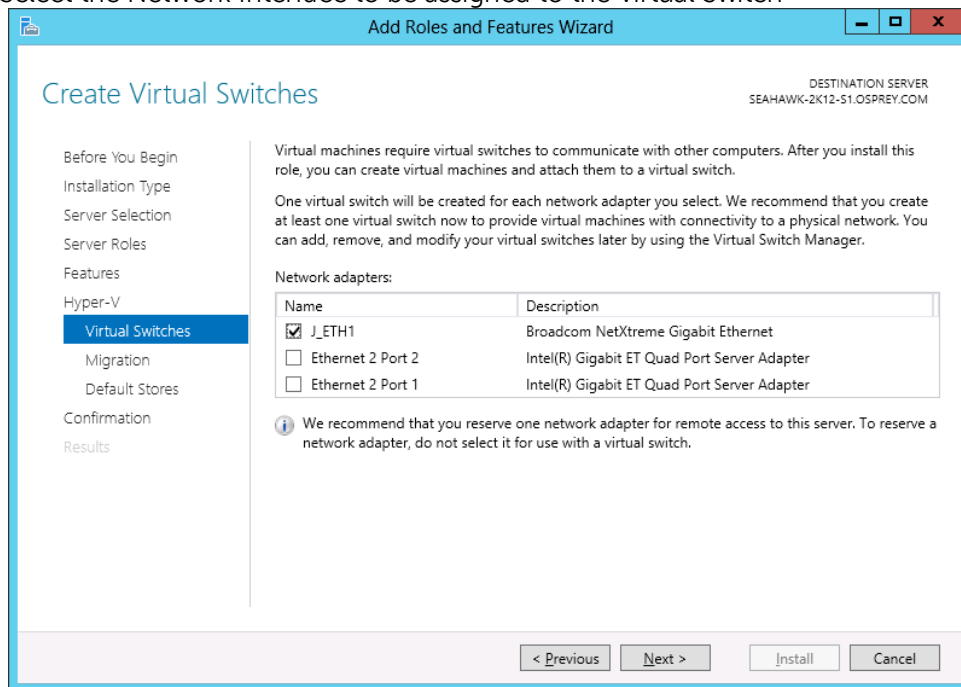
- Once Role is selected accept add Feature options and select Include management tools option.



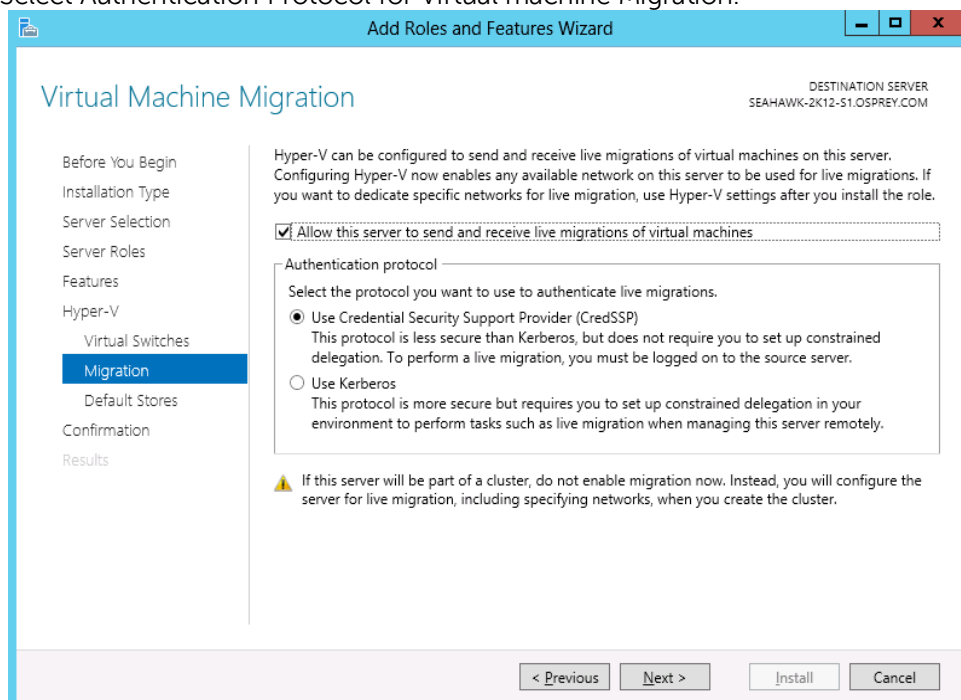
- Confirm the Features that are to be selected, select next.



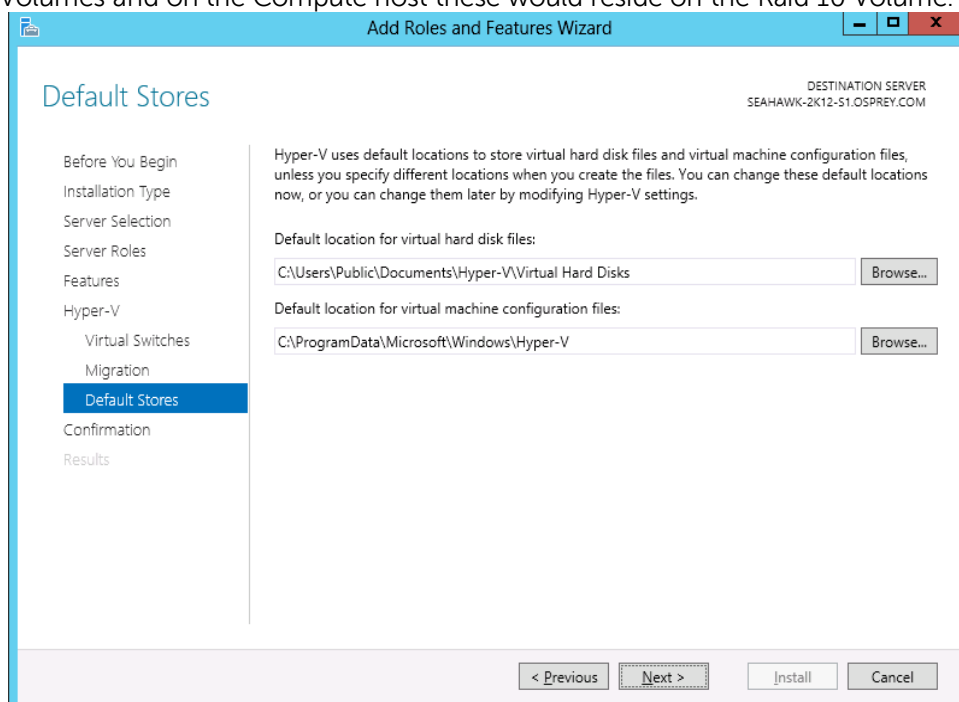
6. Select the Network Interface to be assigned to the Virtual Switch



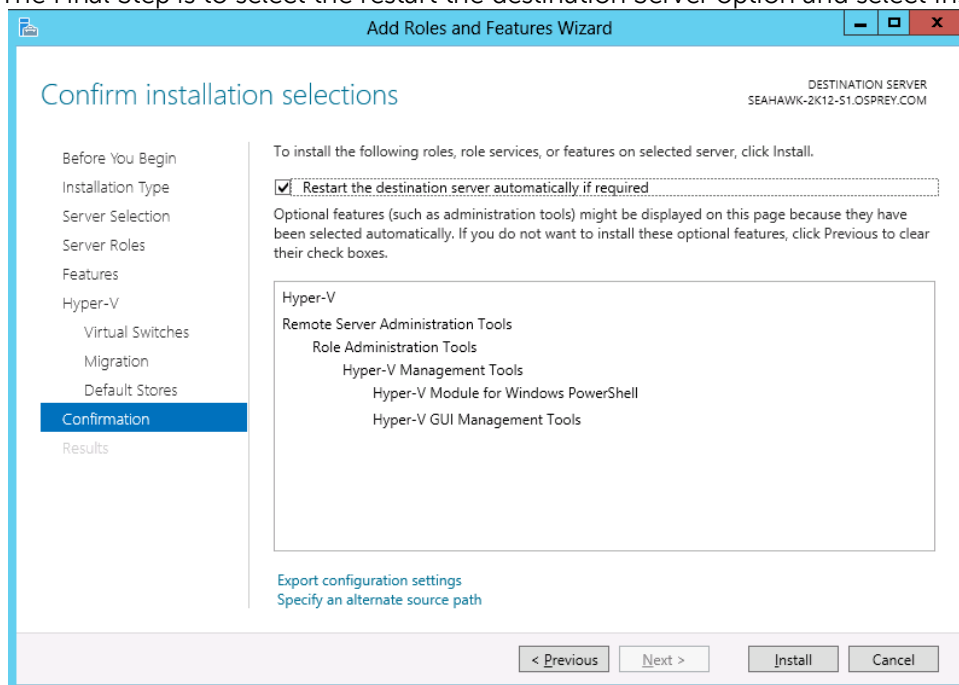
7. Select Authentication Protocol for Virtual machine Migration.



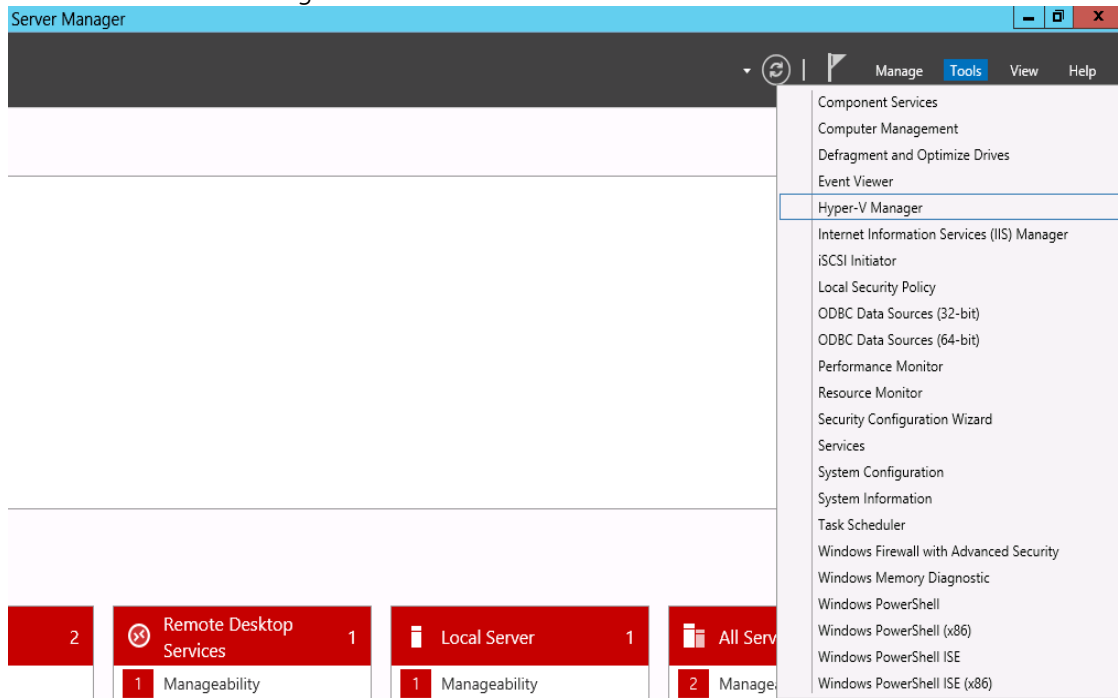
8. Select your location for the default Virtual Hard Disks and VM Configuration files. The example below show the defaults but this would change depending on the configuration required, for the management VM's these would reside on the Tier 2 Volumes and on the Compute host these would reside on the Raid 10 Volume.



9. The Final Step is to select the restart the destination Server option and select Install.



The Server will reboot once the Role installation has been completed and when the Server is back online you can access Hyper-V Manager from within the tools option on Server Manager as shown in the below diagram.



F.3 RDSH Specific Components

The Remote Desktop Session Host Role is to be installed on a Virtual Machine that resides on the Compute Host. This will be a Windows Server 2012 Virtual Machine.

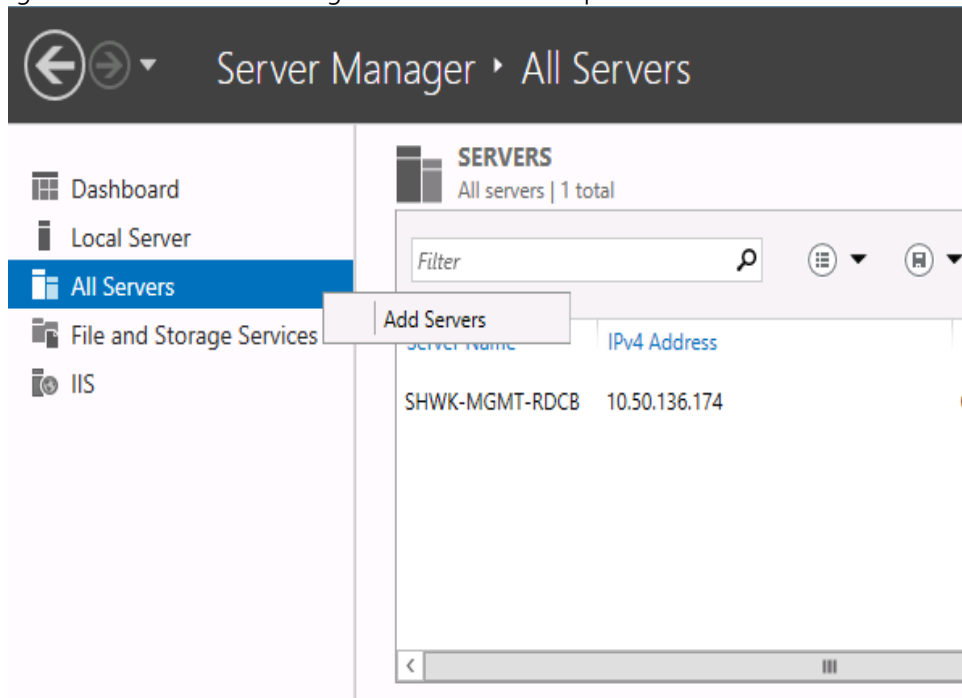
The amount of Sessions per VM for this Validation requires 4 RDSH VM's in total, each with have 8 Virtual CPU's and 16GB of Dynamically assigned Memory. The OS and Data vDisk will be 40GB & 20GB respectively.

F.3.1 RDSH Role Installation and Setup

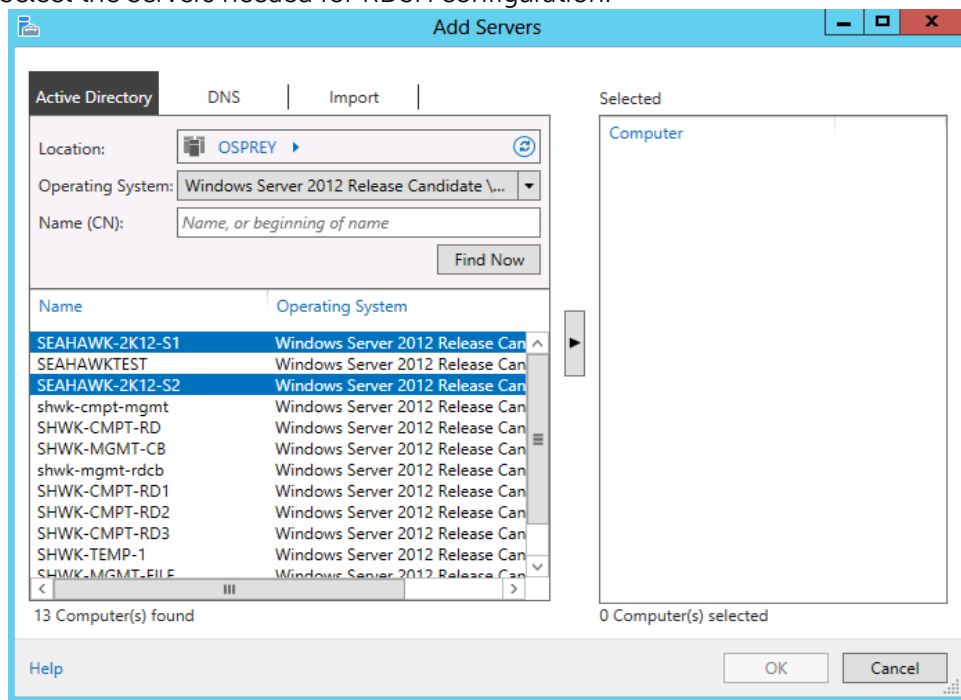
The RDSH Role installation is done via the Virtual Machine which has the Connection Broker Installed, during the installation you will need to assign the RDSH Roles to each VM and in order to complete this all the Servers needed for this configuration will need to be added to the Connection Broker Virtual Machine. The Servers used in this example are listed below.

- Seahawk-2k12-s1 (Management Hos, Hyper-V Role).
- Seahawk-2k12-s2 (Compute Host, Hyper-V Role).
- Shwk-mgmt-rdcb (Connection Broker VM).
- Shwk-mgmt-rdwa (Web access VM).
- Shwk-cmpt-rd2 & Shwk-cmpt-rd3 (RDSH VM's).

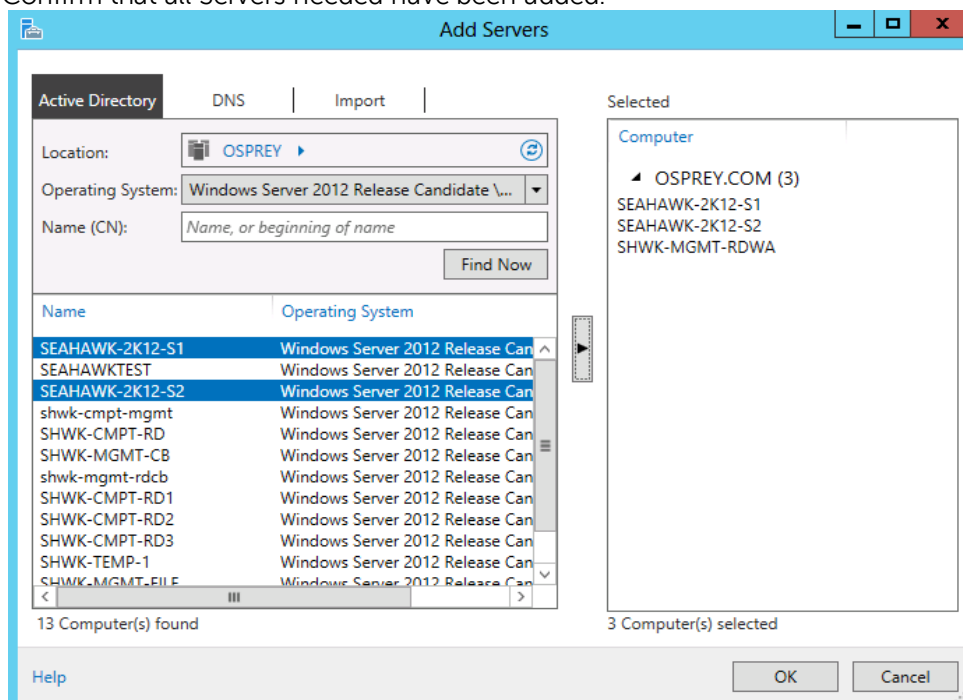
1. Add Servers to Connection Broker VM (shwk-mgmt-rdcb), open Server Manager and right click on all Servers to get the add Servers option.



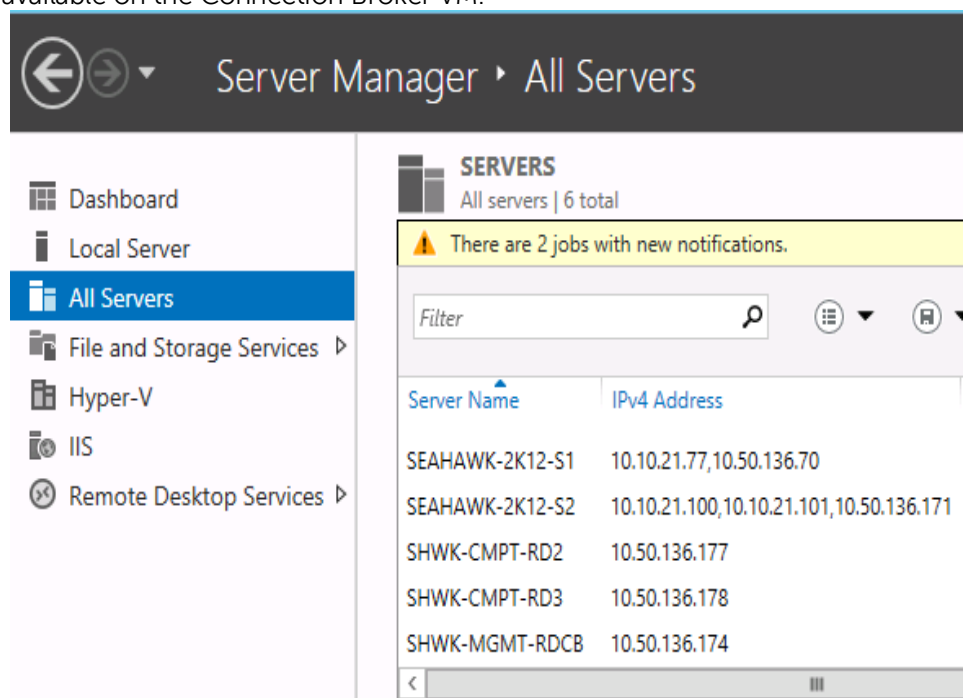
2. Select the Servers needed for RDSH configuration.



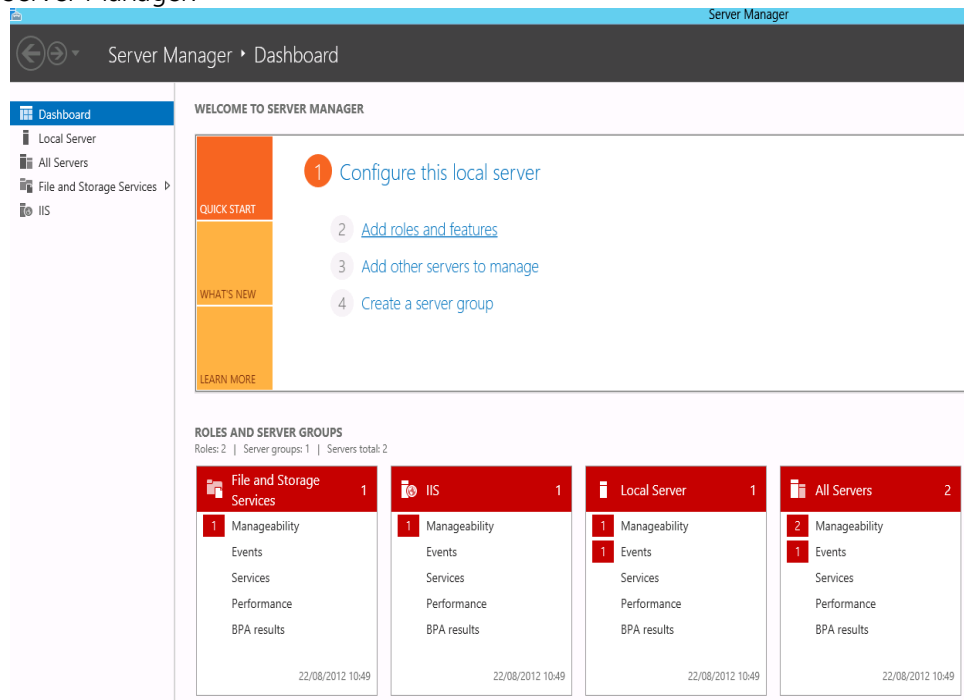
3. Confirm that all Servers needed have been added.



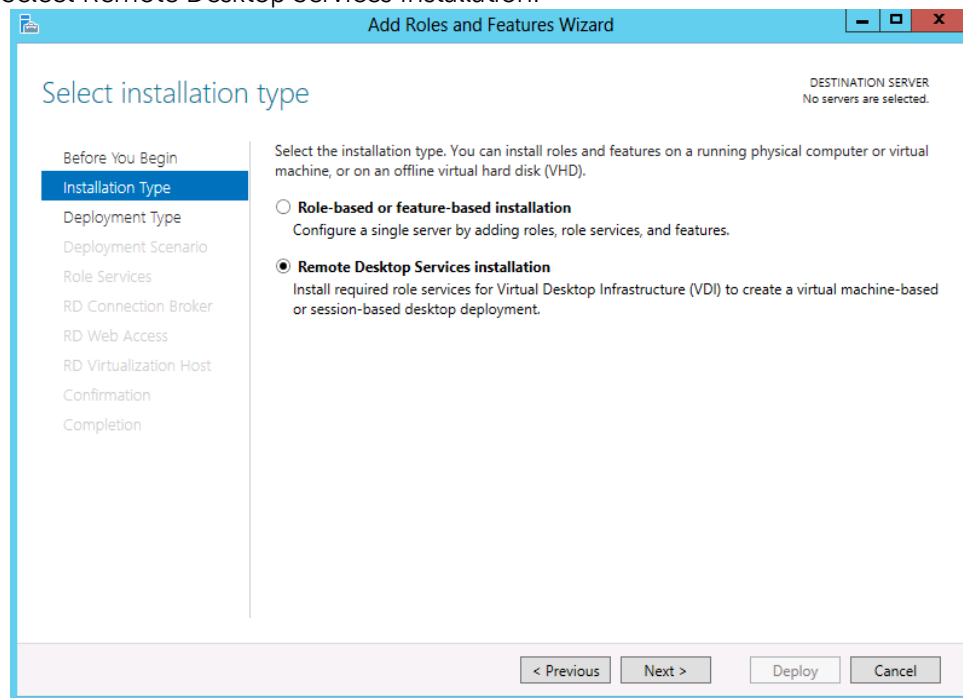
4. Check All Servers option in Server Manager to confirm that all Servers are showing available on the Connection Broker VM.



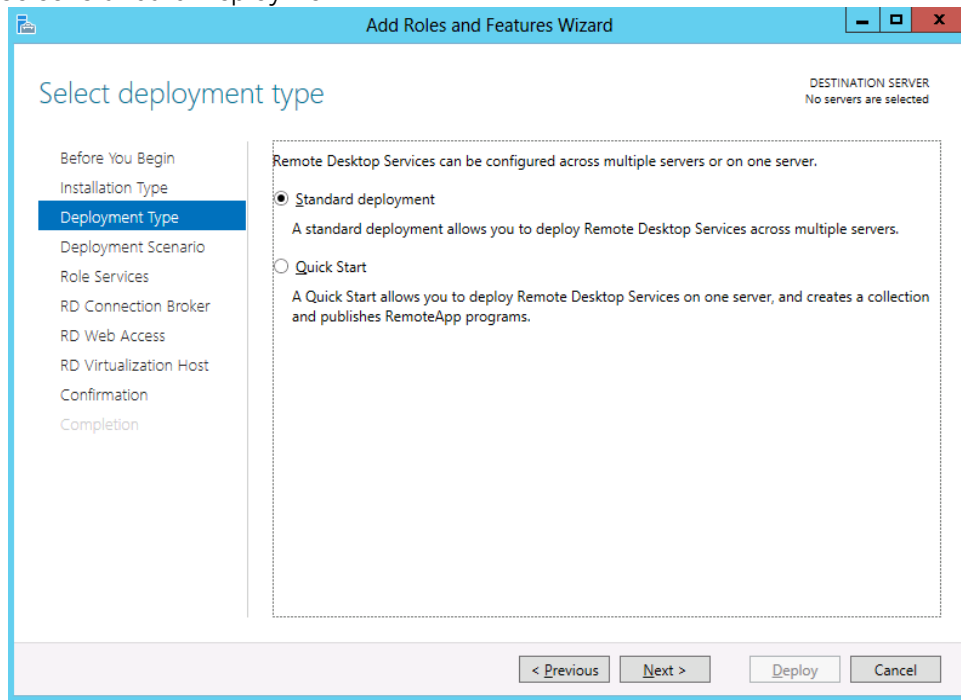
5. The next Step is to install the RDSH Roles, select the add roles and features option in Server Manager.



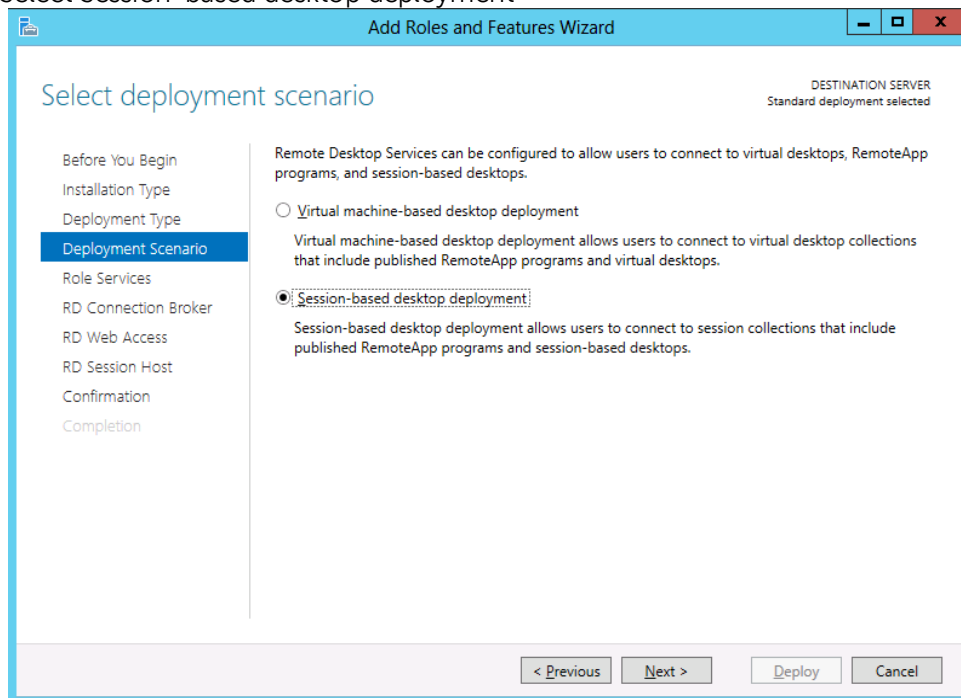
6. Select Remote Desktop Services Installation.



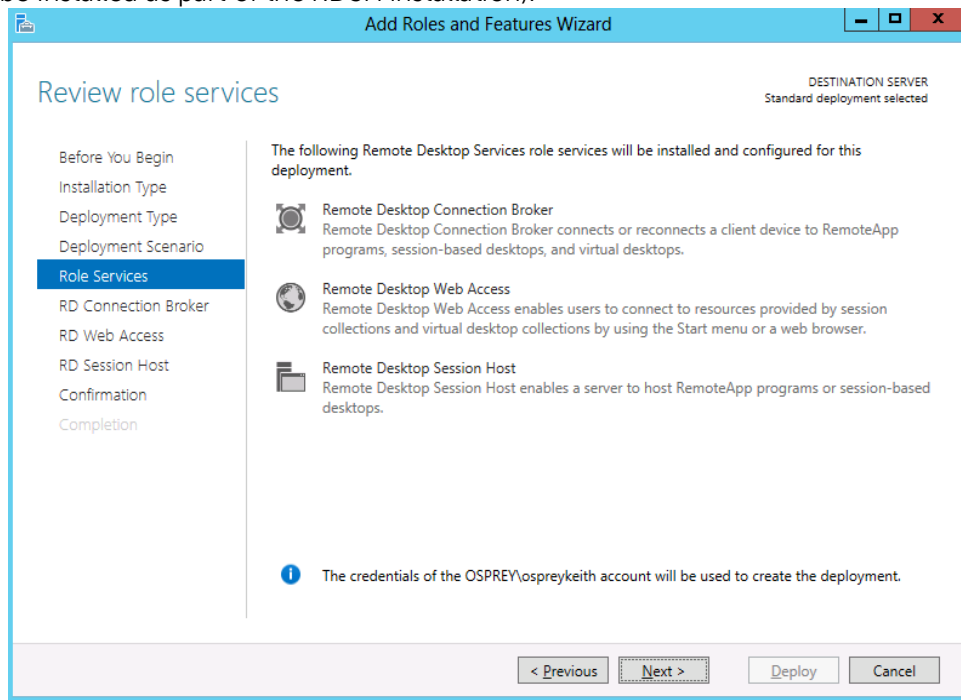
7. Select Standard Deployment.



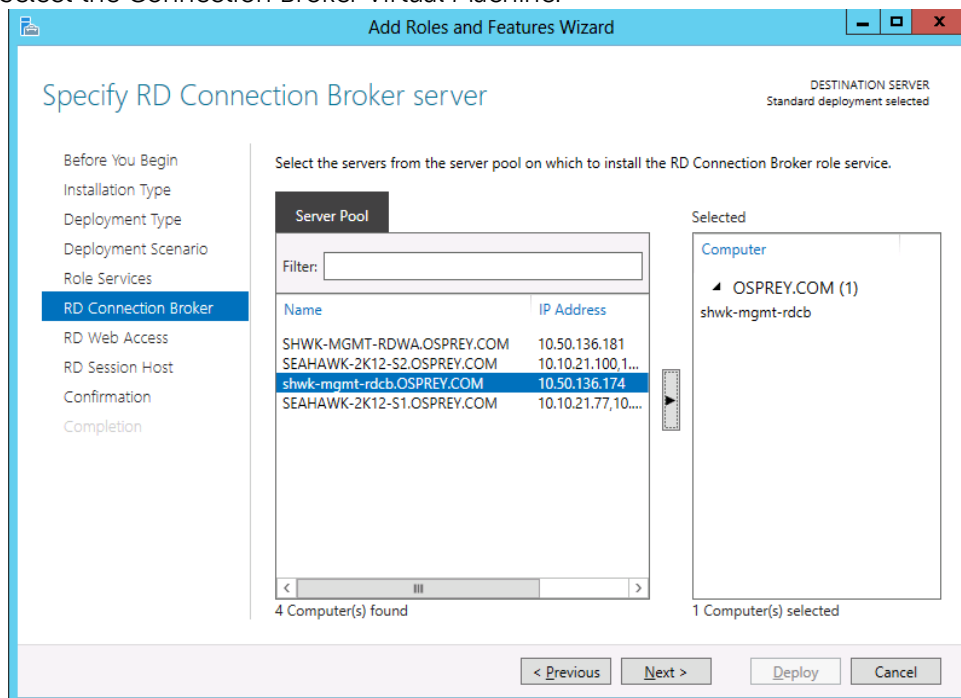
8. Select Session-based desktop deployment



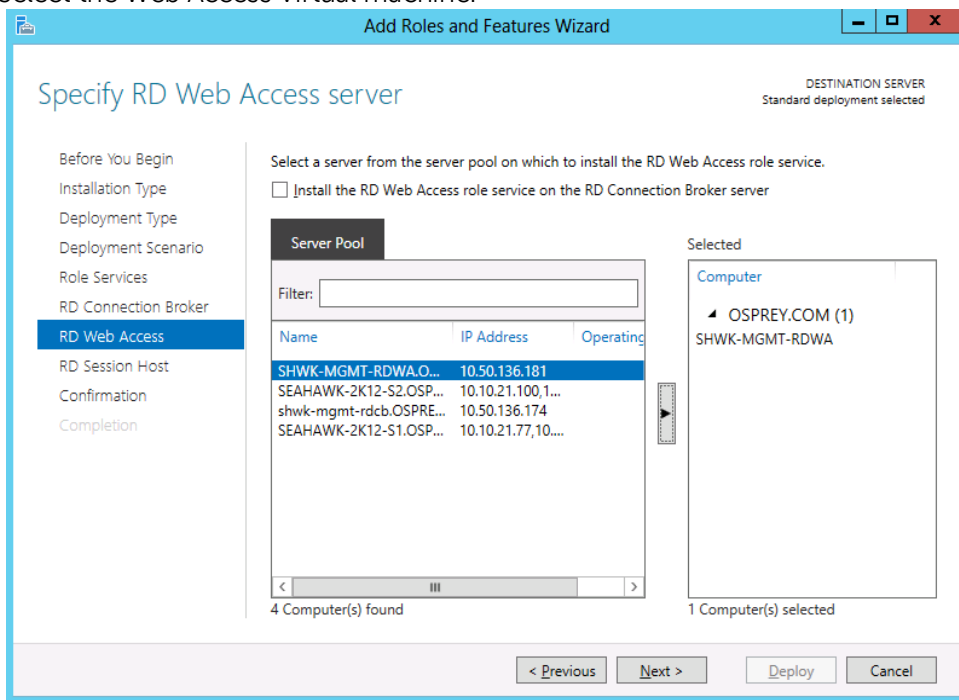
9. Select next on the Review role Services option (this window just confirms the roles to be installed as part of the RDSH installation).



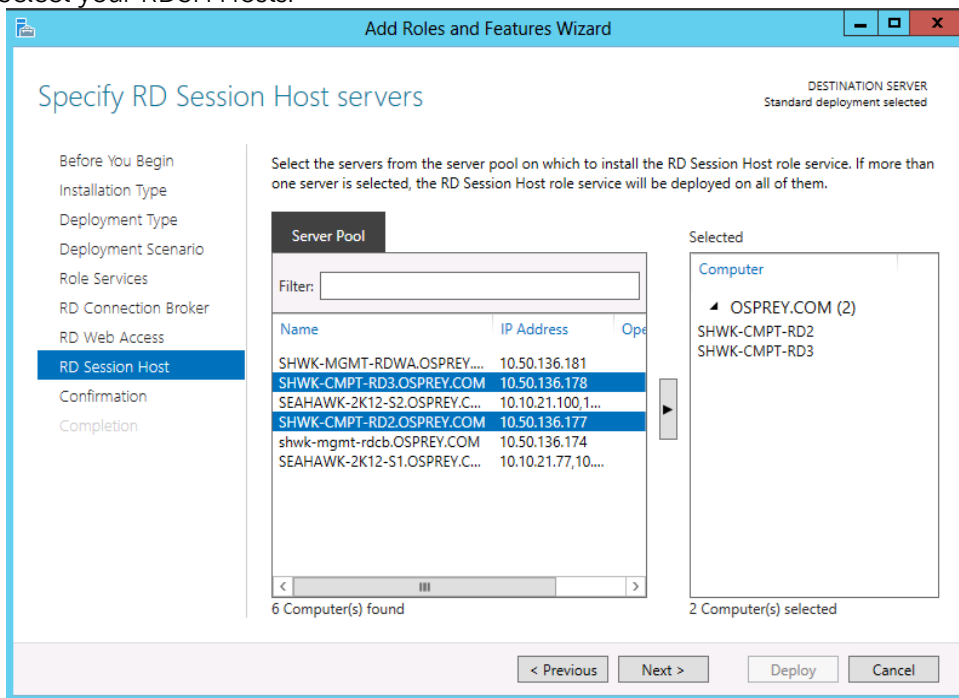
10. Select the Connection Broker Virtual Machine.



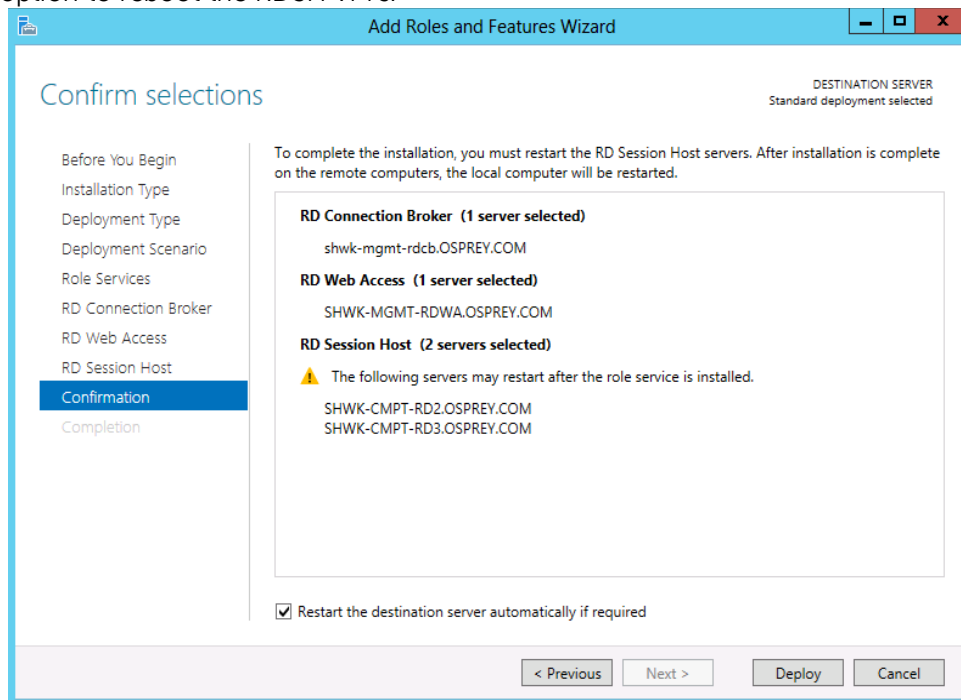
11. Select the Web Access Virtual machine.



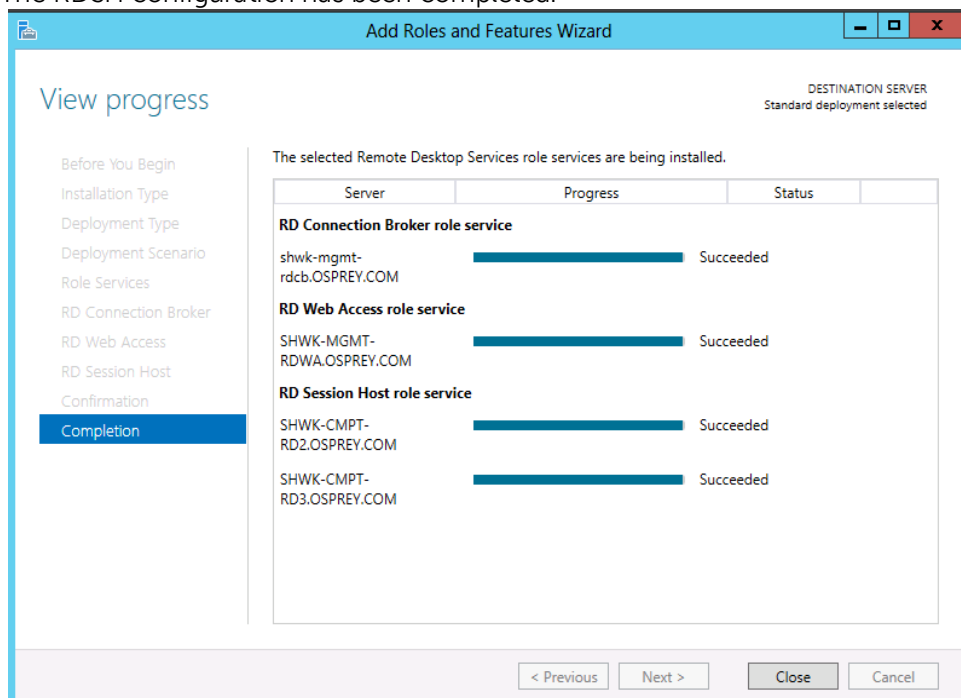
12. Select your RDSH Hosts.



13. Confirm that the configuration for the Roles and select the restart the destination server option to reboot the RDSH VM's.



14. The RDSH configuration has been completed.



F.3.2 OS Configuration

The RD Session Hosts will need to have the user software installed locally on the Server as this will be the OS that it is being used by the users connected via the Remote Desktop Session. The requirement will be customer specific but would likely include Office Applications etc.

F.3.3 Collection Deployment

Once the RDSH Roles have been installed and the Virtual Machines are back online you can now create an RDSH Collection.

1. Open Server Manager and select remote Desktop Services.

The screenshot shows the Windows Server Manager console with the 'Overview' tab selected. The left-hand navigation pane shows 'Overview', 'Servers', and 'Collections'. The main area is titled 'GET STARTED WITH REMOTE DESKTOP SERVICES'. It features a 'QUICK START' section with a numbered list: 1. Set up a Remote Desktop Services deployment, 2. Add RD Virtualization Host servers, 3. Create virtual desktop collections. To the right, under 'Session-based desktop deployment', it lists: 2. Add RD Session Host servers, 3. Create session collections. Below this is a 'DEPLOYMENT OVERVIEW' diagram showing the architecture: RD Web Access, RD Gateway, and RD Licensing are at the top, connected to the RD Connection Broker in the center. The RD Connection Broker is then connected to the RD Virtualization Host and RD Session Host at the bottom. To the right of the diagram is a 'DEPLOYMENT SERVERS' table listing installed role services for various servers.

Server FQDN	Installed Role Service
shwk-cmpt-rd2.OSPREY.COM	RD Session Host
shwk-cmpt-rd3.OSPREY.COM	RD Session Host
SHWK-MGMT-RDCB.OSPREY.COM	RD Connection Broker
SHWK-MGMT-RDWA.OSPREY.COM	RD Web Access

2. Select Create Session Collection.

The screenshot shows the 'Create Collection' wizard window. The title bar says 'Create Collection'. The main content area is titled 'Before you begin'. It contains a list of steps: 'Before You Begin', 'Collection Name', 'RD Session Host', 'User Groups', 'User Profile Disks', 'Confirmation', and 'Progress'. The 'Before You Begin' step is currently selected. The text explains that the wizard allows creating a session collection, which consists of one or more Remote Desktop Session Host (RD Session Host) servers. It lists the requirements to complete the wizard: an existing user or user group in Active Directory Domain Services (AD DS) and at least one RD Session Host server not assigned to a collection. At the bottom, there is a checkbox for 'Do not show this page again' and navigation buttons: '< Previous', 'Next >', 'Create', and 'Cancel'.

3. Enter the collection name and give a description for the collection.

The screenshot shows the 'Create Collection' wizard window. The title bar says 'Create Collection'. The main heading is 'Name the collection'. On the left, a navigation pane lists steps: 'Before You Begin', 'Collection Name' (highlighted), 'RD Session Host', 'User Groups', 'User Profile Disks', 'Confirmation', and 'Progress'. The main area contains a text box for 'Name' with the value 'RDSH Collection' and a larger text box for 'Description (optional)' with the value 'Remote Desktop Session Collection'. A note at the top right states: 'A session collection name is displayed to users when they log on to a Remote Desktop Web Access server.' At the bottom, there are four buttons: '< Previous', 'Next >', 'Create', and 'Cancel'.

4. Specify your Remote Desktop Session Host Servers, in this example we have two RDSH Servers so both are added.

The screenshot shows the 'Create Collection' wizard window at the 'Specify RD Session Host servers' step. The title bar says 'Create Collection'. The main heading is 'Specify RD Session Host servers'. The navigation pane on the left highlights 'RD Session Host'. The main area has a heading 'Select the RD Session Host servers from the server pool to add to this collection.' Below this is a 'Server Pool' section with a 'Filter' text box and a table. The table has columns 'Name', 'IP Address', and 'Operat'. It lists two servers: 'shwk-cmpt-rd2.OSPREY....' and 'shwk-cmpt-rd3.OSPREY....', with the second one selected. To the right of the table is a 'Selected' section showing 'Computer' and 'OSPREY.COM (2)' with the servers 'shwk-cmpt-rd2' and 'shwk-cmpt-rd3' listed below. At the bottom, there are four buttons: '< Previous', 'Next >', 'Create', and 'Cancel'.

5. Specify the Active Directory user group that you want to have access to the Collection.

The screenshot shows the 'Specify user groups' step of the 'Create Collection' wizard. The left sidebar contains a list of steps: 'Before You Begin', 'Collection Name', 'RD Session Host', 'User Groups' (highlighted), 'User Profile Disks', 'Confirmation', and 'Progress'. The main area has the title 'Specify user groups' and the instruction 'Add the user groups that should have access to connect to the collection.' Below this, there is a 'User Groups:' label and a text box containing 'OSPREY\Domain Users'. To the right of the text box are 'Add...' and 'Remove' buttons. At the bottom of the wizard are '< Previous', 'Next >', 'Create', and 'Cancel' buttons.

6. Specify the location for the User Profile Disks. These are placed on the User Data Volume on Tier 2 Storage.

The screenshot shows the 'Specify user profile disks' step of the 'Create Collection' wizard. The left sidebar contains a list of steps: 'Before You Begin', 'Collection Name', 'RD Session Host', 'User Groups', 'User Profile Disks' (highlighted), 'Confirmation', and 'Progress'. The main area has the title 'Specify user profile disks' and the instruction 'User profile disks store user profile settings and data in a central location for the collection.' Below this, there is a checkbox labeled 'Enable user profile disks' which is checked. To the right of the checkbox is a text box labeled 'Location of user profile disks:' containing the path '\\shwk-mgmt-file\UserData'. Below the text box is a label 'Maximum size (in GB):' and a text box containing the value '1'. At the bottom of the wizard are '< Previous', 'Next >', 'Create', and 'Cancel' buttons. A note at the bottom states: 'The servers in the collection must have full control permissions on the user profile disk share, and the current user must be a member of the local Administrators group on that server.'

7. Confirm the Collection Details and select create to continue.

The screenshot shows the 'Create Collection' wizard at the 'Confirm selections' step. On the left, a navigation pane lists steps: 'Before You Begin', 'Collection Name', 'RD Session Host', 'User Groups', 'User Profile Disks', 'Confirmation' (highlighted), and 'Progress'. The main area displays the following details:

- Collection Name:** RDSH Collection
- Users and User Groups:** OSPREY\Domain Users
- Remote Desktop Session Host Servers:** shwk-cmpt-rd2.OSPREY.COM, shwk-cmpt-rd3.OSPREY.COM
- User Profile Disks:** Yes

At the bottom, there are buttons for '< Previous', 'Next >', 'Create', and 'Cancel'.

8. Select Close once the create collection and add servers tasks have completed.

The screenshot shows the 'Create Collection' wizard at the 'View Progress' step. The navigation pane on the left highlights 'Progress'. The main area displays a progress summary:

The session collection is being created. Depending on the size of the session collection, this may take a while to complete.

Activity	Progress	Status
Create Collection	<div></div>	Succeeded
Add servers	<div></div>	Succeeded
✓ shwk-cmpt-rd3.OSPREY.COM		
✓ shwk-cmpt-rd2.OSPREY.COM		

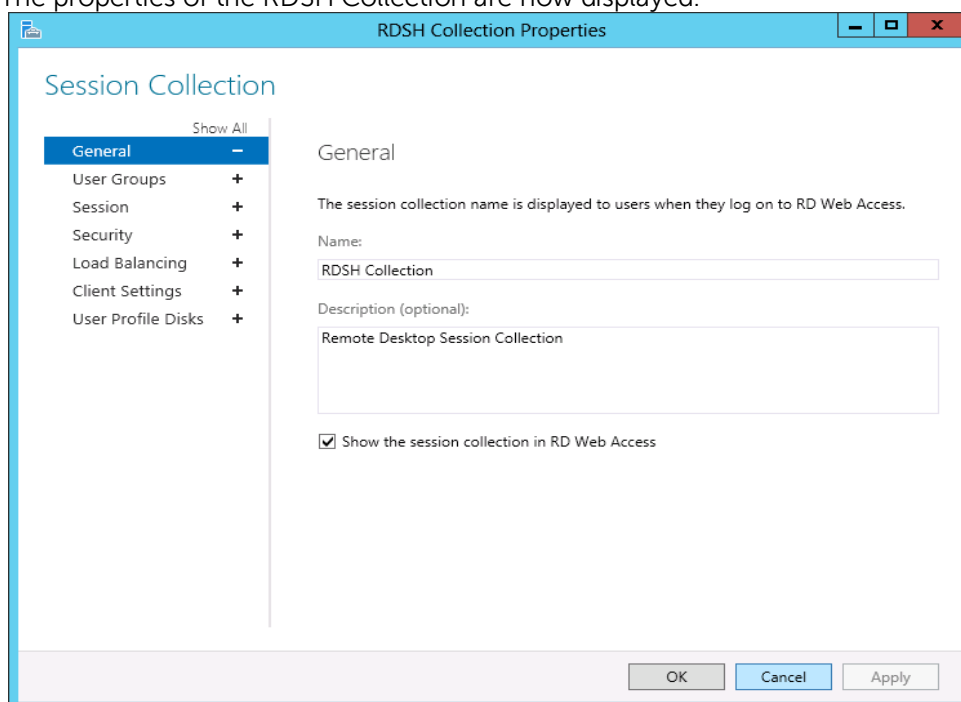
At the bottom, there are buttons for '< Previous', 'Next >', 'Close', and 'Cancel'.

The collection has now been created successfully and the next step will be to configure the amount of sessions you want each RDSH VM to handle.

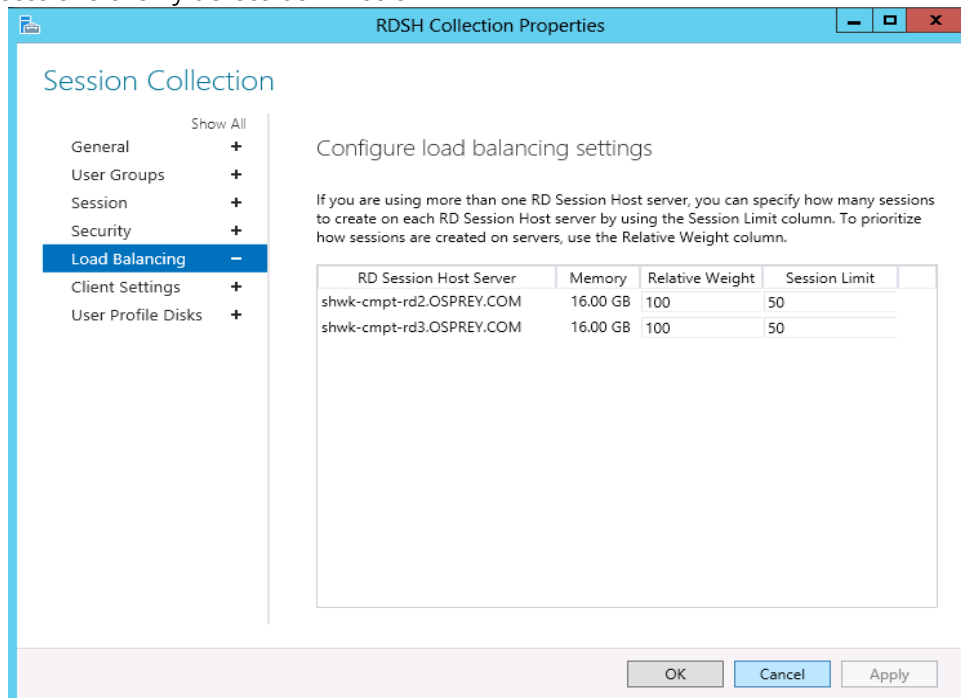
9. Select RDSH Collection, select the task option and edit properties.



10. The properties of the RDSH Collection are now displayed.



11. Select the Load balancing option and in this example we have changed the default session limit from 999999 to 50 for each of the RDSH VM's. The relative weight option can be modified depending what the requirement is with regards to load balancing and in this example it is left at the default option of 100 for each host, this will balance the sessions evenly across both hosts.

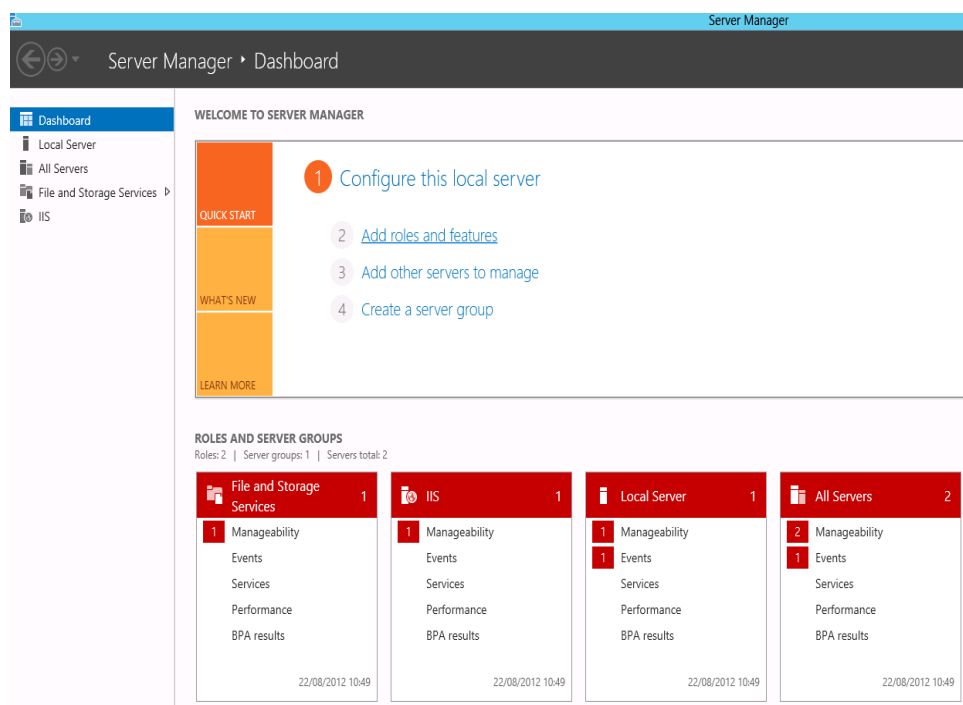


F.4 RDVH Role Installation and Setup

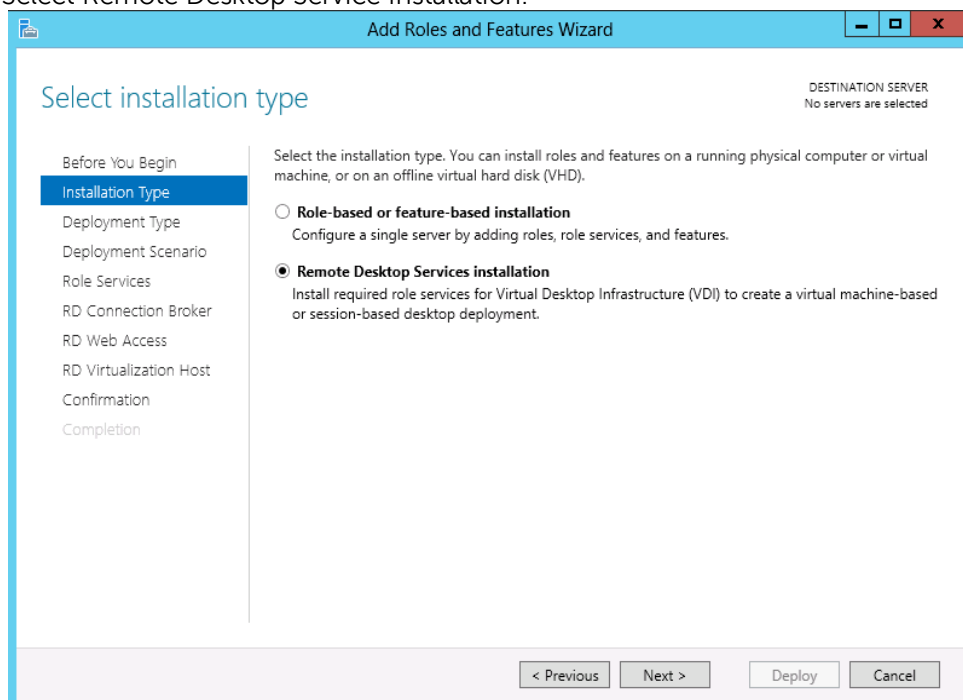
The RDVH Role installation and setup is required when implementing Pooled Virtual Desktops on Windows2012 Hyper-V. The configuration requires the Hyper-V Role to be installed on both Management and Compute Host as described in section 5.2. The Management Host will host the Connection Broker and Web Access VMs and the Pooled Virtual Desktops will reside on the Raid 10 Array on the Compute Host.

- The Servers and their Roles are listed below.
- Seahawk-2k12-s1 (Management Host, Hyper-V Role).
- Seahawk-2k12-s2 (Compute Host, Hyper-V & RDSH Roles).
- Shwk-mgmt-rdcB (Connection Broker VM).
- Shwk-mgmt-rdwa (Web access VM).

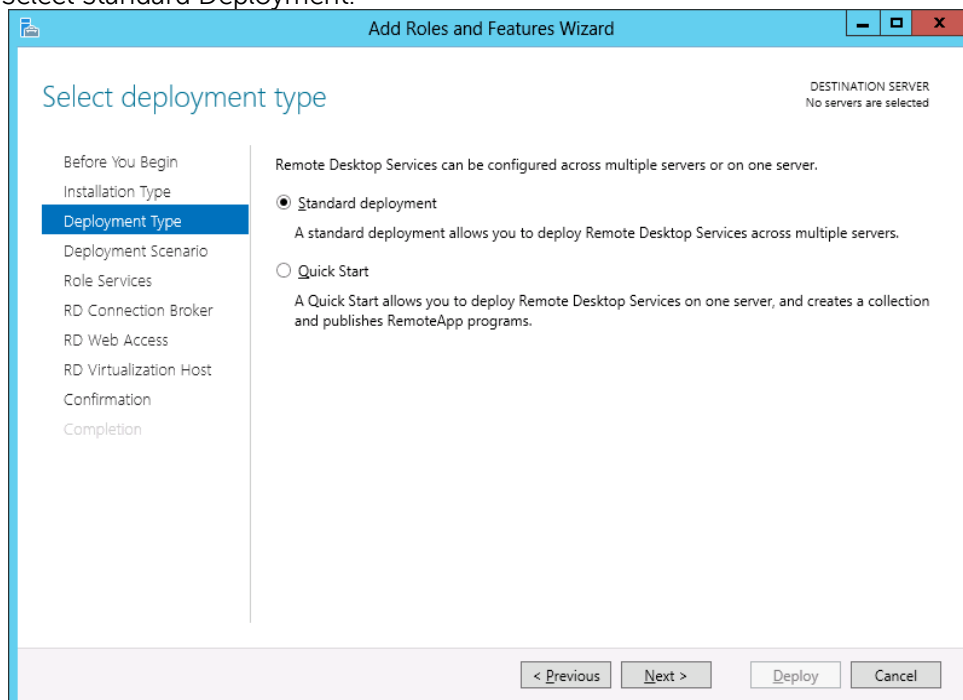
1. Open Server Manager and select add roles and features options.



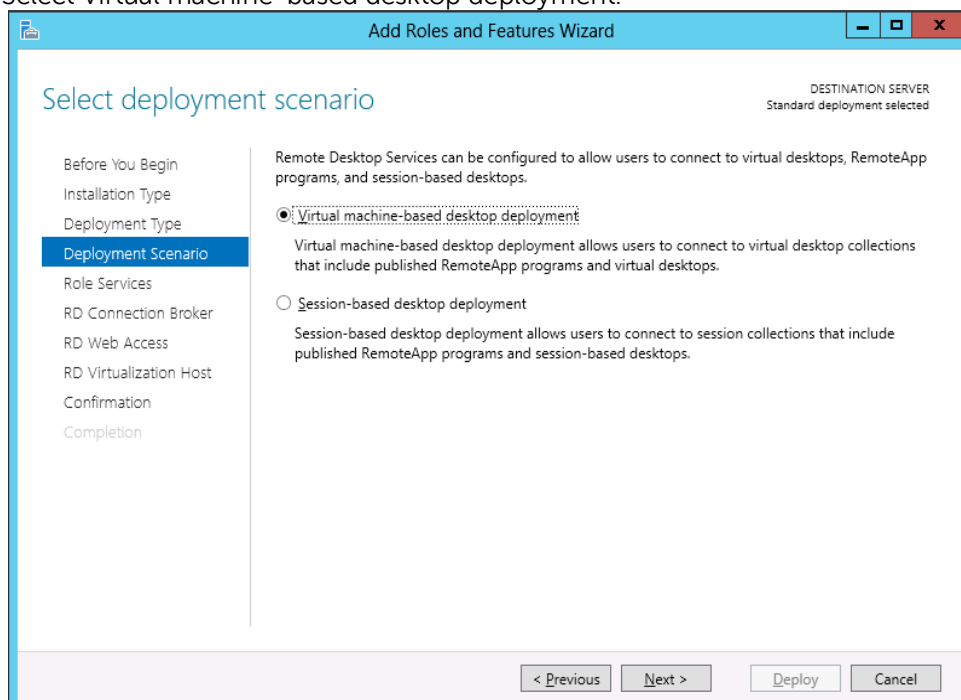
2. Select Remote Desktop Service Installation.



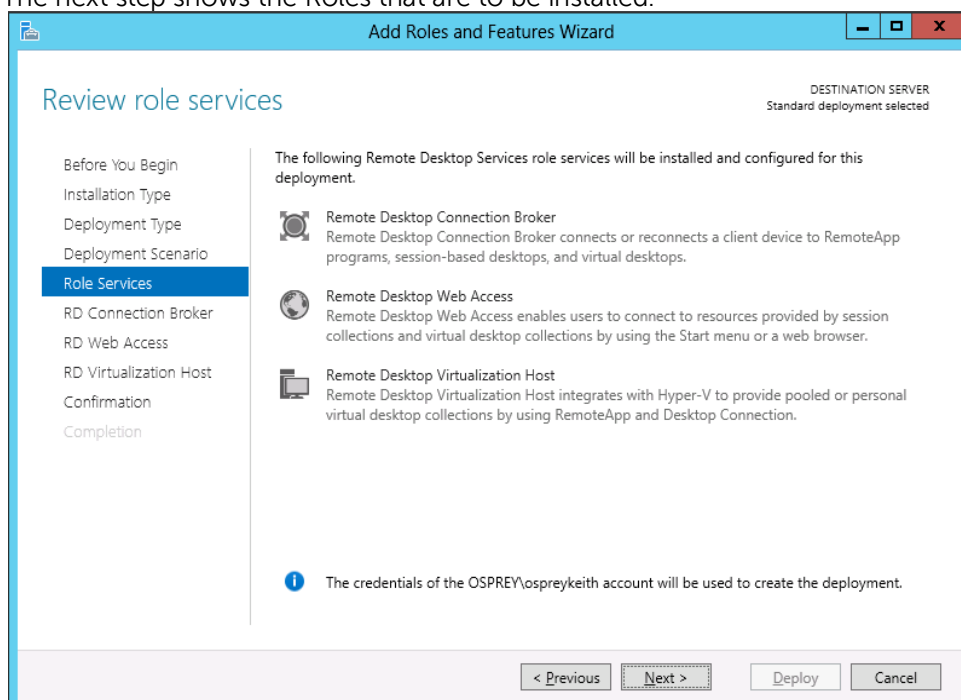
3. Select Standard Deployment.



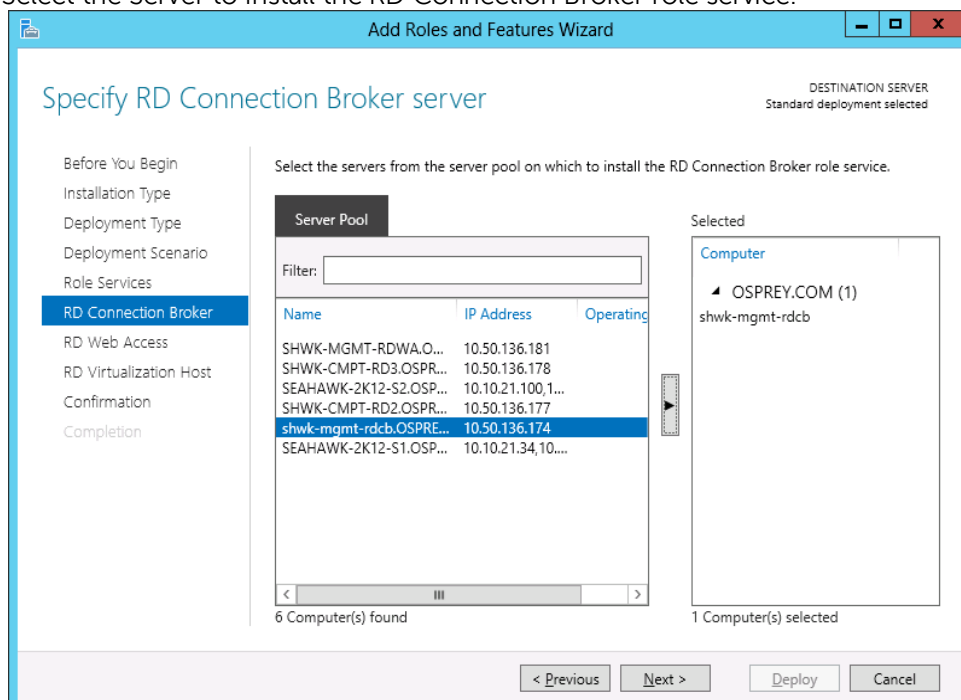
4. Select Virtual machine-based desktop deployment.



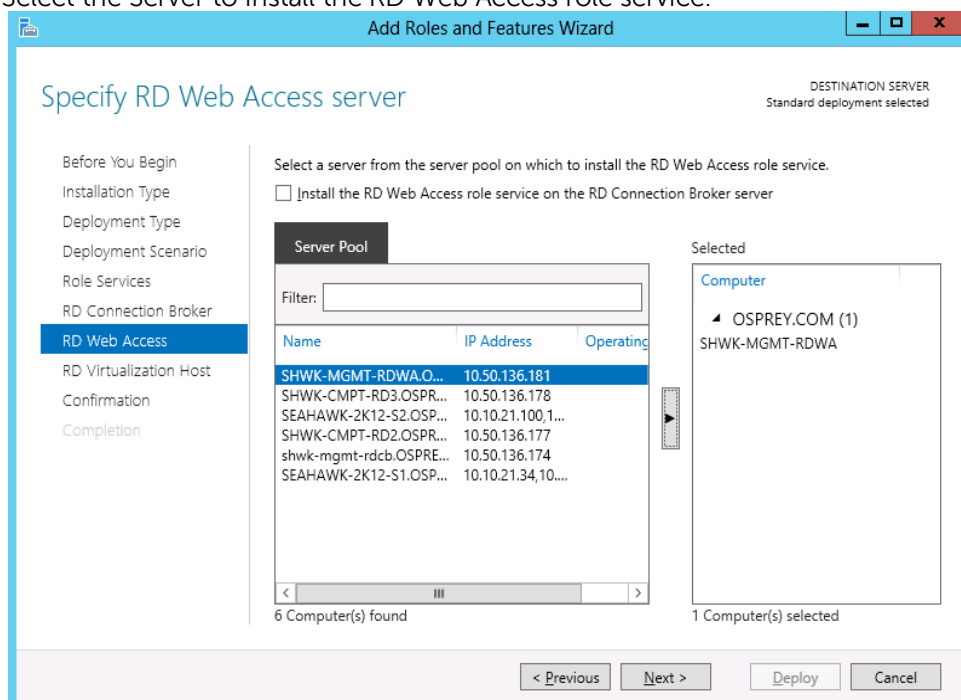
5. The next step shows the Roles that are to be installed.



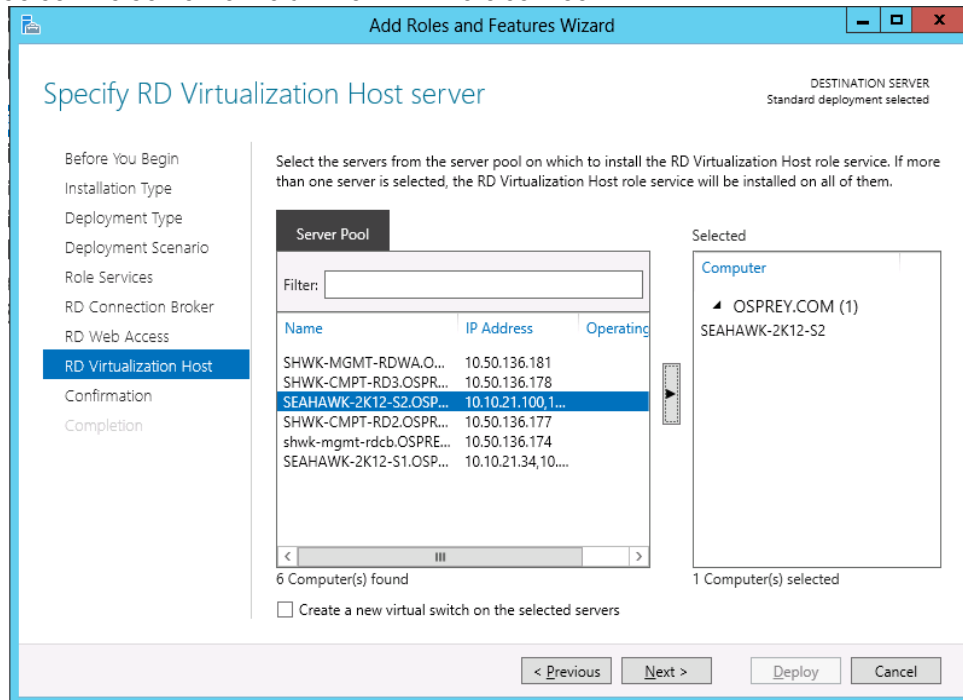
6. Select the Server to install the RD Connection Broker role service.



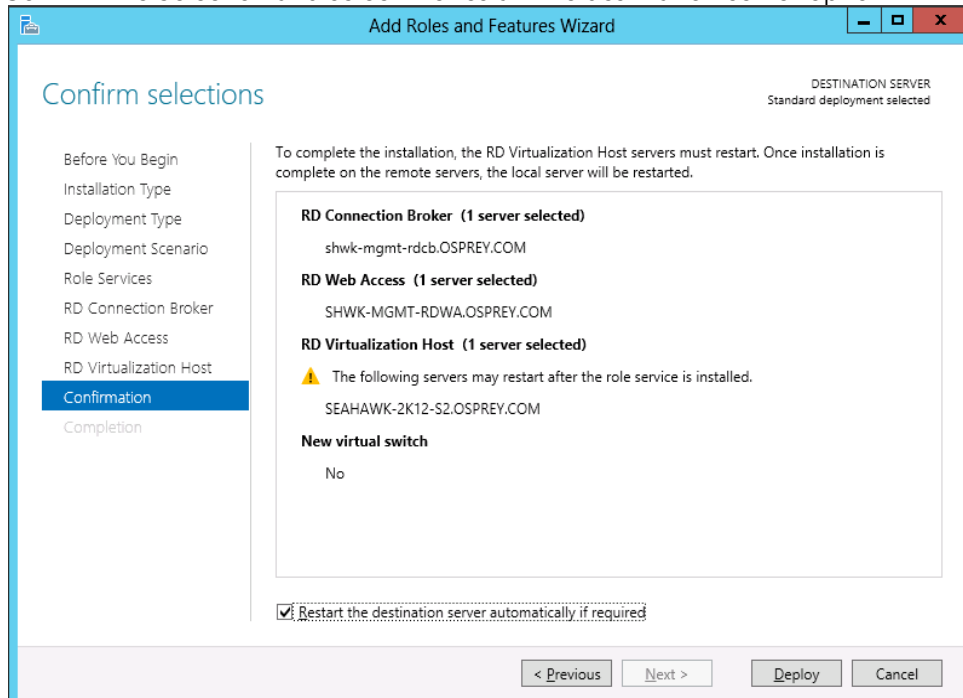
7. Select the Server to install the RD Web Access role service.



8. Select the Server to install the RDVH role service.



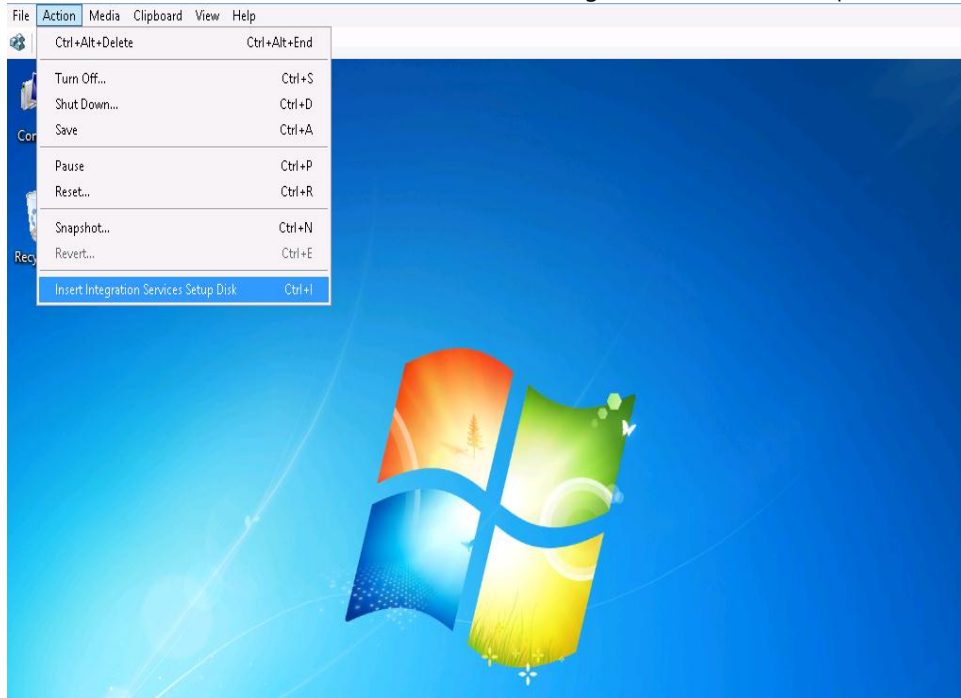
9. Confirm the Selection and select the restart the destination server option.



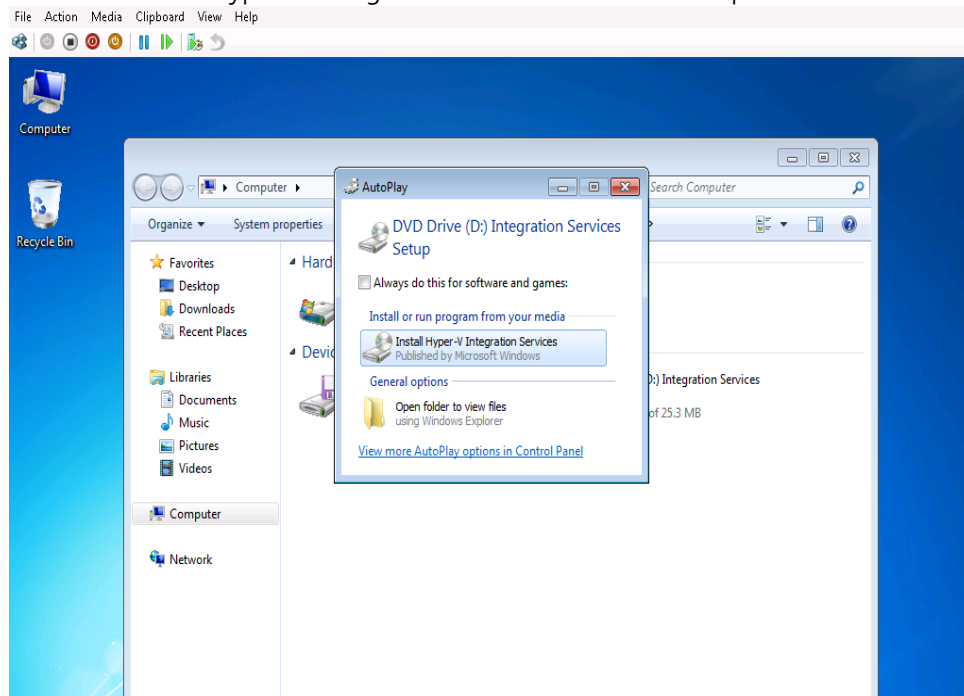
F.5 Gold Image Installation and Setup

This section of the document describes the additional steps needed to integrate an already configured Gold Image that has been configured as per configuration workbook.

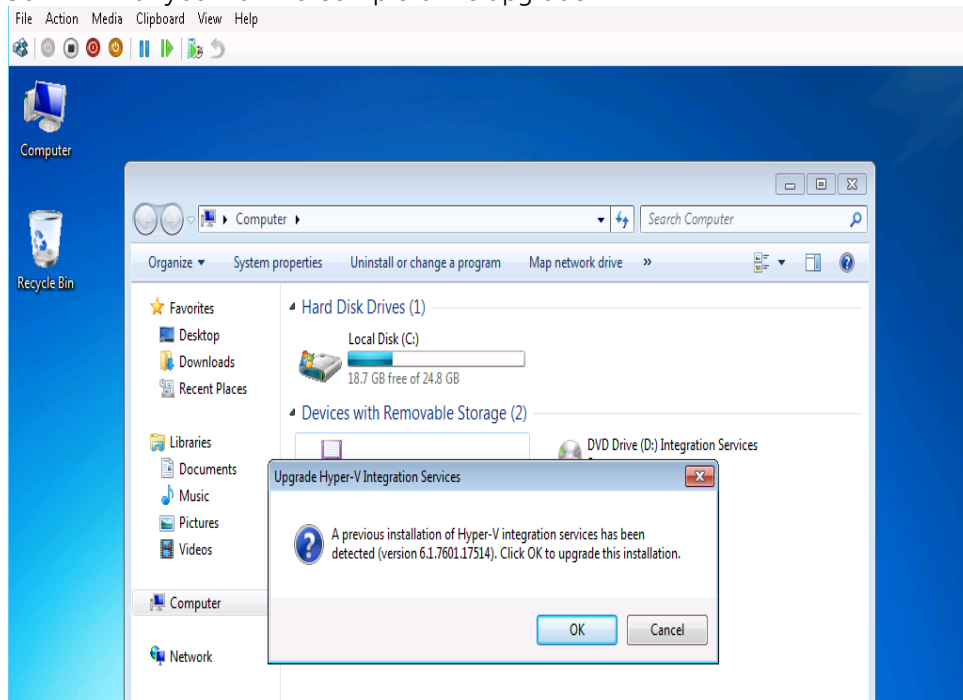
1. On the Virtual Machine select Action/Insert Integration Services Setup Disk.



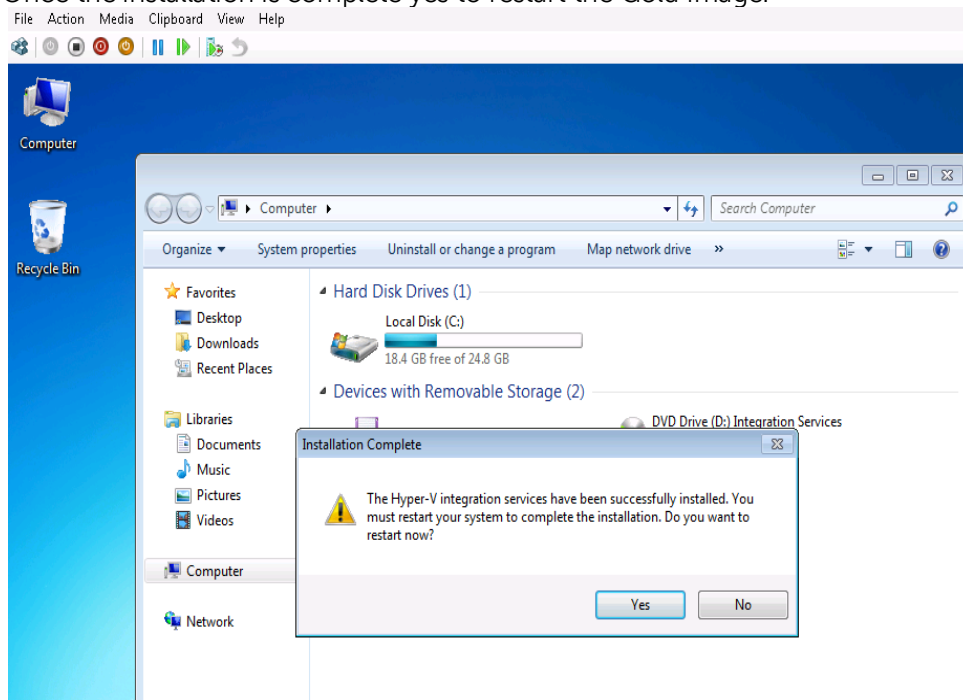
2. Select the Install Hyper-V Integration Services once the setup disk mounts.



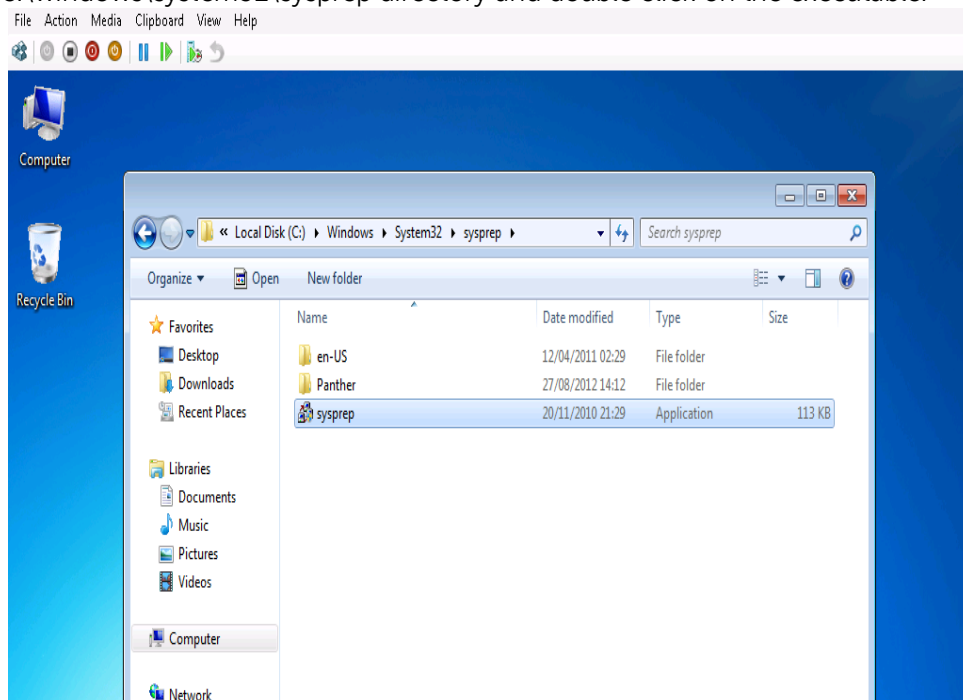
3. Confirm that you want to complete the upgrade.



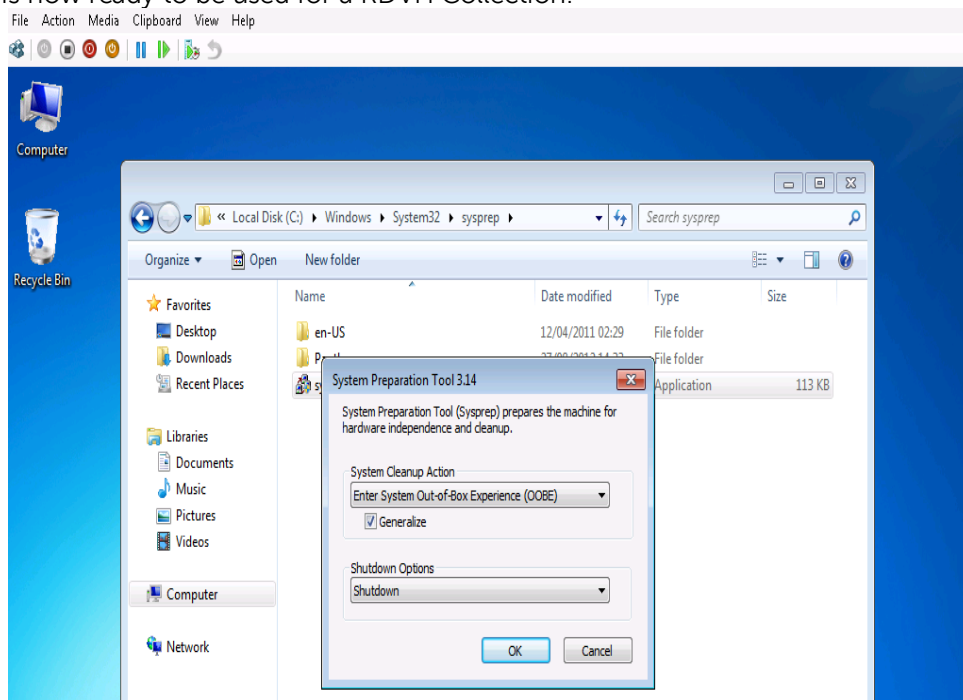
4. Once the installation is complete yes to restart the Gold Image.



5. The next step is to run sysprep on the Gold Image, open Windows Explorer and point to c:\windows\system32\sysprep directory and double click on the executable.



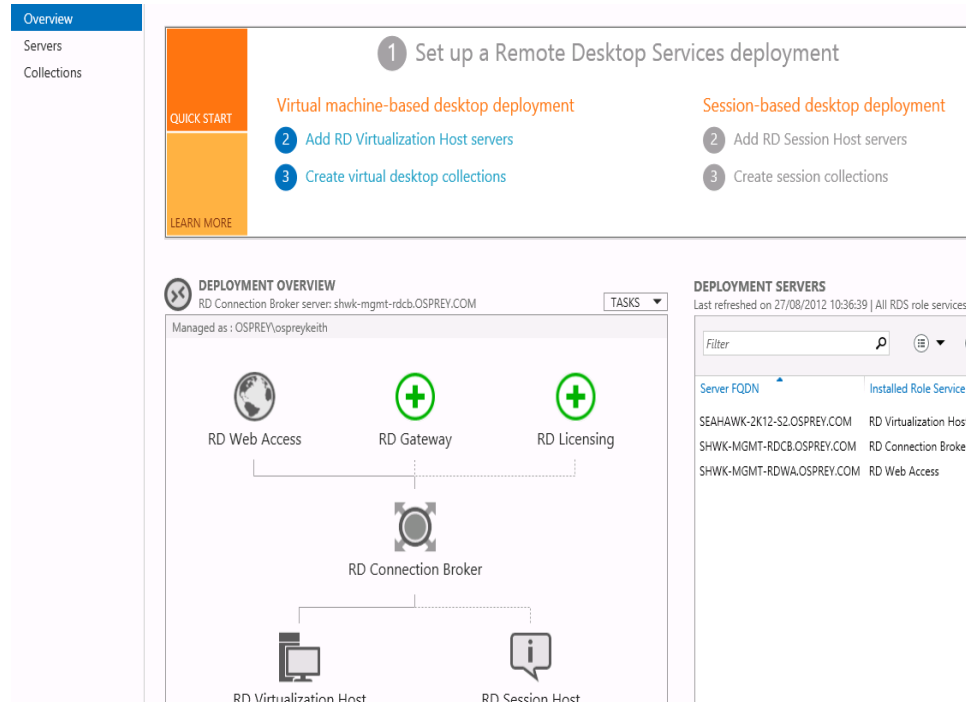
6. Select the OOBE option for System Cleanup Action, select the generalize option and shutdown for shutdown options. Once the sysprep is complete and Image shut down it is now ready to be used for a RDPVH Collection.



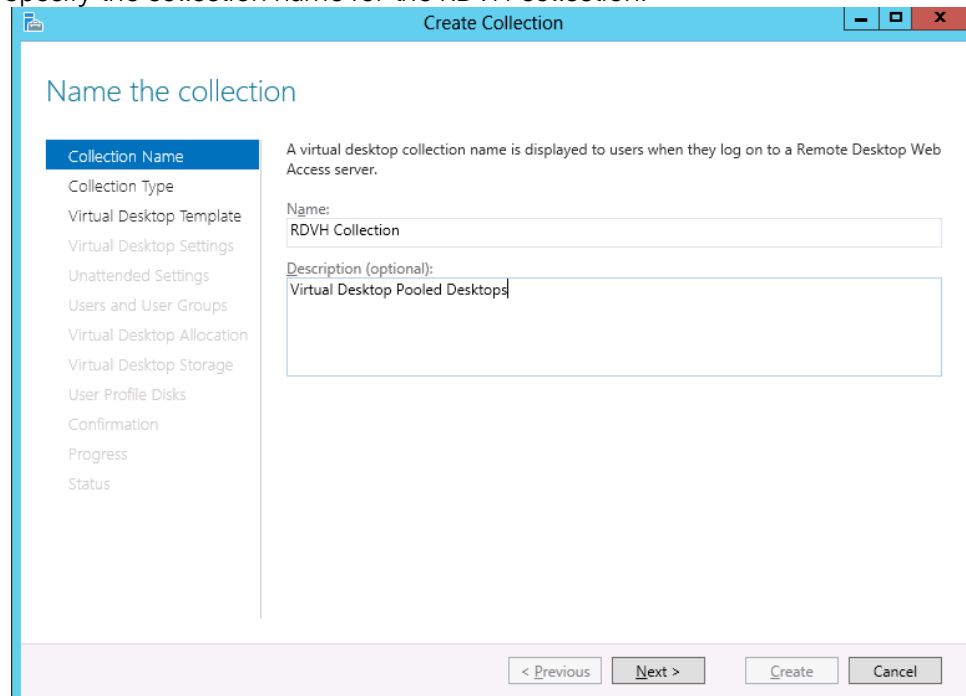
F.6 Collection Deployment

Once the RDVH Roles have been installed and Gold Image shutdown after sysprep it is time to create an RDH Collection.

1. Open Server Manager and select Remote Desktop Services, select create virtual desktop collection.



2. Specify the collection name for the RDVH collection.



3. Specify the Pooled virtual desktop and to automatically create and manage the virtual desktops.

The screenshot shows the 'Create Collection' wizard with the 'Specify the collection type' step selected. The left sidebar lists the steps: Collection Name, Collection Type (selected), Virtual Desktop Template, Virtual Desktop Settings, Unattended Settings, Users and User Groups, Virtual Desktop Allocation, Virtual Desktop Storage, User Profile Disks, Confirmation, Progress, and Status. The main area contains the following information:

Collection Name

Collection Type

The virtual desktop collection type determines whether a user is assigned a temporary virtual desktop or if they are assigned a personal virtual desktop when connecting to a collection.

☒ Pooled virtual desktop collection
☐ Personal virtual desktop collection

☒ Automatically create and manage virtual desktops

Capabilities of this virtual desktop collection include:

- ✓ New virtual desktop creation based on virtual desktop template
- ✓ Recreate virtual desktop based on virtual desktop template
- ✓ Store user settings on a user profile disk

Permanent user assignment to the virtual desktop
Administrative access on the virtual desktop

At the bottom, there are buttons for '< Previous', 'Next >', 'Create', and 'Cancel'.

4. Select the Gold Image Template.

The screenshot shows the 'Create Collection' wizard with the 'Specify the virtual desktop template' step selected. The left sidebar lists the steps: Collection Name, Collection Type, Virtual Desktop Template (selected), Virtual Desktop Settings, Unattended Settings, Users and User Groups, Virtual Desktop Allocation, Virtual Desktop Storage, User Profile Disks, Confirmation, Progress, and Status. The main area contains the following information:

Collection Name

Collection Type

Virtual Desktop Template

Virtual desktops in this collection are created by duplicating the virtual desktop template.

Available Virtual Desktop Templates:

Virtual Desktop	RD Virtualization Host Server
shwk-cmpt-rd2	SEAHAWK-2K12-S2.OSPNEY.COM
shwk-cmpt-rd3	SEAHAWK-2K12-S2.OSPNEY.COM
shwk-mgmt-file	SEAHAWK-2K12-S2.OSPNEY.COM
Win7-Master	SEAHAWK-2K12-S2.OSPNEY.COM

The 'Win7-Master' row is highlighted. At the bottom, there are buttons for '< Previous', 'Next >', 'Create', and 'Cancel'.

5. Select the virtual desktop settings.

The screenshot shows the 'Create Collection' wizard with the 'Specify the virtual desktop settings' step selected in the left-hand navigation pane. The main content area has a title 'Specify the virtual desktop settings' and a description: 'Virtual desktop settings are used to configure virtual desktops that are being created from the virtual desktop template. An answer file is used for the configuration.' There are two radio button options: 'Provide unattended installation settings' (which is selected) and 'Use an existing Sysprep answer file'. Below the second option is a text field for 'Location of answer file:' and a 'Browse...' button. At the bottom, there is a blue information icon with a note: 'For security reasons, the local Administrator account on the virtual desktop must be disabled. If you are providing a Sysprep answer file, you must add the appropriate entry in the file to disable the account.' The bottom of the window features navigation buttons: '< Previous', 'Next >', 'Create', and 'Cancel'.

6. Select the Time Zone & Active Directory location for the RDVH collection.

The screenshot shows the 'Create Collection' wizard with the 'Specify the unattended installation settings' step selected in the left-hand navigation pane. The main content area has a title 'Specify the unattended installation settings' and a description: 'The unattended installation settings are applied to new virtual desktops that are created from the virtual desktop template in this collection.' There are two radio button options: 'Select the organizational unit:' (which is selected) and 'Specify the distinguished name of the organizational unit:'. Under the first option, there are three dropdown menus: 'Time zone:' (set to '(UTC) Dublin, Edinburgh, Lisbon, London'), 'Active Directory domain name:' (set to 'OSPREY.COM'), and 'Active Directory Domain Services organizational unit (OU):' (set to 'Login_VSI'). Below the second option is an empty text field. At the bottom, there is a blue information icon with a note: 'The appropriate permissions will be configured automatically on the specified organizational unit. If you do not have the required permissions on the domain controller, you could generate a script to configure the permissions. [Generate script](#)'. The bottom of the window features navigation buttons: '< Previous', 'Next >', 'Create', and 'Cancel'.

- Specify the user group, the number of desktops and the naming convention for the RDVH collection.

The screenshot shows the 'Create Collection' wizard with the 'Specify users and user groups' step selected in the left-hand navigation pane. The main area contains the following fields and controls:

- Collection Name:** (empty text box)
- Collection Type:** (empty text box)
- Virtual Desktop Template:** (empty text box)
- Virtual Desktop Settings:** (empty text box)
- Unattended Settings:** (empty text box)
- Users and User Groups:** (selected, highlighted in blue)
- Virtual Desktop Allocation:** (empty text box)
- Virtual Desktop Storage:** (empty text box)
- User Profile Disks:** (empty text box)
- Confirmation:** (empty text box)
- Progress:** (empty text box)
- Status:** (empty text box)

On the right side, there is a section titled 'Specify users and user groups' with the following content:

Add the user groups that should have access to connect to the collection.

User Groups:

- OSPREY\Domain Users

Buttons: Add..., Remove

Virtual desktops to be created in the collection: 2

Specify characters that should be added to the beginning or end of the name of each virtual desktop.

Prefix: VDI-0

Suffix: 1

Preview: VDI-01...

Navigation buttons at the bottom: < Previous, Next >, Create, Cancel

- Confirm the RDVH host to be used and the amount of desktops for the collection.

The screenshot shows the 'Create Collection' wizard with the 'Specify virtual desktop allocation' step selected in the left-hand navigation pane. The main area contains the following fields and controls:

- Collection Name:** (empty text box)
- Collection Type:** (empty text box)
- Virtual Desktop Template:** (empty text box)
- Virtual Desktop Settings:** (empty text box)
- Unattended Settings:** (empty text box)
- Users and User Groups:** (empty text box)
- Virtual Desktop Allocation:** (selected, highlighted in blue)
- Virtual Desktop Storage:** (empty text box)
- User Profile Disks:** (empty text box)
- Confirmation:** (empty text box)
- Progress:** (empty text box)
- Status:** (empty text box)

On the right side, there is a section titled 'Specify virtual desktop allocation' with the following content:

If you need more granular control over where the virtual desktops are created, specify how many virtual desktops to create on each RD Virtualization Host server by using the New Virtual Desktops column.

Virtual desktops to be created: 2 (Allocated: 2)

RD Virtualization Host Serv	Memory	Processor	Existing Virtu	New Virtual Desk
SEAHAWK-2K12-S2.OSPRI	192.00 GB	Intel(R) Xeon(R) i	4	2

Navigation buttons at the bottom: < Previous, Next >, Create, Cancel

9. Specify the storage location on the RDVH host, in this example the d:\Virtual Machines directory is the Raid 10 Array.

The screenshot shows the 'Specify virtual desktop storage' window. On the left is a navigation pane with the following items: Collection Name, Collection Type, Virtual Desktop Template, Virtual Desktop Settings, Unattended Settings, Users and User Groups, Virtual Desktop Allocation, **Virtual Desktop Storage**, User Profile Disks, Confirmation, Progress, and Status. The main area has the title 'Specify virtual desktop storage' and a description: 'Select the type of storage, and then specify the path for the virtual desktops. You may specify a different path for the virtual desktop template, which may improve performance.' There are three radio button options: 'Store on each RD Virtualization Host server:' (selected) with a text box containing 'D:\Virtual Machines'; 'Store on a network share:' with a text box containing 'Example: \\ServerName\ShareName'; and 'Store on a Cluster Shared Volume (CSV):' with a text box containing 'Example: C:\ClusterStorage\Vol1\VirtualDesktops'. There is also an unchecked checkbox 'Specify a separate path on which to store the virtual desktop template:' with an empty text box. Below these is the text 'The storage type must match the storage type of the virtual desktops.' and another unchecked checkbox 'Automatically roll back the virtual desktop when the user logs off'. At the bottom are buttons for '< Previous', 'Next >', 'Create', and 'Cancel'.

10. Specify the user profile disk location.

The screenshot shows the 'Specify user profile disks' window. The navigation pane on the left is the same as in the previous window, but 'User Profile Disks' is now selected. The main area has the title 'Specify user profile disks' and a description: 'User profile disks store user profile settings and data in a central location for the collection.' There is a checked checkbox 'Enable user profile disks'. Below it is a text box for 'Location of user profile disks:' containing '\\shwk-mgmt-file\UserData'. Below that is a text box for 'Maximum size (in GB):' containing '1'. At the bottom is an information icon with the text: 'The servers in the collection must have full control permissions on the user profile disk share, and the current user must be a member of the local Administrators group on that server.' At the very bottom are buttons for '< Previous', 'Next >', 'Create', and 'Cancel'.

11. Confirm the selections for the collection.

The screenshot shows the 'Create Collection' wizard window with the title bar 'Create Collection'. The left sidebar lists the steps: Collection Name, Collection Type, Virtual Desktop Template, Virtual Desktop Settings, Unattended Settings, Users and User Groups, Virtual Desktop Allocation, Virtual Desktop Storage, User Profile Disks, Confirmation (highlighted), Progress, and Status. The main area is titled 'Confirm selections' and contains the following fields:

- Collection Name:** RDVH Collection
- Description (optional):** Virtual Desktop Pooled Desktops
- Collection Type:** Pooled
- Management Option:** Managed
- Active Directory domain name:** OSPREY.COM
- Active Directory organizational unit (OU):** Login_VSI
- Time Zone:** (UTC) Dublin, Edinburgh, Lisbon, London
- User Groups:** (empty field)

At the bottom, there are buttons for '< Previous', 'Next >', 'Create', and 'Cancel'.

12. Once the virtual desktop is exported the Pooled VM's are the created.

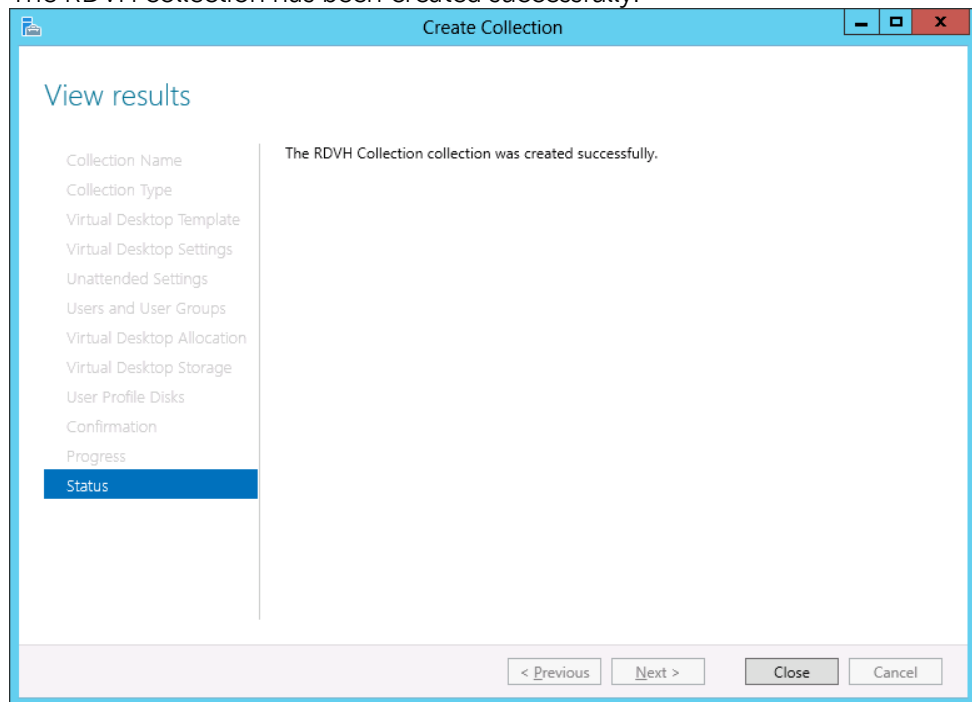
The screenshot shows the 'Create Collection' wizard window with the title bar 'Create Collection'. The left sidebar lists the steps: Collection Name, Collection Type, Virtual Desktop Template, Virtual Desktop Settings, Unattended Settings, Users and User Groups, Virtual Desktop Allocation, Virtual Desktop Storage, User Profile Disks, Confirmation, Progress (highlighted), and Status. The main area is titled 'View Progress' and shows the progress of 'Exporting the virtual desktop'.

The progress bar is partially filled, and the text below it reads: 'The virtual desktops are being created in the virtual desktop collection.'

Below the progress bar, there is an information icon (i) and a message: 'The virtual desktops in the virtual desktop collection are being created. Depending on the size of the virtual desktop collection, this may take a while to complete. You may close the wizard and monitor the progress by right-clicking the collection in the collections tile and then clicking 'Task Status Details'.'

At the bottom, there are buttons for '< Previous', 'Next >', 'Close', and 'Cancel'.

13. The RDVH collection has been created successfully.



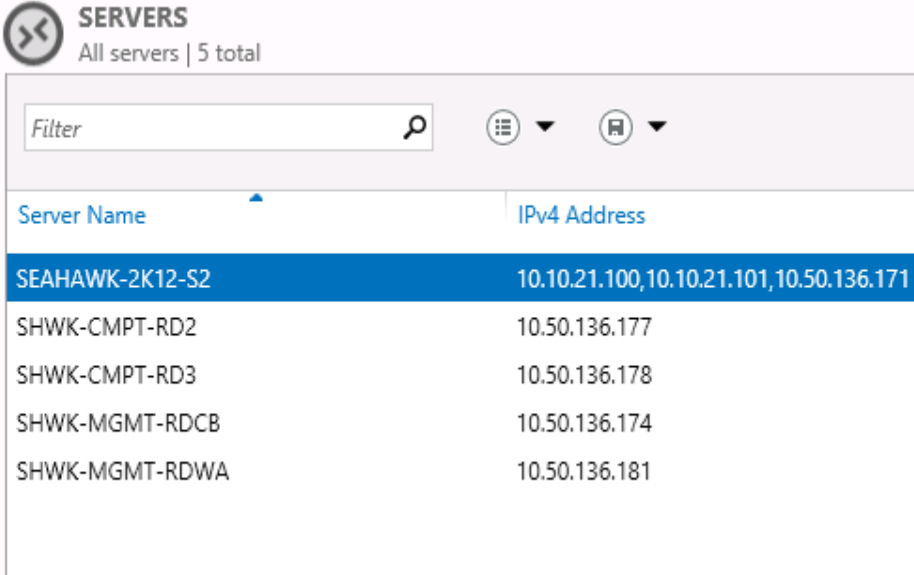
4

F.7 Combined RDSH / RDVH

The combined RDSH/RDVH Collections will run on the same Compute Host. The Pooled Virtual Desktops and the Remote Desktop Sessions Hosts will reside on the Raid 10 Array.

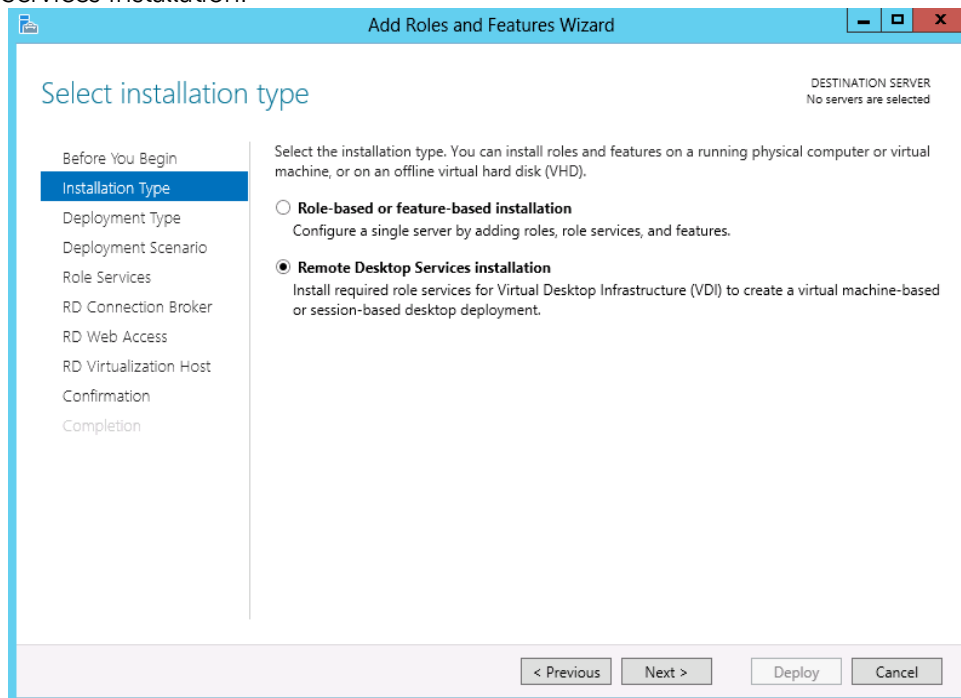
The RDVH collection created in step 5.4 will be used for the combined collections so we need to create the RDSH Collection.

1. The list of Servers needed for the combined RDSH & RDVH.



Server Name	IPv4 Address
SEAHAWK-2K12-S2	10.10.21.100,10.10.21.101,10.50.136.171
SHWK-CMPT-RD2	10.50.136.177
SHWK-CMPT-RD3	10.50.136.178
SHWK-MGMT-RDCB	10.50.136.174
SHWK-MGMT-RDWA	10.50.136.181

2. Open Server Manager, select Remote Desktop Services and select Remote Desktop Services Installation.



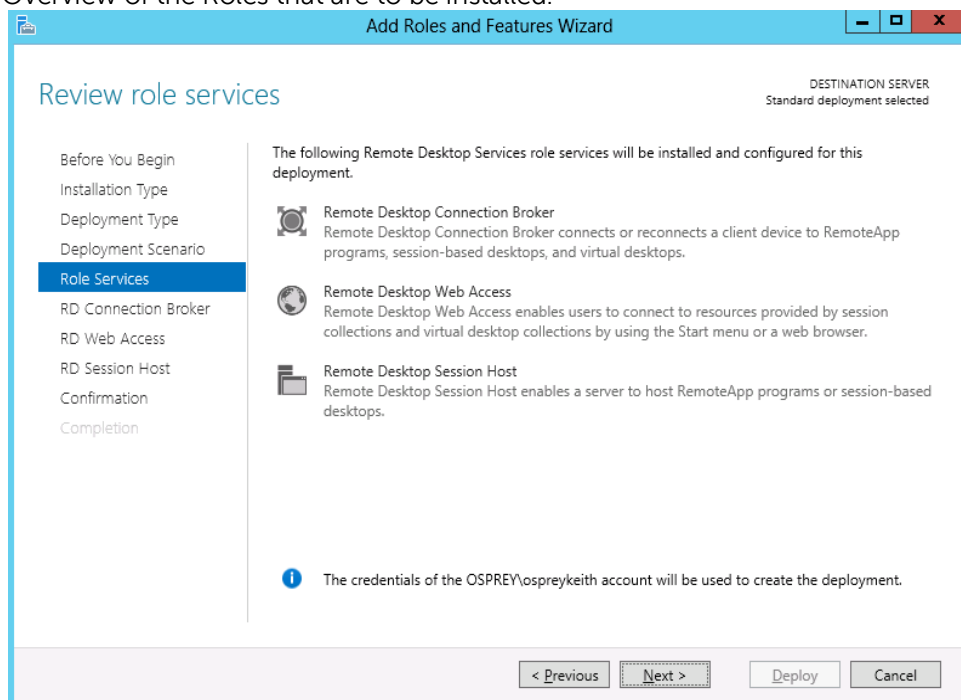
3. Select the deployment type and since an RDS Deployment already exists the RD Connection Broker will be automatically assigned.

The screenshot shows the 'Add Roles and Features Wizard' window, specifically the 'Select deployment type' step. The left-hand navigation pane lists the following steps: 'Before You Begin', 'Installation Type', 'Deployment Type' (which is currently selected and highlighted in blue), 'Deployment Scenario', 'Role Services', 'RD Connection Broker', 'RD Web Access', 'RD Virtualization Host', 'Confirmation', and 'Completion'. The main content area on the right contains the following text: 'A Remote Desktop Services deployment already exists in the server pool. Select an RD Connection Broker on which to create the Remote Desktop Services deployment.' Below this is a dropdown menu for 'RD Connection Broker' with the value 'SHWK-MGMT-RDCB.OSPREY.COM' selected. Further down, it states 'Remote Desktop Services can be configured across multiple servers or on one server.' There are two radio button options: 'Standard deployment' (which is selected) and 'Quick Start'. The 'Standard deployment' option is accompanied by the text: 'A standard deployment allows you to deploy Remote Desktop Services across multiple servers.' The 'Quick Start' option is accompanied by the text: 'A Quick Start allows you to deploy Remote Desktop Services on one server, and creates a collection and publishes RemoteApp programs.' At the bottom right of the window, there are four buttons: '< Previous', 'Next >', 'Deploy', and 'Cancel'. In the top right corner, there is a status area that says 'DESTINATION SERVER' and 'No servers are selected'.

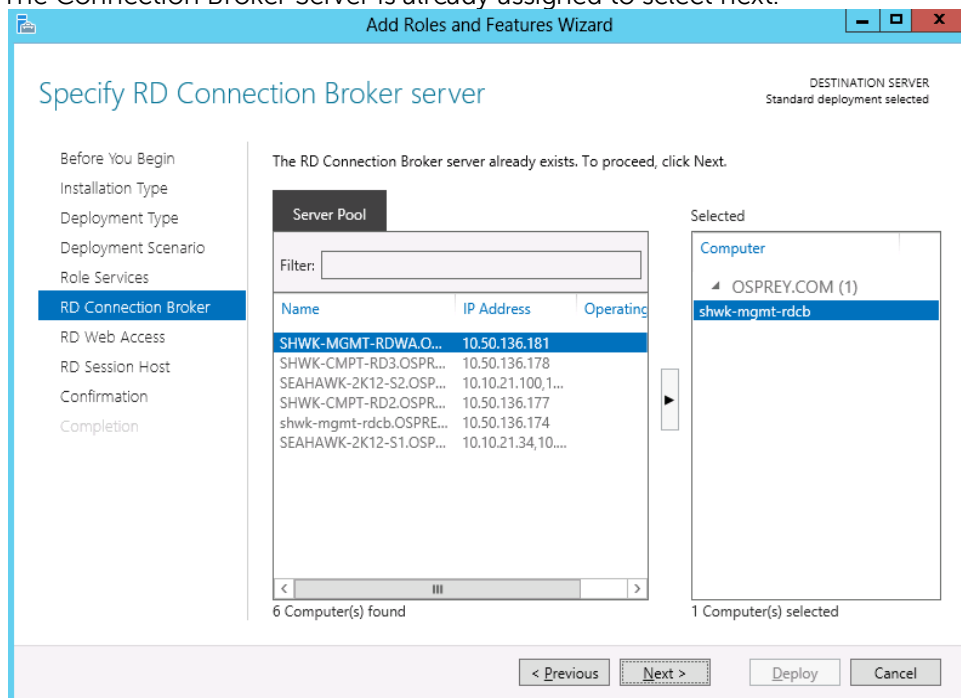
4. Select session-based deployment.

The screenshot shows the 'Add Roles and Features Wizard' window, specifically the 'Select deployment scenario' step. The left-hand navigation pane lists the following steps: 'Before You Begin', 'Installation Type', 'Deployment Type', 'Deployment Scenario' (which is currently selected and highlighted in blue), 'Role Services', 'RD Connection Broker', 'RD Web Access', 'RD Session Host', 'Confirmation', and 'Completion'. The main content area on the right contains the following text: 'Remote Desktop Services can be configured to allow users to connect to virtual desktops, RemoteApp programs, and session-based desktops.' Below this are two radio button options: 'Virtual machine-based desktop deployment' and 'Session-based desktop deployment' (which is selected). The 'Virtual machine-based desktop deployment' option is accompanied by the text: 'Virtual machine-based desktop deployment allows users to connect to virtual desktop collections that include published RemoteApp programs and virtual desktops.' The 'Session-based desktop deployment' option is accompanied by the text: 'Session-based desktop deployment allows users to connect to session collections that include published RemoteApp programs and session-based desktops.' At the bottom right of the window, there are four buttons: '< Previous', 'Next >', 'Deploy', and 'Cancel'. In the top right corner, there is a status area that says 'DESTINATION SERVER' and 'Standard deployment selected'.

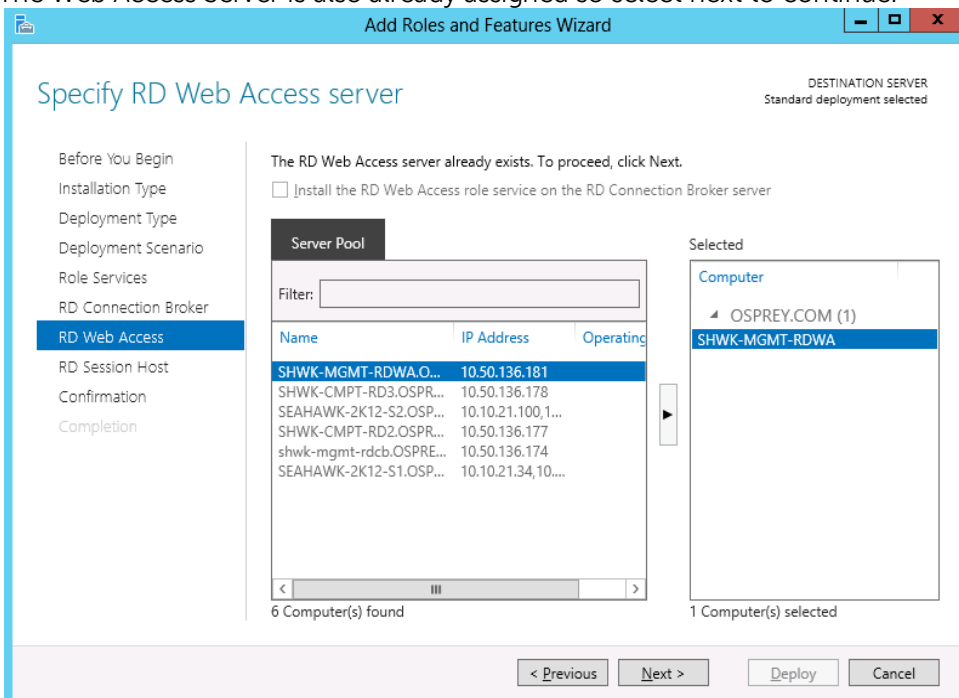
5. Overview of the Roles that are to be installed.



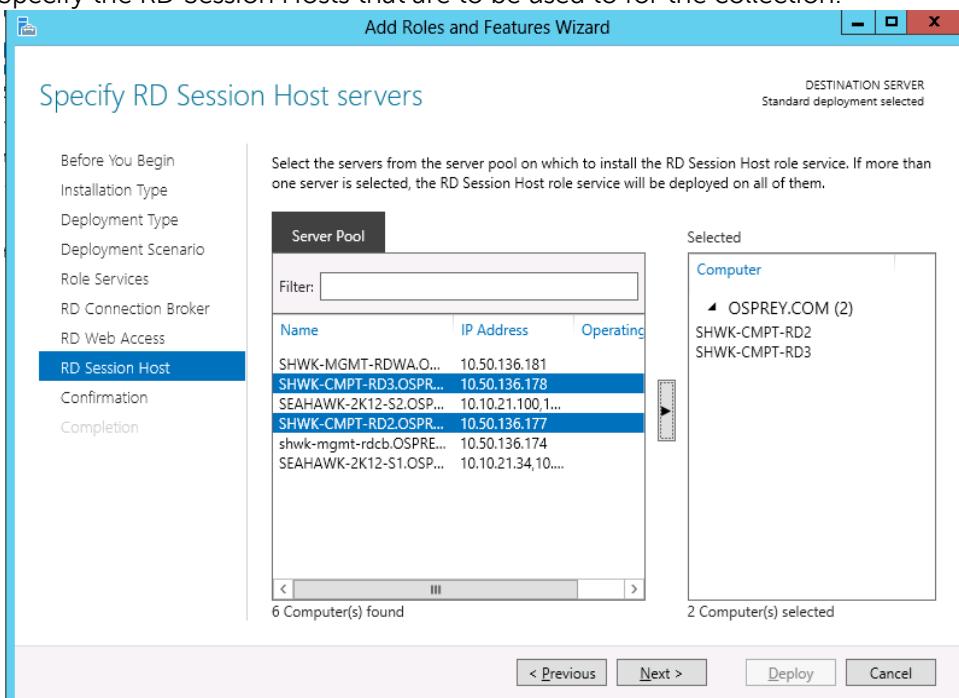
6. The Connection Broker Server is already assigned to select next.



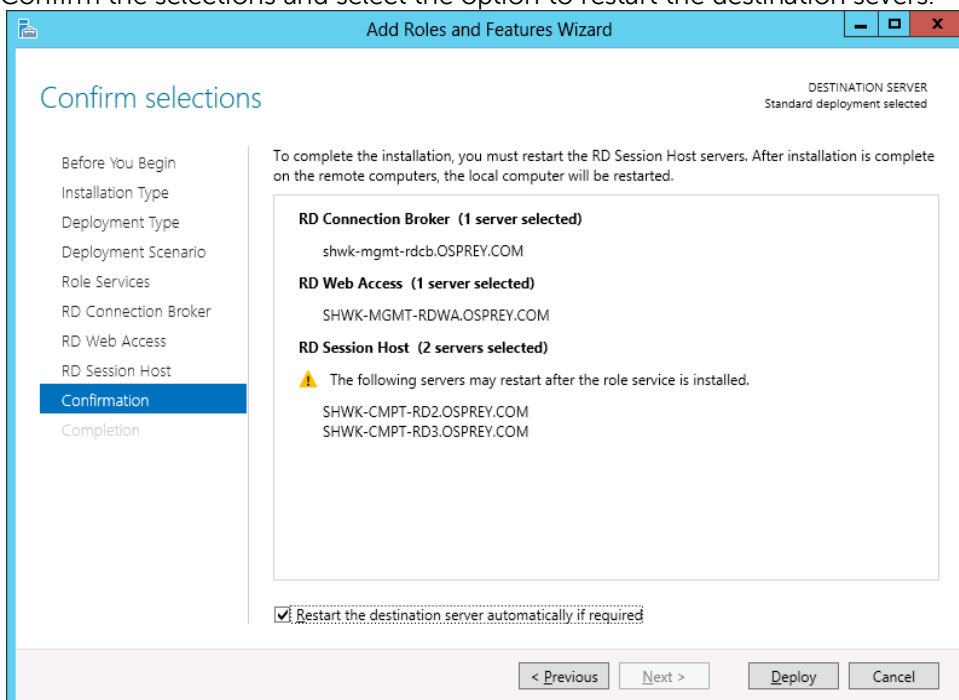
7. The Web Access Server is also already assigned so select next to continue.



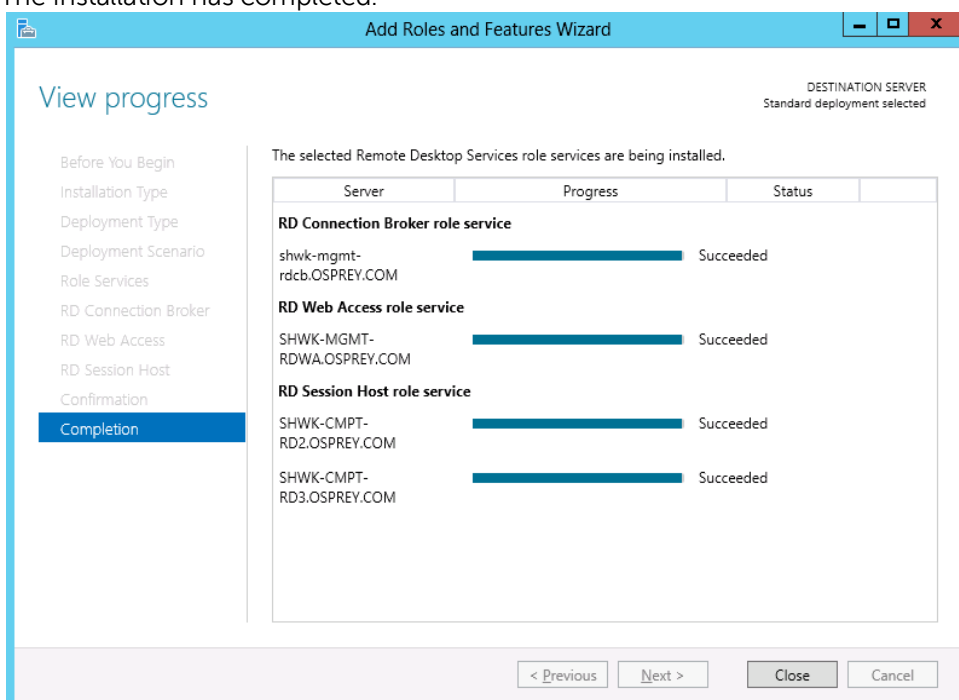
8. Specify the RD Session Hosts that are to be used to for the collection.



9. Confirm the selections and select the option to restart the destination servers.



10. The installation has completed.



The RDSH Roles are now also installed so the next step is to create the RDSH Collection and you can see from the below diagram that the RDVH Collection has already been created as described in section 5.4.

11. Open Server Manager/Remote Desktop Services and select create session collection.

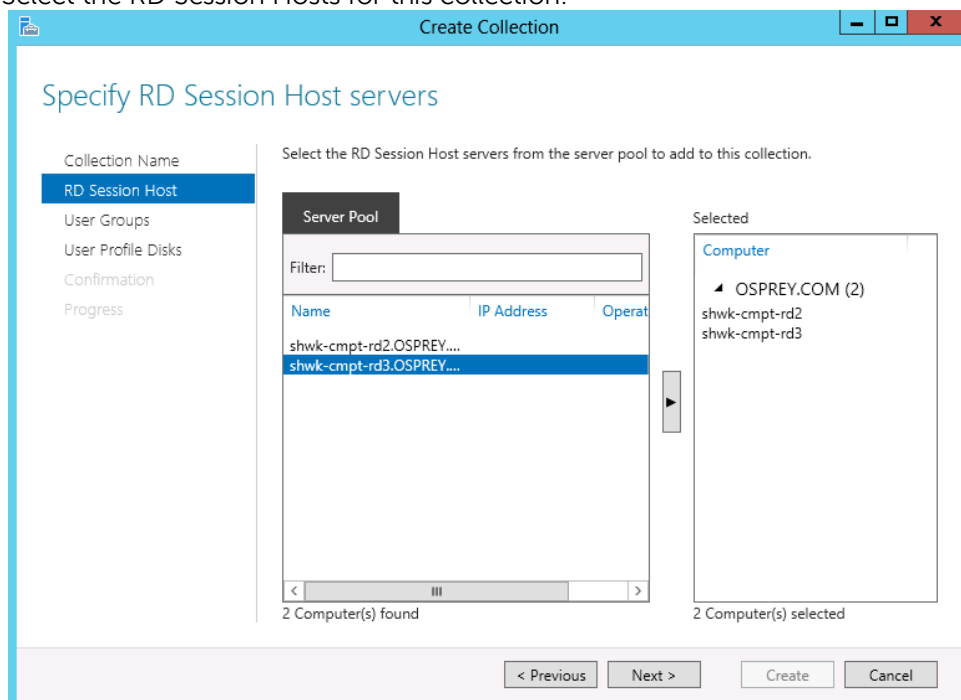
The screenshot displays the Remote Desktop Services console. On the left, a navigation pane shows 'Overview' selected, with 'Servers', 'Collections', and 'RDVH Collection' below it. The main area is titled 'GET STARTED WITH REMOTE DESKTOP SERVICES'. It features a 'QUICK START' section with two columns: 'Virtual machine-based desktop deployment' and 'Session-based desktop deployment'. The 'Virtual machine-based' column lists steps: 1. Set up a Remote Desktop Services deployment, 2. Add RD Virtualization Host servers, and 3. Create virtual desktop collections. The 'Session-based' column lists steps: 1. Set up a Remote Desktop Services deployment, 2. Add RD Session Host servers, and 3. Create session collections. Below this is a 'DEPLOYMENT OVERVIEW' section showing a diagram of the deployment architecture: RD Web Access, RD Gateway, and RD Licensing. To the right of the diagram is a 'DEPLOYMENT SERVERS' table listing servers and their roles.

Server FQDN	Installed Role Service
SEAHAWK-2K12-S2.OSPREY.COM	RD Virtualization Host
shwk-cmpt-rd2.OSPREY.COM	RD Session Host
shwk-cmpt-rd3.OSPREY.COM	RD Session Host
SHWK-MGMT-RDCB.OSPREY.COM	RD Connection Broker
SHWK-MGMT-RDWA.OSPREY.COM	RD Web Access

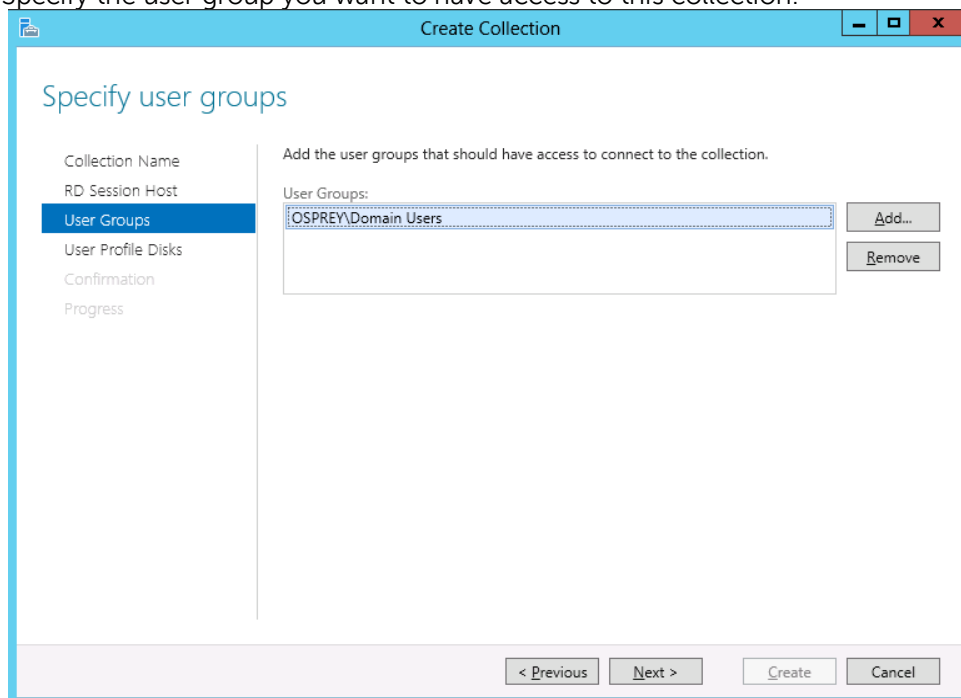
12. Specify the collection name for the RDSH collection.

The screenshot shows the 'Create Collection' wizard. The title bar says 'Create Collection'. The main heading is 'Name the collection'. On the left, a navigation pane shows 'Collection Name' selected, with 'RD Session Host', 'User Groups', 'User Profile Disks', 'Confirmation', and 'Progress' below it. The main area contains a description: 'A session collection name is displayed to users when they log on to a Remote Desktop Web Access server.' Below this, there are two text boxes: 'Name:' with the value 'RDSH Collection' and 'Description (optional):' with the value 'Remote Desktop Session Collection'. At the bottom, there are four buttons: '< Previous', 'Next >', 'Create', and 'Cancel'.

13. Select the RD Session Hosts for this collection.



14. Specify the user group you want to have access to this collection.



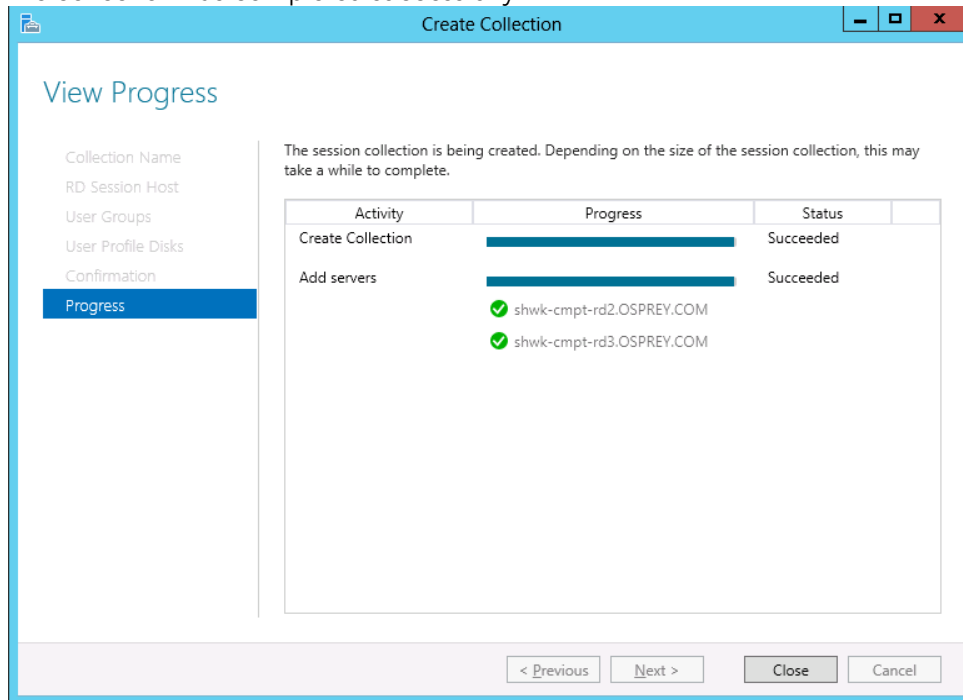
15. Specify the location for the User Profile Disks. The location cannot be the same as used for the RDVH Collection.

The screenshot shows the 'Specify user profile disks' step in the 'Create Collection' wizard. The left sidebar lists the steps: Collection Name, RD Session Host, User Groups, User Profile Disks (selected), Confirmation, and Progress. The main area has a title 'Specify user profile disks' and a description: 'User profile disks store user profile settings and data in a central location for the collection.' Below this, there is a checkbox 'Enable user profile disks' which is checked. A text box 'Location of user profile disks:' contains the path '\\shwk-mgmt-file\UserData\RDSH'. A text box 'Maximum size (in GB):' contains the value '1'. At the bottom, there is an information icon and a note: 'The servers in the collection must have full control permissions on the user profile disk share, and the current user must be a member of the local Administrators group on that server.' Navigation buttons at the bottom include '< Previous', 'Next >', 'Create', and 'Cancel'.

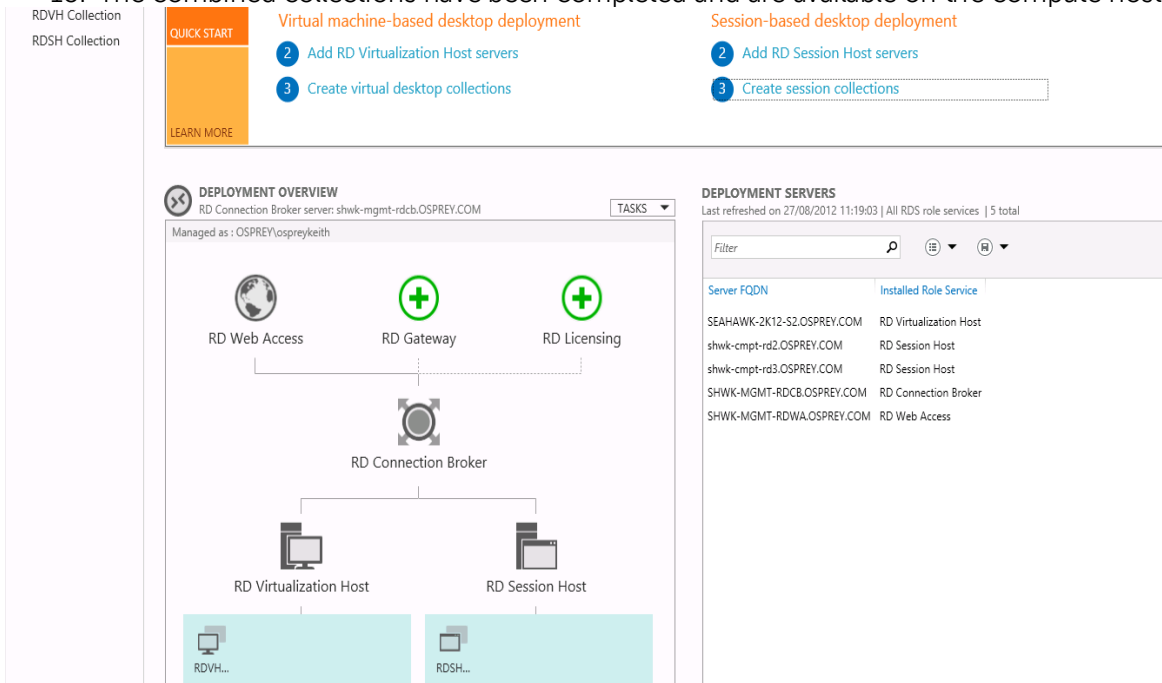
16. Confirm the Collection settings.

The screenshot shows the 'Confirm selections' step in the 'Create Collection' wizard. The left sidebar lists the steps: Collection Name, RD Session Host, User Groups, User Profile Disks, Confirmation (selected), and Progress. The main area has a title 'Confirm selections' and a summary of the configuration. The summary includes: 'Collection Name' (RDSH Collection), 'Users and User Groups' (OSPNEY\Domain Users), 'Remote Desktop Session Host Servers' (shwk-cmpt-rd2.OSPREY.COM and shwk-cmpt-rd3.OSPREY.COM), and 'User Profile Disks' (Yes). Navigation buttons at the bottom include '< Previous', 'Next >', 'Create', and 'Cancel'.

17. The collection has completed successfully.



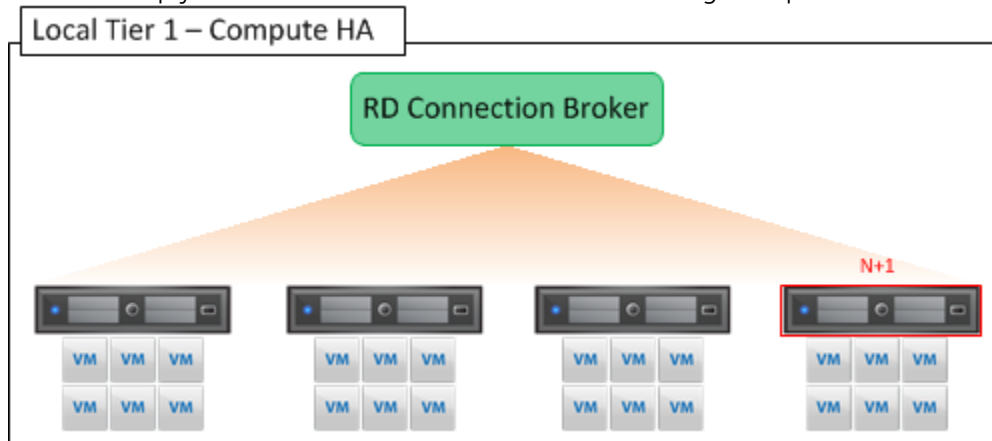
18. The combined collections have been completed and are available on the compute host.



F.8 Configuration for High Availability

Each layer in the solution architecture can be individually protected to prevent an extended service outage. The Network layer only requires an additional switch configured in a stack with the first. Please refer to that covers Force10 switch stacking.

Protecting the Compute layer for RDSH and RDVH is provided by adding an additional host to a collection, thus effectively increasing the hosting capacity of a given collection. Session requests will be fulfilled by all hosts in the collection and as a result, each will have reserve capacity to insure against a host failure. Care needs to be taken to ensure that user provisioning does not exceed the overflow capacity provided by the additional node. A simple fail-safe measure would be to ensure that the appropriate number of users entitled to connect to the environment be tightly controlled via Active Directory. In a failure scenario users working on a failed host would simply reconnect to a fresh session on a surviving Compute host.



To implement HA for the Management layer, we will also add an additional host but will add a few more layers of redundancy. The following will protect each of the critical infrastructure components in the solution:

- The Management hosts will be configured in a Hyper-V cluster (Node and Disk Majority).
- The storage volume that hosts the Management VMs will be upgraded to a Cluster Shared Volume (CSV).
- The RD Connection Broker will be configured for HA with a second RDCB introduced.

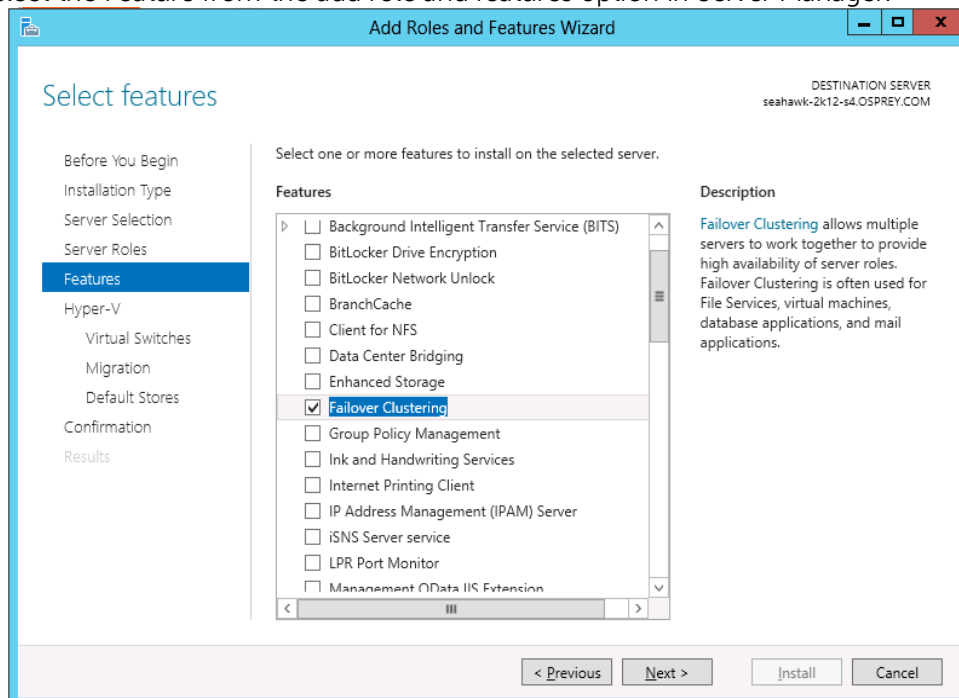
The following storage volumes are applicable in a 2-node Management layer HA scenario:

Volumes	Host	Size (GB)	RAID	Storage Array	Purpose	File System	CSV
Management	1	500	50	Tier 2	RDS VMs, File Server	NTFS	Yes
Management	2	500	50	Tier 2	RDS VMs, File Server	NTFS	Yes
SQL Data	2	100	50	Tier 2	SQL Data Disk	NTFS	Yes
SQL Logs	2	100	50	Tier 2	SQL Logs Disk	NTFS	Yes
SQL TempDB Data	2	5	50	Tier 2	SQL TempDB Data Disk	NTFS	Yes
SQL TempDB Logs	2	5	50	Tier 2	SQL TempDB Logs Disk	NTFS	Yes
SQL Witness	1	1	50	Tier 2	SQL	NTFS	Yes

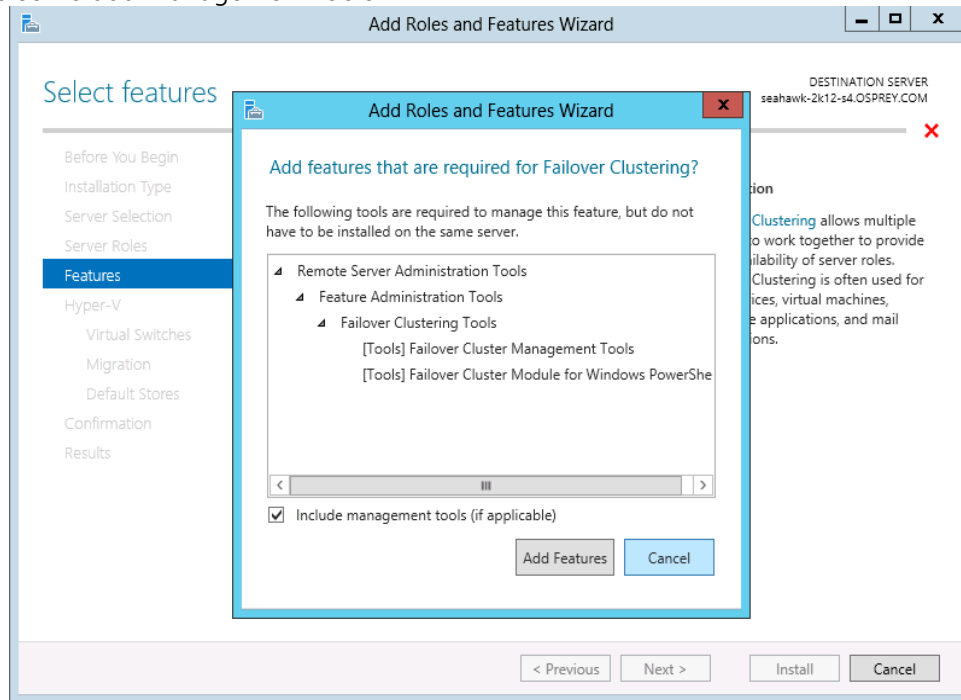
					Witness Disk		
Quorum 1	-	500MB	50	Tier 2	Hyper-V Cluster Quorum	NTFS	Yes
User Data	-	2048	50	Tier 2	File Server	NTFS	No
User Profiles	-	20	50	Tier 2	User profiles	NTFS	No
Templates/ ISO	-	200	50	Tier 2	ISO/ gold image storage (optional)	NTFS	Yes

To create the Hyper-V Cluster the failover Clustering Feature needs to be installed on both Nodes that are to be clustered.

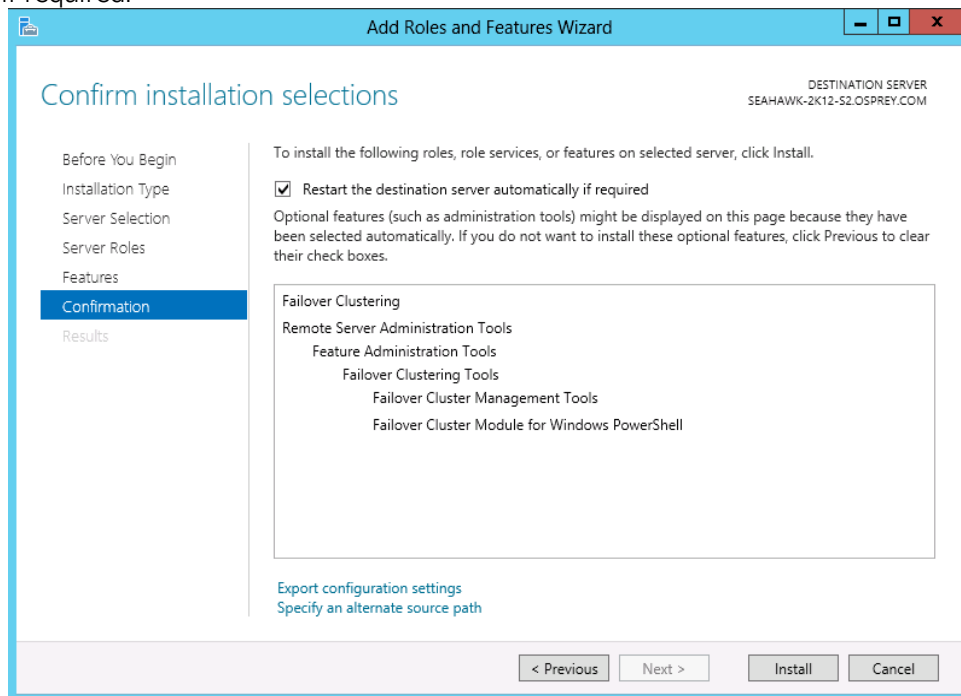
1. Select the Feature from the add role and features option in Server Manager.



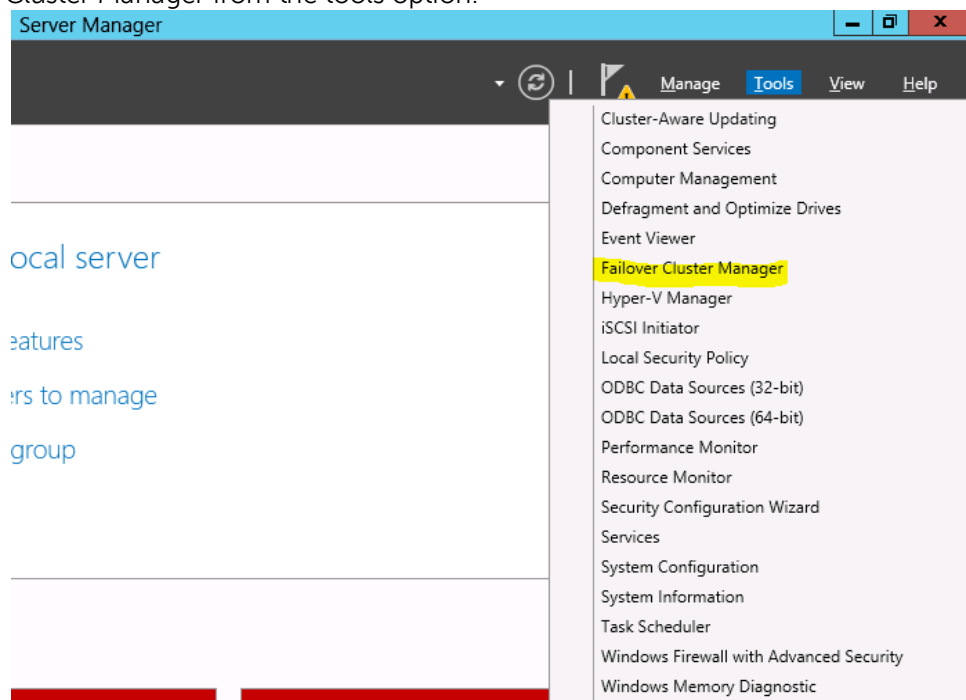
2. Select to add management tools.



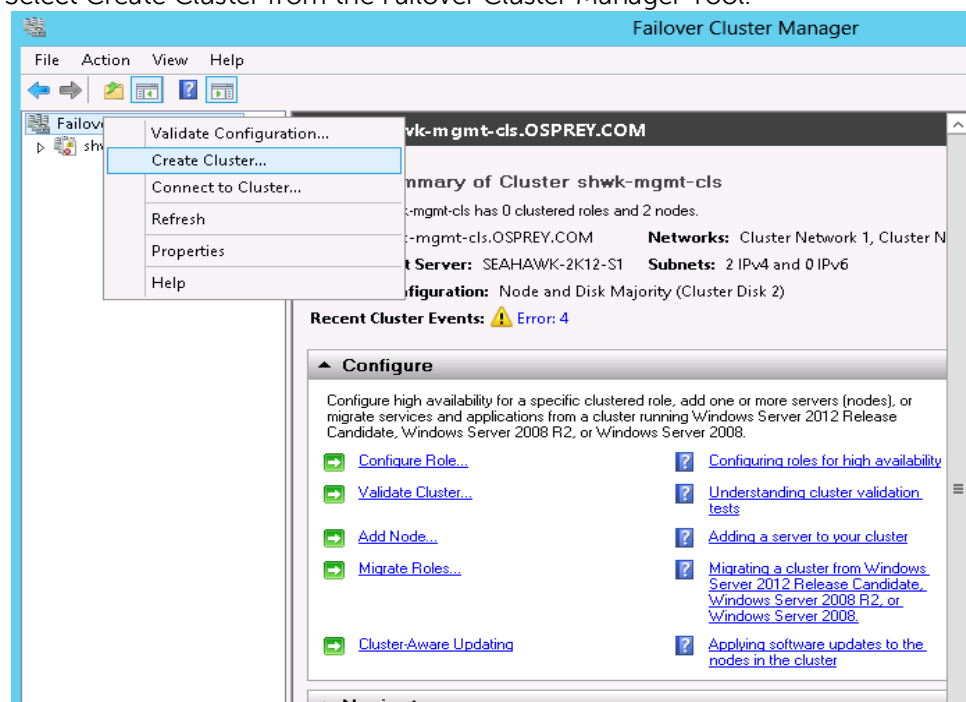
3. Confirm the installation selections and select the option to restart the destination Server if required.



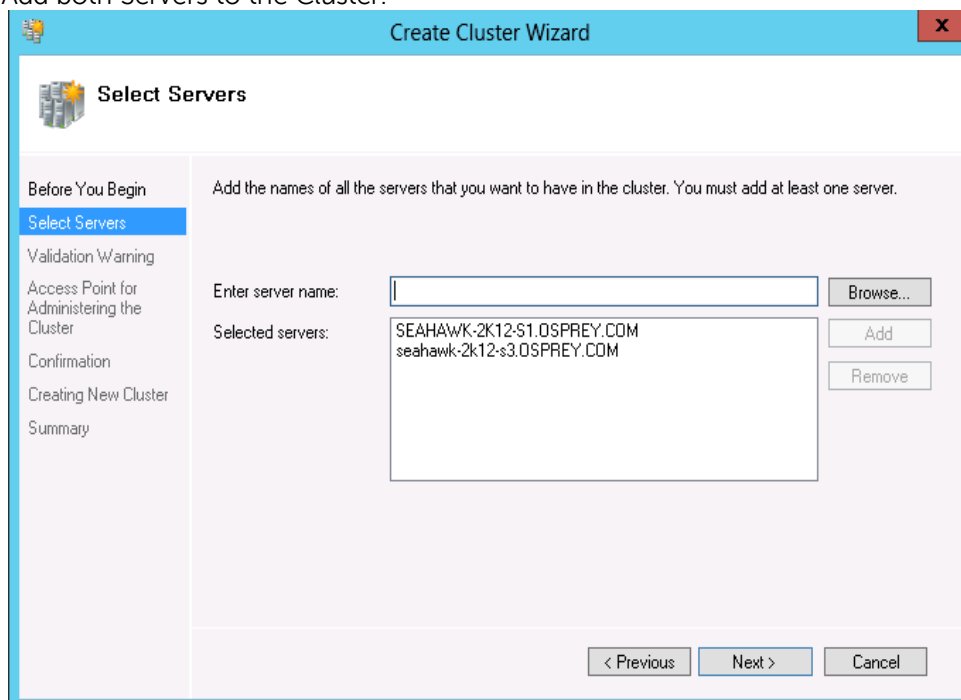
- Once the feature has been installed on Nodes, open Server Manager and select Failover Cluster Manager from the tools option.



- Select Create Cluster from the Failover Cluster Manager Tool.



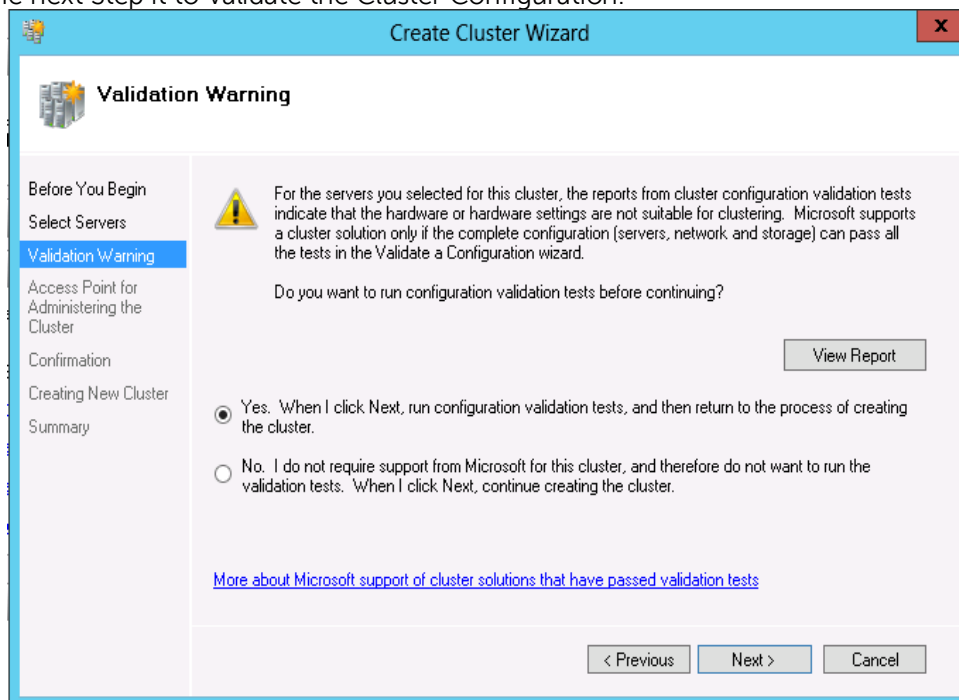
6. Add both Servers to the Cluster.



The screenshot shows the 'Create Cluster Wizard' window, specifically the 'Select Servers' step. The window has a blue title bar with the text 'Create Cluster Wizard' and a close button. On the left, there is a navigation pane with the following items: 'Before You Begin', 'Select Servers' (which is highlighted), 'Validation Warning', 'Access Point for Administering the Cluster', 'Confirmation', 'Creating New Cluster', and 'Summary'. The main area of the window contains the following elements:

- A sub-header 'Select Servers' with a server icon.
- A text box with the instruction: 'Add the names of all the servers that you want to have in the cluster. You must add at least one server.'
- A label 'Enter server name:' followed by a text input field and a 'Browse...' button.
- A label 'Selected servers:' followed by a list box containing two entries: 'SEAHAWK-2K12-S1.OSPREY.COM' and 'seahawk-2k12-s3.OSPREY.COM'. To the right of the list box are 'Add' and 'Remove' buttons.
- At the bottom right, there are three buttons: '< Previous', 'Next >', and 'Cancel'.

7. The next Step it to Validate the Cluster Configuration.



The screenshot shows the 'Create Cluster Wizard' window, specifically the 'Validation Warning' step. The window has a blue title bar with the text 'Create Cluster Wizard' and a close button. On the left, the navigation pane is the same as in the previous screenshot, but 'Validation Warning' is now highlighted. The main area of the window contains the following elements:

- A sub-header 'Validation Warning' with a warning icon.
- A warning message: 'For the servers you selected for this cluster, the reports from cluster configuration validation tests indicate that the hardware or hardware settings are not suitable for clustering. Microsoft supports a cluster solution only if the complete configuration (servers, network and storage) can pass all the tests in the Validate a Configuration wizard.'
- A question: 'Do you want to run configuration validation tests before continuing?'
- A 'View Report' button.
- Two radio button options:
 - ☒ Yes. When I click Next, run configuration validation tests, and then return to the process of creating the cluster.
 - ☐ No. I do not require support from Microsoft for this cluster, and therefore do not want to run the validation tests. When I click Next, continue creating the cluster.
- A link: '[More about Microsoft support of cluster solutions that have passed validation tests](#)'
- At the bottom right, there are three buttons: '< Previous', 'Next >', and 'Cancel'.

- Once the Validation has been completed, the Cluster Name and IP address need to be added.

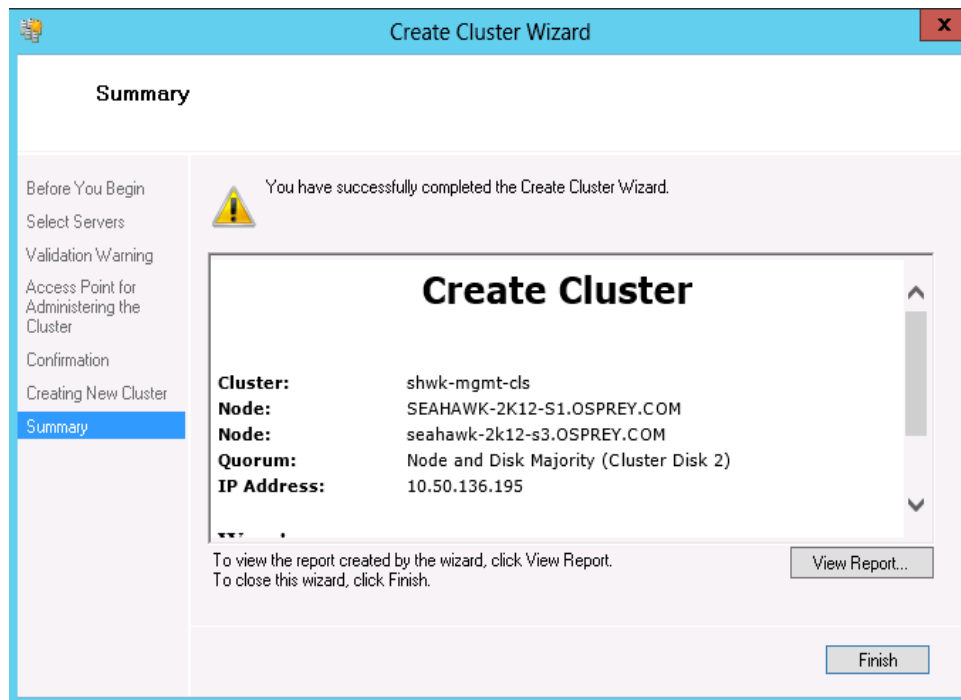
The screenshot shows the 'Create Cluster Wizard' window with the title bar 'Create Cluster Wizard'. The left sidebar contains the following steps: 'Before You Begin', 'Select Servers', 'Validation Warning', 'Access Point for Administering the Cluster' (highlighted), 'Confirmation', 'Creating New Cluster', and 'Summary'. The main area is titled 'Access Point for Administering the Cluster' and contains the instruction: 'Type the name you want to use when administering the cluster.' Below this, the 'Cluster Name' is entered as 'shwk-mgmt-cls'. A warning icon and text state: 'The NetBIOS name is limited to 15 characters. One or more IPv4 addresses could not be configured automatically. For each network to be used, make sure the network is selected, and then type an address.' Below the warning is a table with two columns: 'Networks' and 'Address'. The first row has a checked checkbox in the 'Networks' column, the value '10.50.136.0/21' in the 'Networks' column, and the value '10 . 50 . 136 . 195' in the 'Address' column. At the bottom right are three buttons: '< Previous', 'Next >', and 'Cancel'.

Networks	Address
<input checked="" type="checkbox"/>	10.50.136.0/21
	10 . 50 . 136 . 195

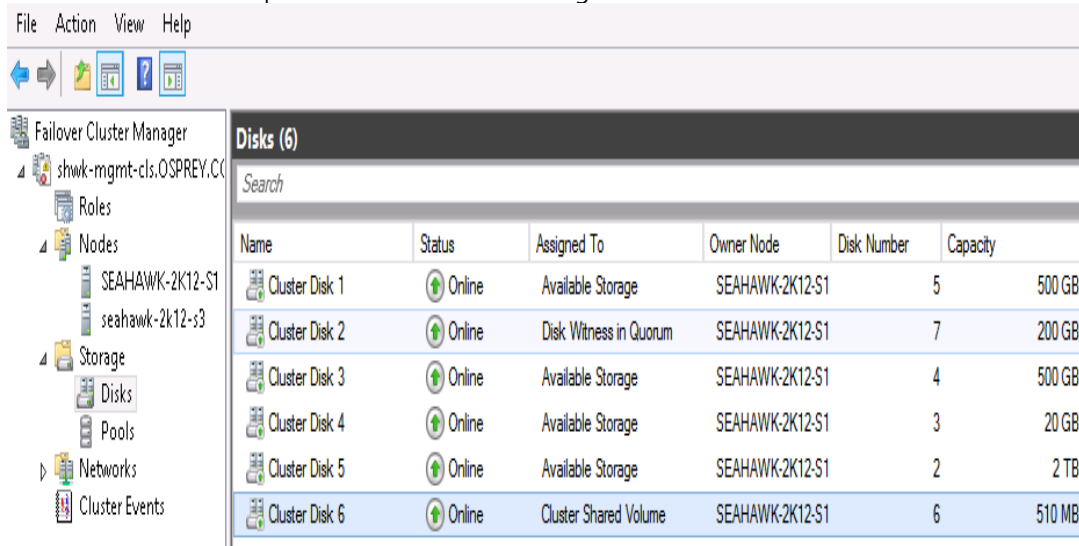
- Confirm the Cluster information and select the option to add all eligible storage to the cluster , individual volumes can be removed from the Cluster later if needs be.

The screenshot shows the 'Create Cluster Wizard' window with the title bar 'Create Cluster Wizard'. The left sidebar contains the following steps: 'Before You Begin', 'Select Servers', 'Validation Warning', 'Access Point for Administering the Cluster', 'Confirmation' (highlighted), 'Creating New Cluster', and 'Summary'. The main area is titled 'Confirmation' and contains the instruction: 'You are ready to create a cluster. The wizard will create your cluster with the following settings:'. Below this is a list of settings: 'Cluster: shwk-mgmt-cls', 'Node: SEAHAWK-2K12-S1.OSPREY.COM', 'Node: seahawk-2k12-s3.OSPREY.COM', and 'IP Address: 10.50.136.195'. Below the list is a checked checkbox with the text 'Add all eligible storage to the cluster.' and the instruction 'To continue, click Next.' At the bottom right are three buttons: '< Previous', 'Next >', and 'Cancel'.

- Select finish to complete the process.



11. Attached is a snapshot of the Cluster configuration.



7 About the Authors

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